

Graduating Student Survey Summary of Results for the 2009-2010 Class

Each year, a survey is given to all graduating students of Eastern WV Community and Technical College for the year's graduating classes. Of the 47 graduates during the 2009-2010 academic year, 32 responded. This translated to a 68% completion rate, which is unfortunately down from the 79% achieved the previous year. Over the survey's life, we have achieved a healthy completion rate of 81%. It is also important to note that the number of graduates increased from 29 in the previous year to 47 for the current year. This is an increase of 62%. The following is a summary of those results from the 2009-2010 graduate surveys along with a comparison to the prior year's results and the institutions' average rating over all years of results.

THE RESULTS

1. What access center(s) have you attended?

Current Year

Of the 32 respondents, 17, 53.13%, had at some point attended an access center. Of those who had taken advantage of access centers, 35.29% had attended East Hardy High School, 29.41% had classes at South Branch Vocational Center, 23.53% have used the Hampshire Access Center, 11.76% visited the access center in Mineral County, and 5.88% attended classes at Union.

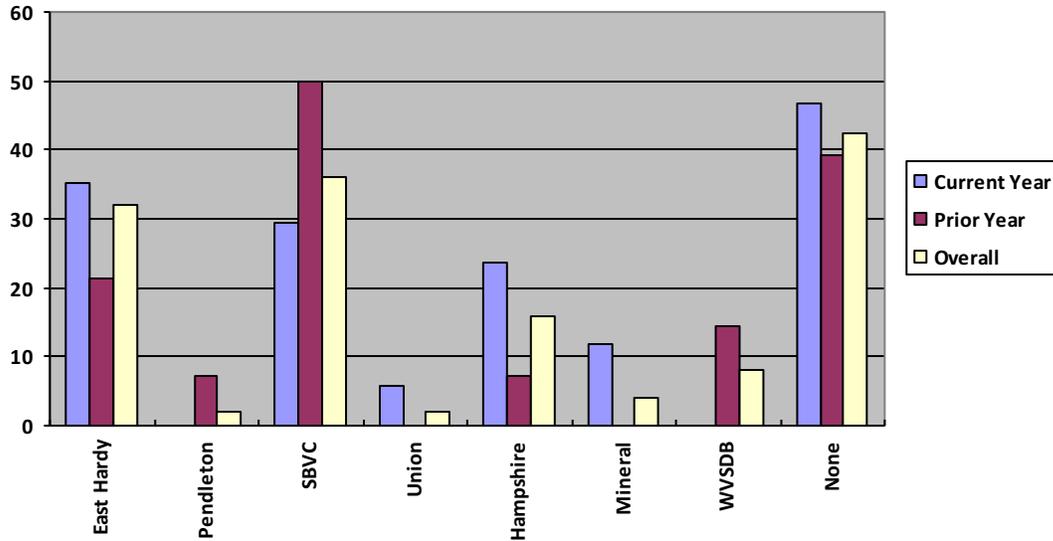
Comparison

Between the two graduating classes, usage of the access centers decreased. The amount each used the individual centers also changed. East Hardy, Union, and Hampshire and Mineral Counties increased in usage by graduates. Meanwhile, the access centers at South Branch Vocational Center (SBVC), WV School for the Deaf and Blind (WVSDB), and in Pendleton County saw decreases.

Overall

Over the three years of surveys, 57.47% of graduates have attended classes in at least one access center. SBVC saw the most students and was closely followed by East Hardy. WVSDB and Pendleton and Hampshire Counties sites also were utilized. Unused by students in either class were the centers in Tucker and Frankfort.

Access Centers Attended



2. What is your age?

Current Year

Of the 2009-2010 graduates, none were younger than 20 years old. 53.13% of them were between 19 and 29, 15.63% were in their thirties, 25% ranged between 40 and 49, and 6.25% were 50 or above in age.

