

Graduating Student Survey Summary of Results for the 2008-2009 Class

Each year, a survey is given to all graduating students of Eastern WV Community and Technical College for the year's graduating classes. Of the 29 graduates during the 200-2009 academic year, 23 responded. This translated to a 79% completion rate, which is unfortunately down for the 100% achieved the previous year. Over the two years, we have achieved a healthy completion rate of 90%. The following is a summary of those results from the 2008-2009 graduate surveys along with a comparison to the prior year's results and the institutions' average rating over all years of results.

THE RESULTS

1. What access center(s) have you attended?

Current Year

Of the 23 respondents, 14, 60.87%, had at some point attended an access center. Of those who had taken advantage of access centers, 50% had classes at South Branch Vocational Center, 21.43% attended East Hardy High School, 14.29% visited the access center at the WV School for the Deaf and Blind, and 7.14% have used either the Hampshire or Pendleton County Access Centers.

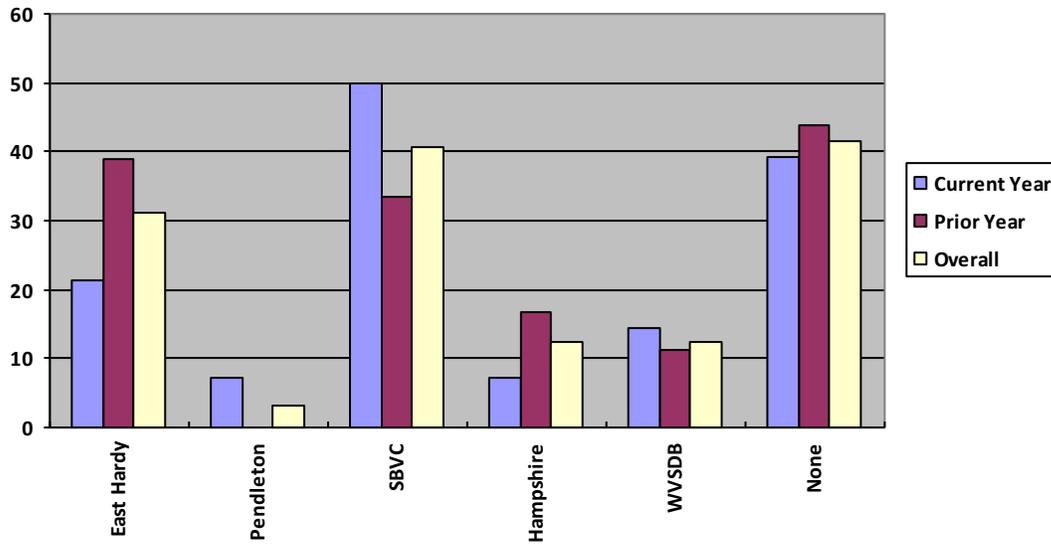
Comparison

Between the two graduating classes, usage of the access centers increased. The amount each used the individual centers also changed. Pendleton County, South Branch Vocational Center (SBVC), and WV School for the Deaf and Blind (WVSDB) increased in usage by graduates. Meanwhile, the access centers at East Hardy and Hampshire County saw decreases.

Overall

Over the 2 years of surveys, 58.18% of graduates have attended classes in at least one access center. SBVC saw the most students and was closely followed by East Hardy. WVSDB and Pendleton and Hampshire Counties sites also were utilized. Unused by students in either class were the centers in Tucker and Mineral Counties and Franklin and Union.

Access Centers Attended



2. What is your age?

Current Year

Of the 2008-2009 graduates, none were younger than 20 years old. 56.25% of them were between 19 and 29, 30.43% were in their thirties, 4.35% ranged between 40 and 49, and 8.7% were 50 or above in age.

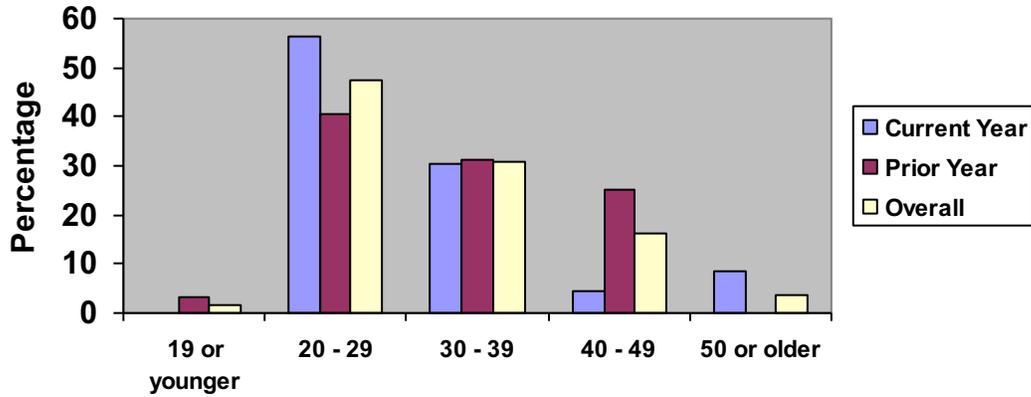
Comparison

The percentage of students under 20 years of age and those in their 30's and 40's were the only age ranges to decrease between the two graduating classes. All other groups saw increases.

