Eastern West Virginia Community and Technical College COURSE ASSESSMENT REPORT

Course Title and Number:	Academic Term and Year of Assessment Activity	
ATT 107	(Ex: Fall, 2010)	
Suspension and Steering (4 credits)	Fall 2013	
Report Submitted By: Doug SwickNumber of Students Assessed: 9		
Date Reported Submitted: April 17, 2014 Number of Sections Included: 1		
Course Delivery Format (list all modalities used in sections assessed. Ex: web based, VDL, traditional section,		

hybrid course, etc.): lecture/lab course, traditional course delivery

Course Role in Curriculum

Provide a description of the role the course serves in the curriculum (i.e. general education requirement, program technical core, restricted elective, etc.) Note all as appropriate.

ATT 107 is a technical core requirement (4 credits) for automotive students in both the certificate and associate degree programs. This course introduces students to the diagnosis and repair for rack and pinion and other steering systems, front and rear suspension systems including MacPherson struts, wheel alignment (camber, caster, toe and steering axis inclination), and tires and wheels.

Assessment Methods

Provide a description of the assessment process used. Include description of instrument and performance standards in description. Note all methods.

The ATT 107 course assessment report focuses specifically on wheel alignment principles, and the diagnostic and service skills. Lab based task sheets were used as the basic data collection instruments for this assessment. Fourteen learning outcomes were assessed by analyzing results of classroom/lab observation based task sheets. The task sheets were completed for each student by directly observing the student performing each designated task. All task sheets were NATEF based for adherence to national automotive repair standard. The 14 learning outcomes were assessed through the application of 12 task sheets. In total, 117 scoring items were incorporated into this assessment report. Each item was weighted equally with a score of one point. Students could attain a total composite score of 117, a minimum composite score of 94 was necessary to meet the established performance standard of 80%. Scores were further analyzed in two broad categories:

- 1.) basic alignment principles-minimum score 53 out of 66; and
- 2.) diagnostic and service skills- minimum score 41 out of 51

The outcomes assessed are categorized into the 2 categories and are listed below:

Wheel alignment principles

- 47. Check toe-out-on-turns (turning radius); determine necessary action.
- 48. Check SAI (Steering axis inclination) and included angle; determine necessary action.
- 49. Check rear wheel thrust angle; determine necessary action.
- 50. Check front wheel setback; determine necessary action.
- 51. Check front and/or rear cradle (subframe) alignment; determine necessary action.
- 52. Inspect tire condition; identify tire wear patterns; check and adjust air pressure; determine necessary action.
- 54. Rotate tires according to manufacturer's recommendations.
- 55. Measure wheel, tire, axle flange, and hub runout; determine necessary action.

Alignment diagnosis and service

- 44. Diagnose vehicle wander, drift, pull, hard steering, bump steer, memory steer, torque steer, and steering return concerns; determine necessary action.
- 45. Perform prealignment inspection and measure vehicle ride height; perform necessary action.
- 46. Prepare vehicle for wheel alignment on the alignment machine; perform four wheel alignments by checking and adjusting rear and front wheel caster, camber, and toe as required; center steering wheel.
- 53. Diagnose wheel/tire vibration, shimmy, and noise; determine necessary action.
- 56. Diagnose tire pull problems; determine necessary action.
- 57. Dismount, inspect, and remount tire on wheel; balance wheel and tire assembly (static and dynamic).

Assessment Results

Provide a summary of results including tables/charts. Incorporate information from previous assessments as appropriate. Append additional pages if necessary. If appending, include notation in box to "See Attached." See Attachment for Task Sheets

Alignment Principles: 89% of the students completed 53-66 tasks correctly exceeding the minimum standard of 80% as denoted through the Task Sheets.

Alignment Diagnosis and Service: 89% of the students completed 41-51 of the 51 tasks correctly, exceeding the minimum standard of 41 (i.e. 80% of the tasks).

Distribution of Scores for Outcomes and Composite Score per Task Sheet Analysis N=9			
Student ID #	Principle Score	Diagnosis Score	Composite Score
	(Standard: 53 out of 66)	(Standard 41 out of 51)	(Standard 94 out of 117)
1	23	12	35
2	65	51	116
3	64	49	113
4	64	49	113
5	66	51	117
6	63	50	113
7	65	47	112
8	61	47	108
9	62	47	109
Total Sample for Points	533	403	936
% at Minimum Standard	89%	89%	89%

Course Level Assessment Summary of Outcomes, Indicators and Results				
	Course Title and Number			
	Number of students in assessment s			
	Number of Sections in Assessme			
	Add additional rows to table if ne	, i i i i i i i i i i i i i i i i i i i		
Learning Outcomes	Indicator	Percent of	Percent of	Performance
(Insert learning	(Insert indicators used for each outcome:	Correct	Incorrect	Standard
outcomes assessed	exam question, scoring rubric, etc. Be	Responses	Responses	Met (80%)*
during this cycle	specific)			(yes or no)
Composite Score	Total composite score: minimum of 94 out	89%	11%	Yes
	of 117 points for completed task sheets			
	(Total points for sample=1053, 936 answered correctly)			
Outcome 1: Alignment	Task Sheets for:	90%	10%	Yes
Basic Principles	Steering and Suspension Concerns	9070	1070	1 65
Dasie i micipies	Alignment Specifications			
	Performance Standard: minimum of 53 out			
	of 66 points			
	Total points for sample=594; 533 answered			
	correctly.			
Outcome 2: Alignment	Task Sheets for:	88%	11%	Yes
Diagnosis and Service	Alignment Angle Readings			
	Four-Wheel Alignment			
	Vehicle Handling Diagnosis			
	Pre-Alignment Inspection			
	Ride Height Measurement			
	Front and Rear Wheel Camber			
	Check and Adjust Camber			
	Front Wheel Toe			
	Centering Steering Wheel			
	Toe-Out on Turns			
	Steering Axis Inclination Rear Wheel Toe			
	Kear wheel foe			

Final Form: Revised March 2	2010		
	Rear Wheel Thrust Angle		
	Front Wheel Setback		
	Front Cradle Alignment		
	Performance Standard: minimum of 41 out		
	of 51 points.		
	(Total points for sample=459; 403 answered		
	correctly).		

*Please note if using a different minimum performance standard.

Conclusions and Action Plan

Provide a brief summary of conclusions derived based on analysis of data. Identify action plan for improvement or maintaining current performance levels. Append additional pages if necessary. If appending, include notation in box to "See Attached."

Based on an analysis of the task sheets for the designated learning outcomes, the results indicate that the learning outcomes have been met successfully. This is the third assessment of this course. The sampling for this assessment is the largest to date. The redesigning of the lab area proved a significant improvement for instructional and monitoring activities.

Effective Date for Changes or Curriculum Proposal Submission to LOT (if recommended)	Proposed Date for Reassessment

Assessment Committee Approval	LOT Review
(To be posted by Assessment Committee Chair)	(To be posted by Assessment Committee Chair)
Date: 5-14-14 (SB-G)	Date: 5-19-14