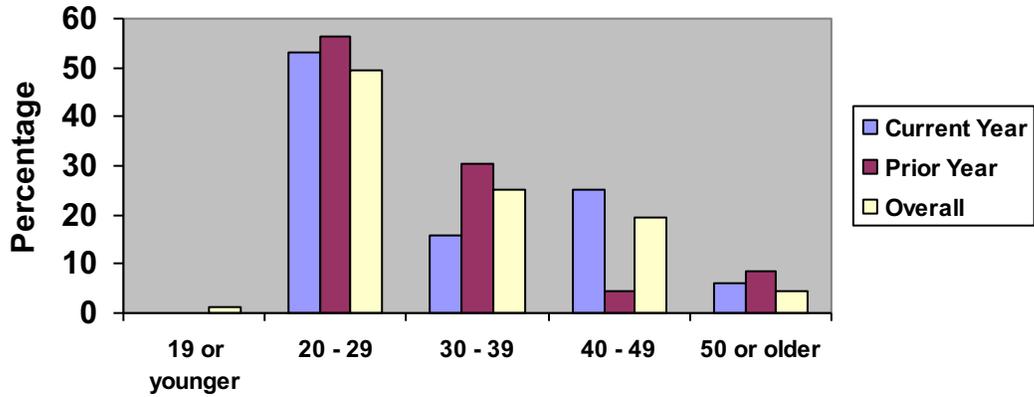
Comparison

The percentage of students under 20 years of age and those in their 20's and 30's and those 50 and above were the age ranges to decrease between the two graduating classes. Only the number of graduates in the age group of 40 to 49 increased.

Overall

Overall, most students fall into the 20-29 age group. 30-39 years of age is the next most popular range. Those in their 40's are next in number. Fewest of the graduates fall into the below category.

Age of Graduates



3. What is your gender?

Current Year

78.13% of survey completers were female, while 21.88% male.

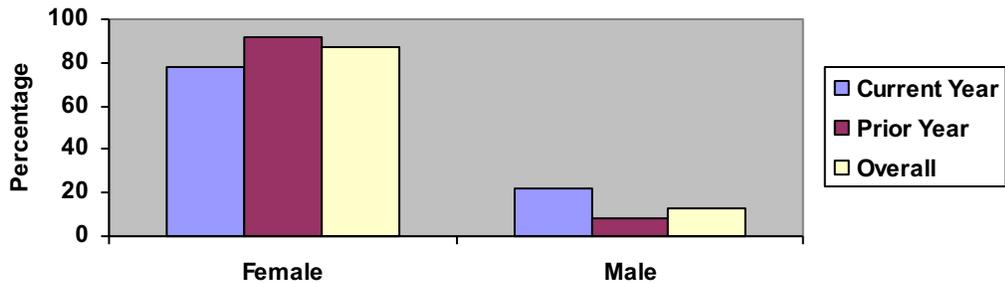
Comparison

The latest class of graduates saw a large increase in the proportion of male students, but they are still largely outnumbered.

Overall

Men tend to be the minority by a large margin. They comprise a meager 12.64% of graduates.

Gender of Graduates



4. What is your marital status?

Current Year

Of the respondents, 53.13% were single and 46.88% were married. No survey takers were divorced or widowed.

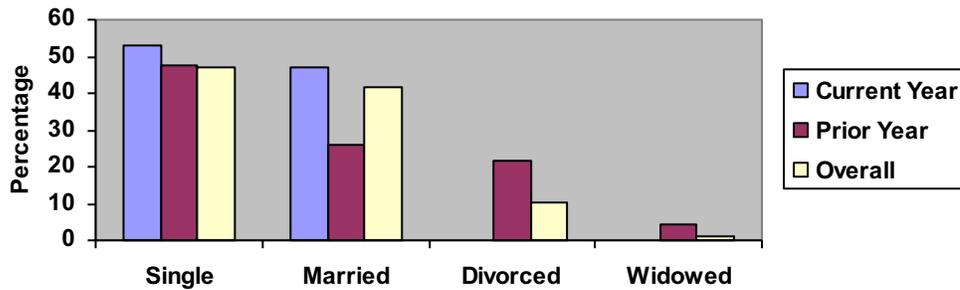
Comparison

Only the percentage of graduates who were divorced or widowed saw a decrease between the two classes. All others statuses saw increases.

Overall

The majority of Eastern graduates across years are single, but are followed closely in percentage by the married. 10.34% are divorcees and only 1.15% have lost a spouse.