Overall

Overall, most students fall into the 20-29 age group. 30-39 years of age is the next most popular range. Those in their 40's are next in number. Fewest of the graduates fall into the below 20 and above 50 categories.

Age of Graduates



3. What is your gender?

Current Year

An overwhelming 91.3% of survey completers were female, while only 8.7% male.

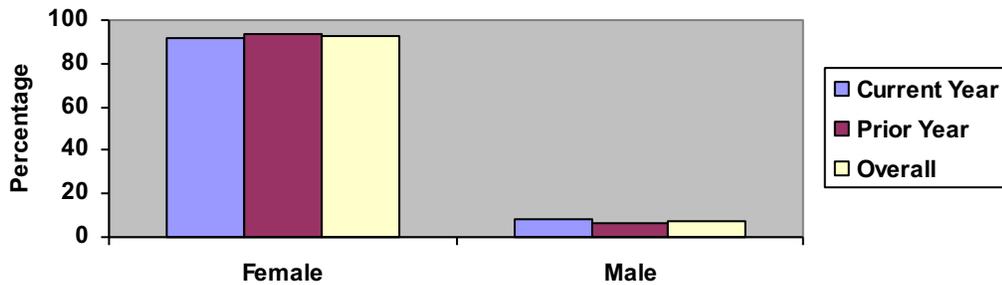
Comparison

The latest class of graduates saw a slight increase in the proportion of male students, but they are still vastly outnumbered.

Overall

Men tend to be the minority by a large margin. They comprise a meager 7.27% of graduates.

Gender of Graduates



4. What is your marital status?

Current Year

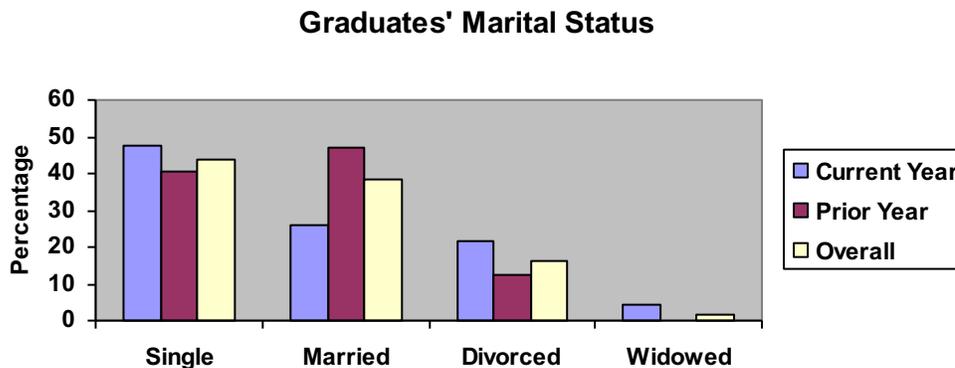
Of the respondents, 47.83% were single, 26.09% were married, 21.74% were divorced, and 4.35% were widowed.

Comparison

Only the percentage of graduates who were married saw a decrease between the two classes. All others statuses saw increases.

Overall

The majority of Eastern graduates across years are single, but are followed closely in percentage by the married. 16.36% are divorcees and only 1.82% have lost a spouse.



5. List the number of dependents under the age of 18 that live with you.

Current Year

43.48% have no dependents under 18 residing in their homes. 56.52% have 1 to 3. No respondents reside with more than 3 dependents under age 18.

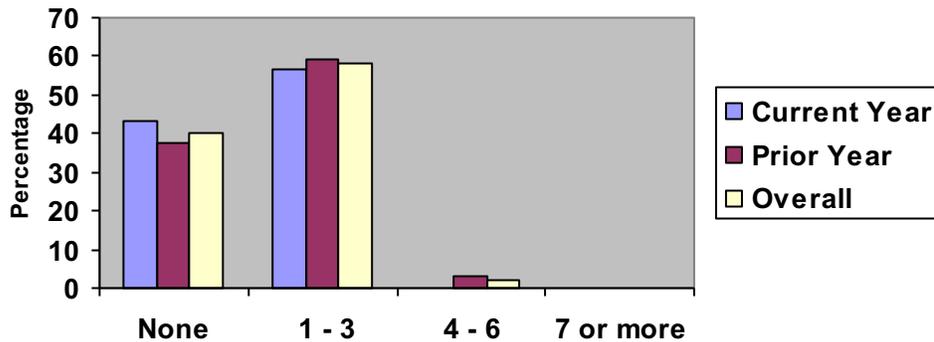
Comparison

Only the percentage of students with no children under the age of 18 increased. All other groups decreased.

Overall

The majority of graduates has between one and three children in the household, but is closely followed by none. Few graduates have more than four children and none of the respondents have more than six.

Number of Children Under 18



6. While attending Eastern were you enrolled: full-time, part-time, or both?

Current Year

26.09% of the graduates attended on a full-time basis during their entire time at Eastern. 26.09% of the students attended Eastern only at part-time status. The majority, 47.83%, were enrolled at a mixed status of full- and part-time, varying by semester.

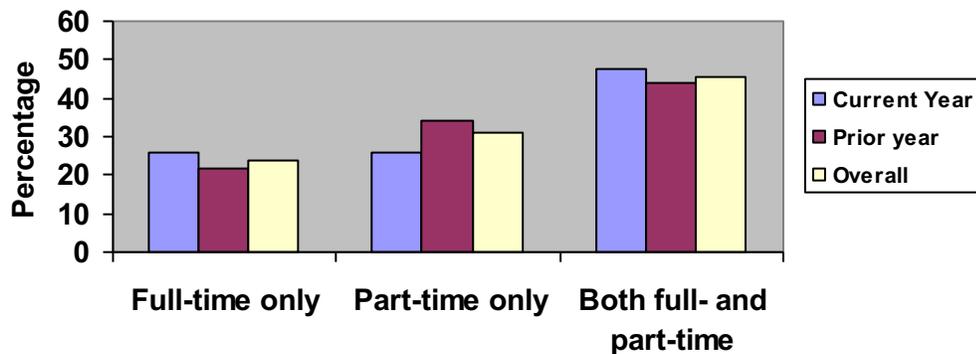
Comparison

Only the portion of graduates attending part-time decreased between the two graduating classes. Those attending on a full-time basis and those that attended at both levels increased slightly.

Overall

The majority of Eastern graduates have attended at both full- and part-time enrollment levels. However, that percentage is followed closely by those that attended only half-time or part-time.

Enrollment Status of Graduates



7. What degree have you completed?

Overall

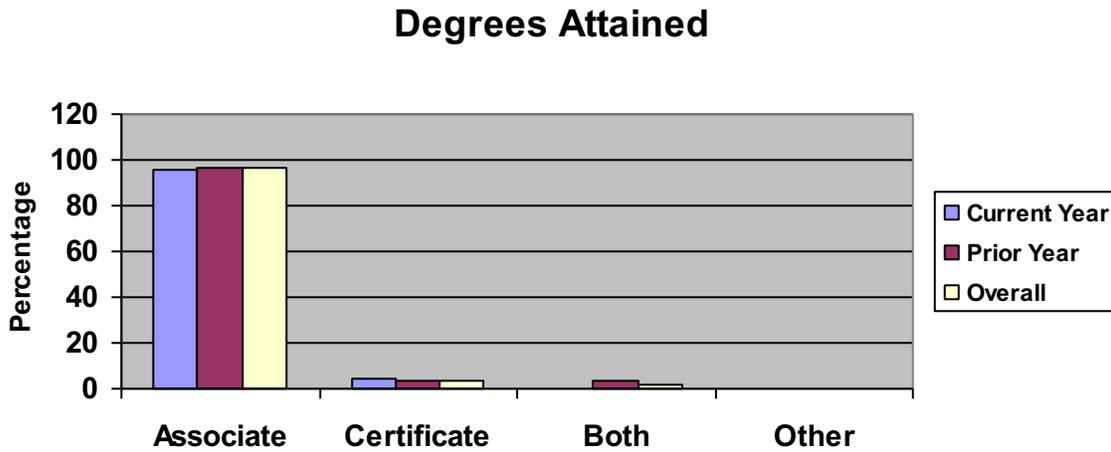
Most students, 95.65%, graduated with an associate degree. 4.35% completed a certificate program. None graduated with any other type of degree.

Comparison

The percentages of degrees attained varied little among the two classes. The percentage receiving an associate decreased slightly. Inversely, the percentage receiving a certificate increased slightly.

Overall

The majority of Eastern graduates, leave with an associate degree. A few graduate with a certificate or both types of completion.



8. What was your major?

Current Year

In the current year, the most popular majors were as follows:

1. Business Management – 37.5%
2. Associate of Art – 20.83%
3. Early Childhood Development and Individualized Career Studies – 12.5%
4. Business Administration – 8.3%
5. AWC Leadership and Business Operations Support – 4.17%

Comparison

Gaining in popularity by graduates were Early Childhood Development, Individualized Career Studies, Business Management, Associate of Art, AWC Leadership, and Business Administration. Education, Computer Technology,

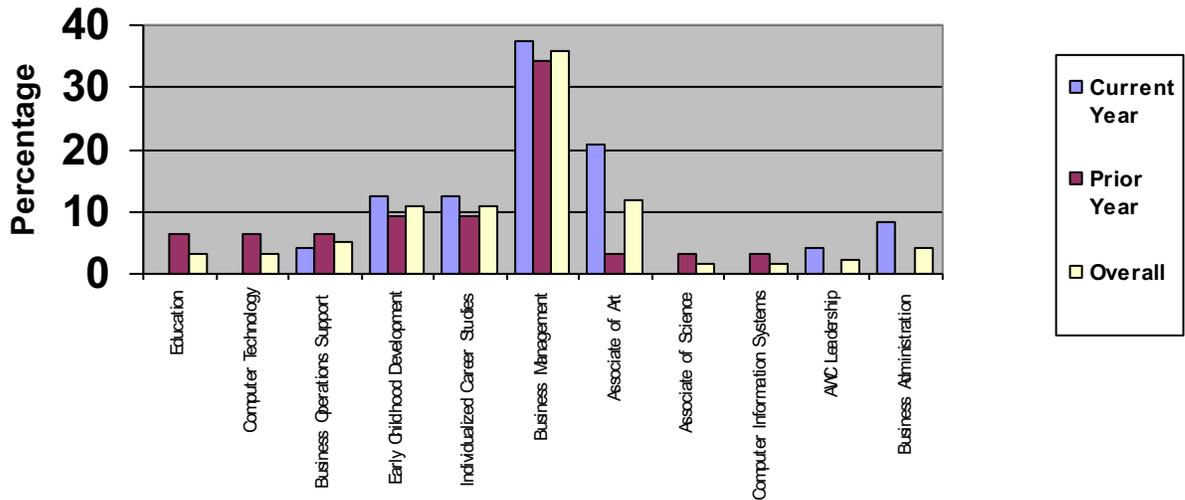
Associate of Science, Computer Information Systems, and Business Operations Support lost popularity.