Graduates' Marital Status



5. List the number of dependents under the age of 18 that live with you.

Current Year

56.25% have no dependents under 18 residing in their homes. 37.5% have 1 to 3. 6.26% of all respondents have 4 or more dependents at home.

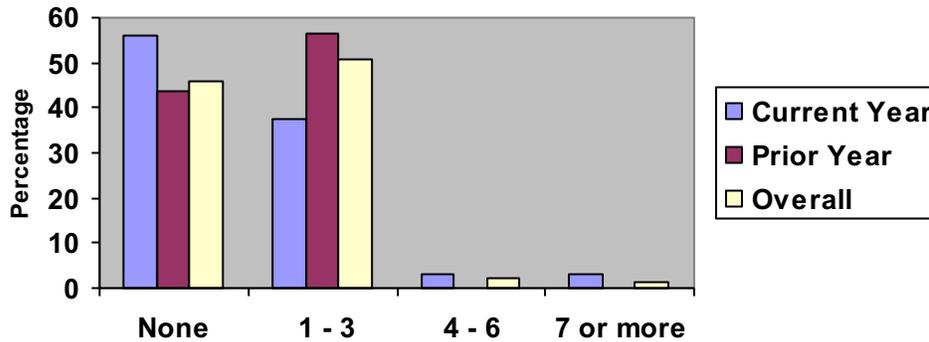
Comparison

Only the percentage of students with 1 to 3 children under the age of 18 decreased. All other groups increased.

Overall

The majority of graduates has between one and three children in the household, but is closely followed by none. Few graduates have more than four children and only 1 respondent has more than six.

Number of Children Under 18



6. While attending Eastern were you enrolled: full-time, part-time, or both?

Current Year

28.13% of the graduates attended on a full-time basis during their entire time at Eastern. The majority, 43.75%, of the students attended Eastern only at part-time status. 28.13%, were enrolled at a mixed status of full- and part-time, varying by semester.

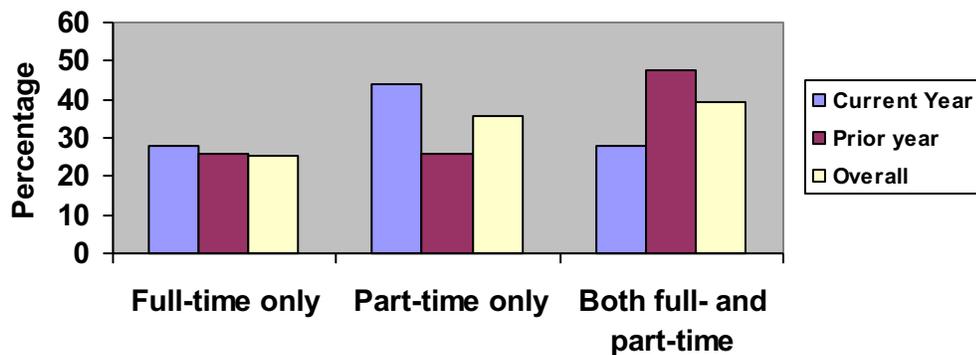
Comparison

Only the portion of graduates attending a hybrid of full- and part-time decreased between the two graduating classes. Those attending on a wholly part-time or full-time basis increased, with those attending only part-time increasing the greatest.

Overall

The majority of Eastern graduates have attended at both full- and part-time enrollment levels. However, that percentage is followed closely by those that attended only part-time.