Overall

On average, below is the ranking of majors among graduates.

1. Business Management
2. Associate of Art
3. Early Childhood Development and Individualized Career Studies
4. Business Operations Support
5. Business Administration
6. Education and Computer Technology
7. AWC Leadership
8. Associate of Science and Computer Information Systems

Graduate Majors



9. What was your approximate GPA?

Current Year

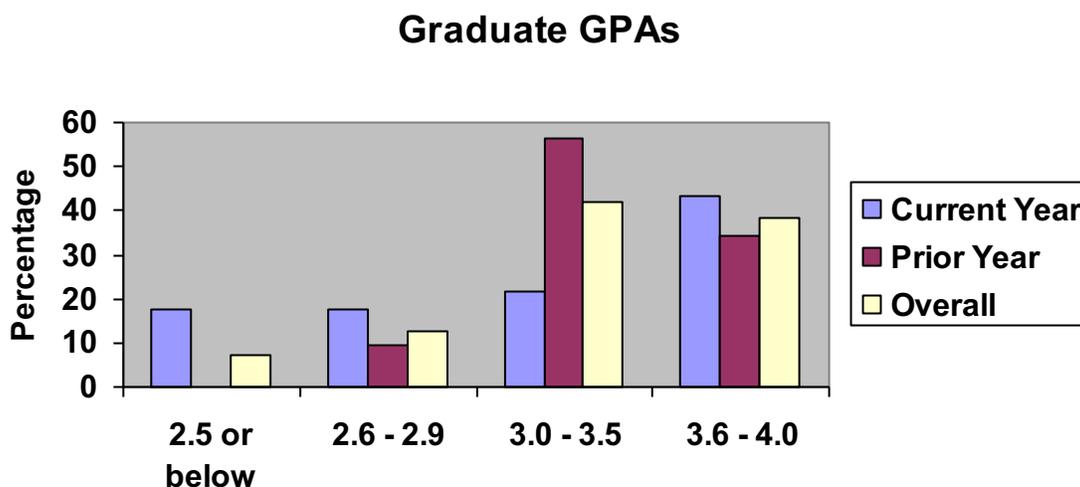
17.39% of the responding graduates reported a GPA of 2.0 to 2.5 and 2.6 to 2.9, each. 21.74% maintained GPAs between 3.0 and 3.5. And the remaining 43.48%, achieved GPAs of 3.6 to 4.0.

Comparison

The percentage of graduates who reported GPAs of between 2.0 and 2.5, 2.6 and 2.9, and also between 3.6 and 4.0 significantly increased over the prior year reports. Meanwhile, the number of students who maintain GPAs in the range of 3.0 to 3.5 fell dramatically.

Overall

Most students, overall, report GPAs in the 3.0 to 3.5 range, with those in the 3.6 to 4.0 range following closely behind. Those with average grades of below 2.9 were fewest.



10. Please rate the courses in your **MAJOR FIELD OF STUDY** on a scale of 1 Through 5, with 5 being the highest rating.

Current Year

Respondents rated the “Quality of instruction” with a 4.00. “Grading and testing” received a 4.09. “Course content” was ranked 3.96. They gave “Instructional material” a 3.96. “Laboratory facilities and equipment” rated a 3.80 and “Preparation for future employment” received a 3.95. Overall, this area received a 3.96 rating for all questions.

13.04% responded that they had “no basis for rating” for “Laboratory facilities and equipment”. While 4.35% felt the same about “Preparation for future employment”.

Comparison

All areas received lower scores by the most recent graduates than by the prior class, with the exception of “Preparation for future employment”, which saw a slight increase. The areas overall rating fell from 4.10 among the 2007-2008 graduates to 3.96 the following year.

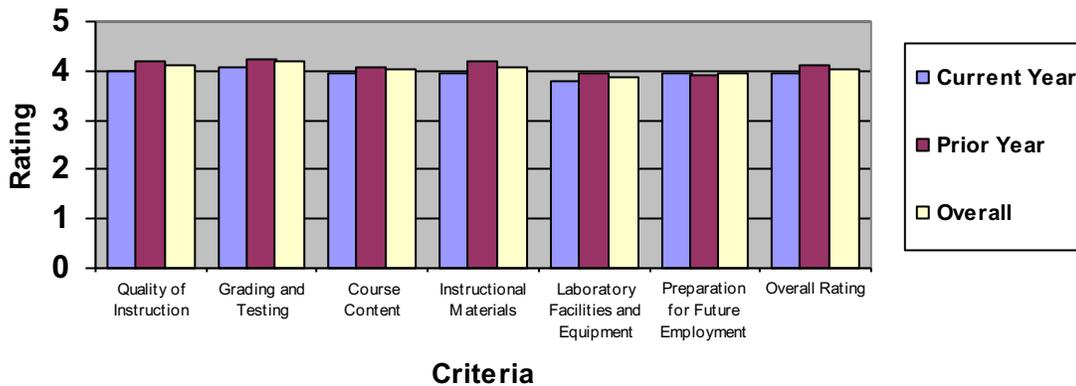
Overall

Among all respondents, the area received an average rating of 4.04.

Highest rating: “Grading and testing” 4.18 (good to excellent)
 Lowest rating: “Laboratory Facilities and Equipment” 3.89 (satisfactory to good)
 Average rating: 4.04 (good to excellent)

While still above the satisfactory level, “Preparation for future employment” received the lowest score from respondents. This area, along with “laboratory facilities and equipment”, should be reviewed for improvement.

Satisfaction: Major Field of Study



- Please rate the following **ACADEMIC SERVICES/COURSES** on a scale of 1 through 5, with 5 being the highest rating.

Current Year

“Quality of instruction in general education courses” was rated by the respondents as 3.95. The gave “Availability of courses” a 3.35, “Accessibility of instructors” a 3.87, and “Variety of courses offered” a 3.30. Overall, this areas received a 3.62 rating.

13.04% felt they had “no basis for rating” for “Quality of instruction in general education courses”.

Comparison

Ratings in all areas fell from those of the prior classes. The average rating dropped to 3.62 from 3.86.

Overall

Among all respondents the overall average rating for this section was 3.76.

Highest rating: “Quality of instruction in general education courses” 3.95

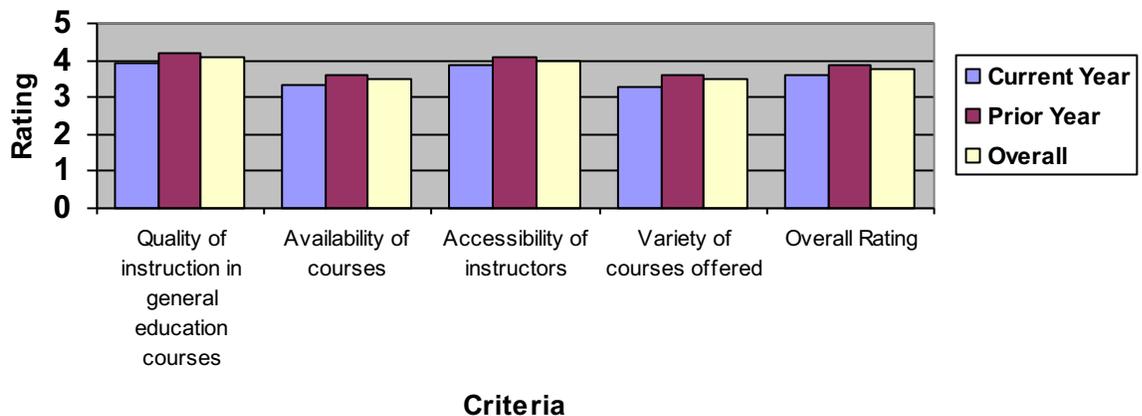
(satisfactory to good)

Lowest rating: “Variety of courses offered” 3.30 (satisfactory to good)

Average rating: 3.76 (satisfactory to good)

This area received the lowest overall rating by the students, indicating that it should be reviewed for improvements. Of particular low rating, while still above satisfactory, was “availability of courses” and “variety of courses offered”. This clearly shows that this is where the respondents would like to see the greatest change.

Satisfaction: Academic Services/Courses



12. Please rate your experience with the following services provided by the college.

Current Year

a. Admissions Services

95.65% of students have used these services and rated those 4.33. 4.35% responded that they did not use the service.

b. Orientation

78.26% have used the service and gave it a 4.47 rating. 13.04% said that they did not use this and 8.70% were unaware that it was available.

c. Registration Services

100% did use this and rated it 4.30.

d. Academic Advising

86.96% reported using this service and rated it at 4.47. 13.04% say they did not participate in this.

- e. Financial Aid Services
69.57% utilized these services and gave it a 4.33 rating. 26.09% did not use this office and 4.35% were not aware this was available.
- f. Information for Transfer
47.83% requested this type of information and rated the service provided at 4.73. 47.83% never took part in this service and 4.35% did not know it was available.
- g. Bookstore Services
82.61% took advantage of this and rated the service a 3.89. 17.39% never used the bookstore.
- h. Library Services
26.09% used the library and rated it at 4.20. 65.22% never used the service. 8.70% did not know this was available.
- i. Personal Counseling
30.43% took advantage of this service and rated it at 4.71. 65.22% did not use the service. 4.35% did not know this was offered.
- j. Career Counseling
26.09% used this service and rated it 4.50. 69.57% did not take advantage of the service. 4.35% did not know it was available.

Comparison

Use of orientation, registration, academic advising, information for transfer, personal counseling, and career counseling services increased between the two classes. Increasing in experience ratings were orientation, academic advising, financial aid, information for transfer, bookstore, personal counseling, and career counseling services. Those services seeing declines in ratings were admissions, registration, and library.

Overall

Participation in these services can be ranked as follows:

1. Admissions Services and Registration Services
2. Academic Advising
3. Bookstore Services
4. Orientation Services
5. Financial Aid
6. Information for Transfer
7. Library Services
8. Personal Counseling
9. Career Counseling

Students responded that they did not know that several of these services were even available. The following is a ranking of those, with 1 being the known the least.

1. Personal Counseling
2. Career Counseling
3. Library Services
4. Information for Transfer
5. Orientation Services
6. Academic Advising, Financial Aid, and Bookstore Services

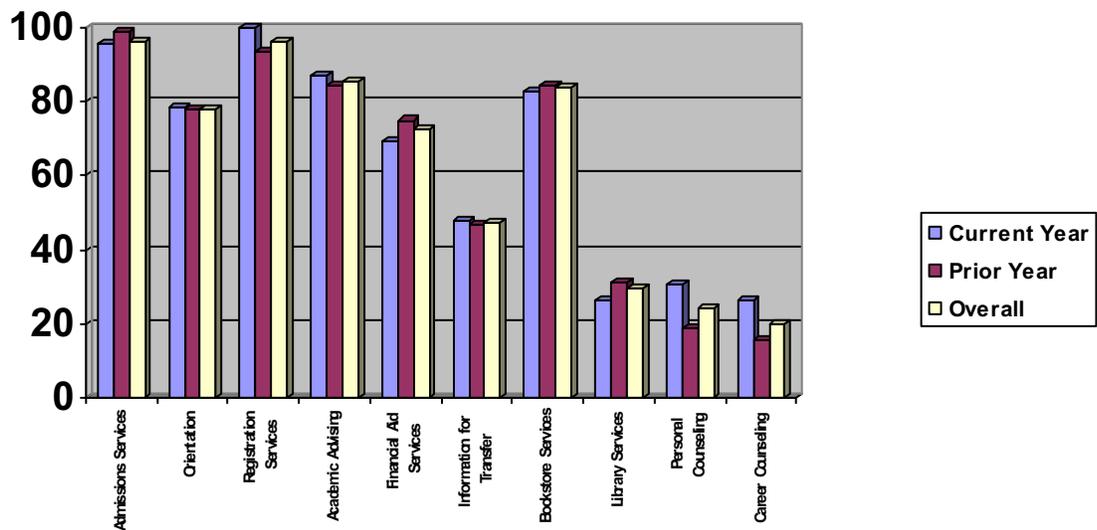
The College will have to make certain that students know all of these services are available. It is also important that students actually are able to identify that these services have been provided to them. All students of Eastern are given academic advising as a part of orientation and before registering for classes, so all students have received this at some point despite the results. Also Eastern does not offer an on-site bookstore, but does make one available on-line. It is likely that all or most students have used this service as well.

Highest score: Personal Counseling 4.4 (good to excellent)

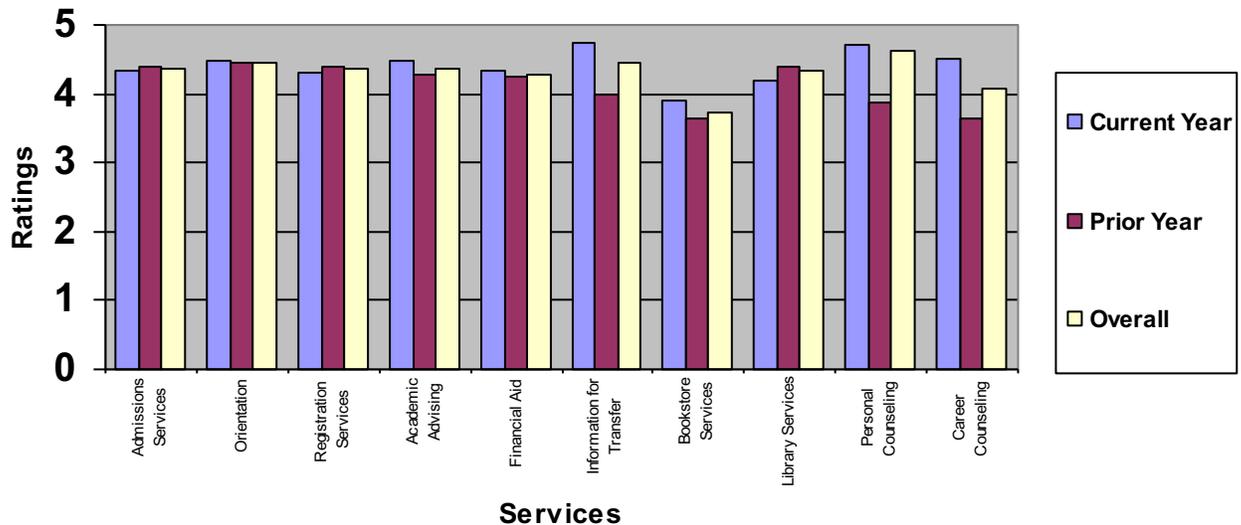
Lowest score: Bookstore Services 3.74 (satisfactory to good)

Average score: 4.31 (good to excellent)

Percentage of Students Using College Services



Student Experience Ratings



13. What was your primary reason for attending Eastern?

Current Year

17.39% of respondents indicated either “Preparation for a specific job”. 8.70% cited “improvement of existing job skills” as being the reason. 39.13% answered “transfer credits earned at Eastern to a 4 year college”. 30.43%, responded with “personal development”. 4.35% responded with “other”, indicating that being closer to home was the reason.

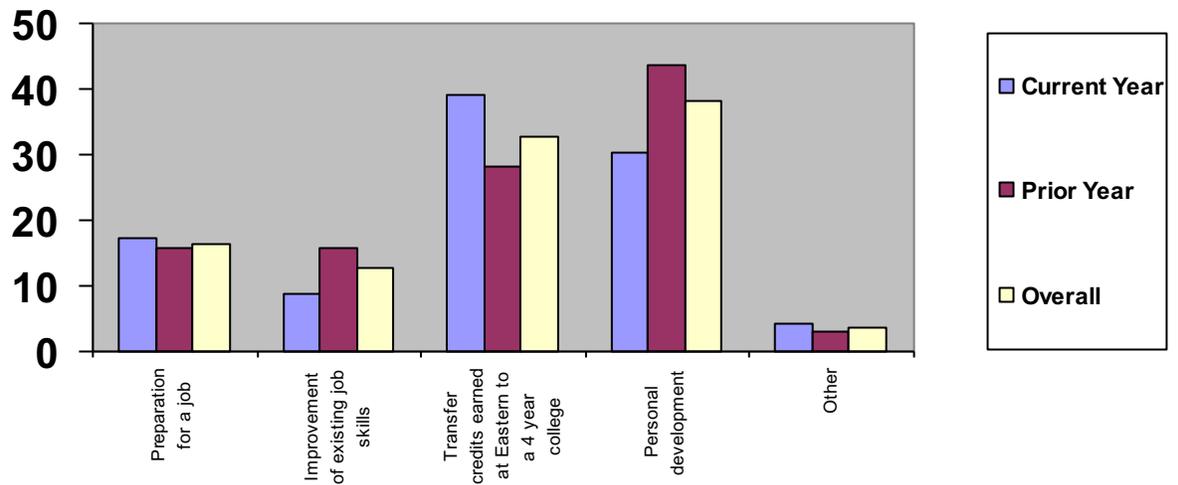
Comparison

“Preparation for a job”, “transfer credits earned at Eastern to a 4 year college”, and “other” were more popular reasons for attending Eastern with the most recent graduates. Fewer of them responded with “improvement of existing job” and “personal development” as being their motivators.

Overall

Overall, the biggest reason that students select Eastern is for “personal development”, but it is followed closely by “transfer credits earned at Eastern to a 4 year college”.

Reasons to Attend Eastern



14. Are you currently employed?

Current Year

78.26% of students are currently employed. 21.74% are not employed.

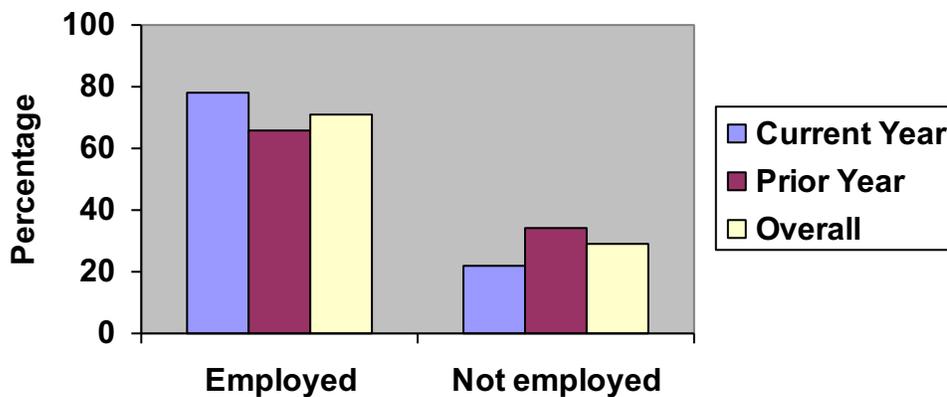
Comparison

More students from the 2008-2009 class are employed while at Eastern than those from the previous class.

Overall

Most, 70.91%, of Eastern graduates are employed while attending classes.

Employment Status



15. Is your current job related to your education at Eastern?

Current Year

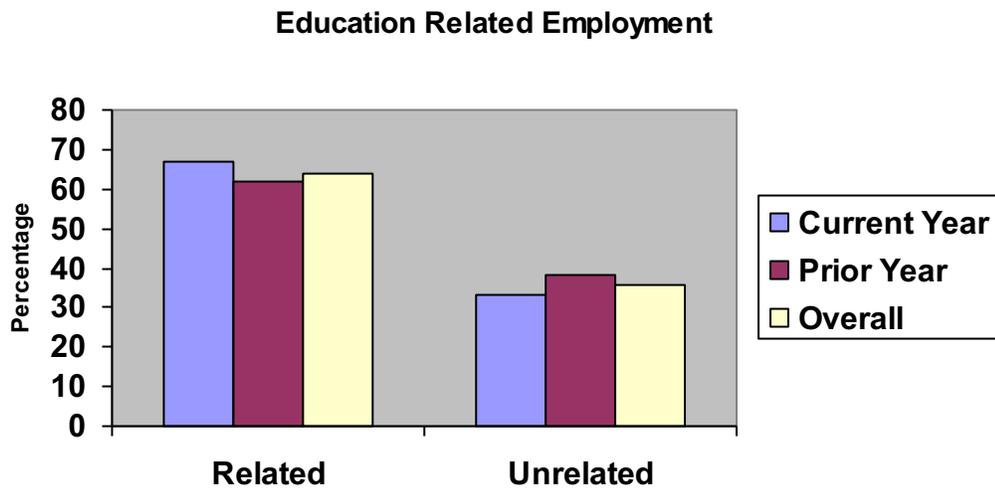
Of those that are employed, 66.67% of these jobs are related to their education and 33.33% said no.

Comparison

More of the most recent graduates, who were working, have jobs that relate to their education.

Overall

Most working graduates of Eastern, have jobs that directly relate to their field of study.



16. How many hours per week are you employed?

Current Year

Of those that are employed, 66.67% work 37 to 40 hours per week. 11.11% work 31 to 36 hours per week or 11 to 20 hours. 5.56% work either 21 to 30 hours per week or only occasionally.

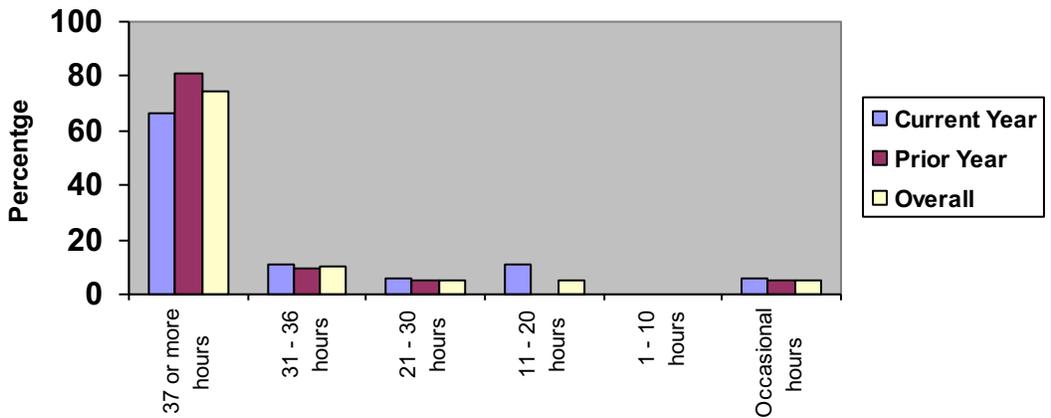
Comparison

The percentage of graduates working full-time decreased with the most recent group, but all other schedules increased.

Overall

Most Eastern graduates are full-time students working between 37 and 40 hours per week.

Hours Worked by Employed Graduates



17. What is your overall rating of Eastern?

Current Year

Students gave an overall rating of 4.39, which is good to excellent.

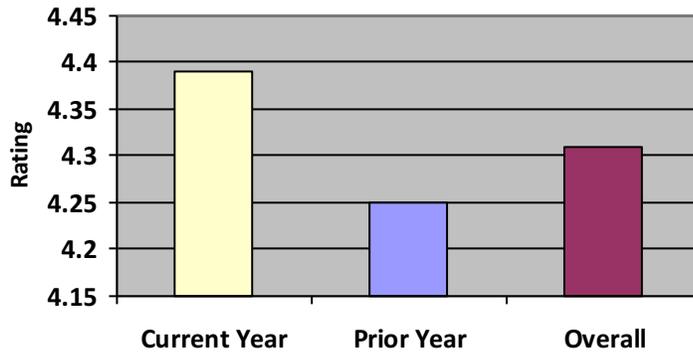
Comparison

The overall rating of Eastern graduates improved with the latest class.

Overall

Graduates across classes rate Eastern with a 4.31.

Overall Eastern Experience



18. Would you recommend Eastern to others?

Current Year

100% of respondents said that they would recommend Eastern to others.

Comparison

The recommendation level was unchanged, holding steady at 100%.

Overall

All surveyed graduates would recommend Eastern to others.

THE AVERAGE EASTERN GRADUATE

With all of this information, we are able to form a picture of the average graduate of Eastern WV Community & Technical College. That graduate would typically be a single woman between the ages of 19 and 29. She would have 1 to 3 dependents under 18 living with her. She has a job related to her course of study at Eastern, which would be Business Management, and would work 37 or more hours per week. This student attended both full-time and part-time, depending on the semester, and has attended classes at our access centers. She came to Eastern for personal development. When she graduated, she would earn an Associate's degree and would have maintained a GPA of 3.0 to 3.5. She rates her overall experience at Eastern as 4.31 on a 5 point scale and she would recommend the College to others.