Enrollment Status of Graduates



7. What degree have you completed?

Overall

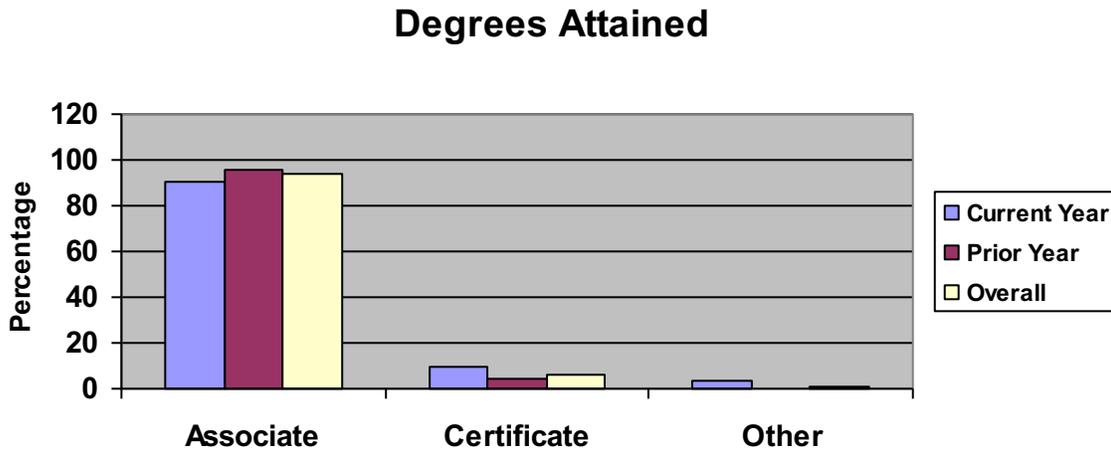
Most students, 90.63%, graduated with an associate degree. 9.38% completed a certificate program. 3.13% graduated with any other type of degree.

Comparison

The percentages of degrees attained varied little among the two classes. The percentage receiving an associate decreased. Inversely, the percentage receiving a certificate or other completion type increased.

Overall

The majority of Eastern graduates, leave with an associate degree. A few graduate with a certificate or other type of completion.



8. What was your major?

Current Year

In the current year, the most popular majors were as follows:

1. Associate of Arts – 37.93%
2. Business Management – 27.59%
3. Associate of Science or Individualized Career Studies – 10.34%, each
4. Business Administration or Early Childhood Development – 7.90%, each

Comparison

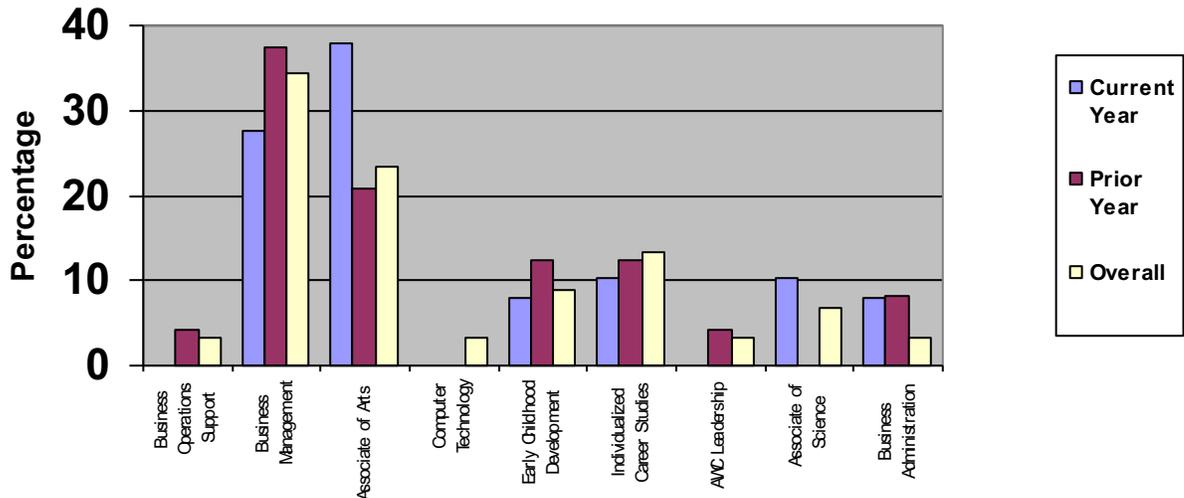
Gaining in popularity by graduates were Associate of Art and Associate of Science. All other areas decreased.

Overall

On average, below is the ranking of majors among graduates.

1. Business Management
2. Associate of Arts
3. Individualized Career Studies
4. Early Childhood Development
5. Associate of Science
6. Business Operations Support, Computer Technology, AWC Leadership, and Business Administration

Graduate Majors



9. What was your approximate GPA?

Current Year

6.45% of the responding graduates reported a GPA of 2.0 to 2.5, while 19.35% reported having a 2.6 to 2.9. 38.71% maintained GPAs between 3.0 and 3.5. And the remaining 35.48%, achieved GPAs of 3.6 to 4.0.

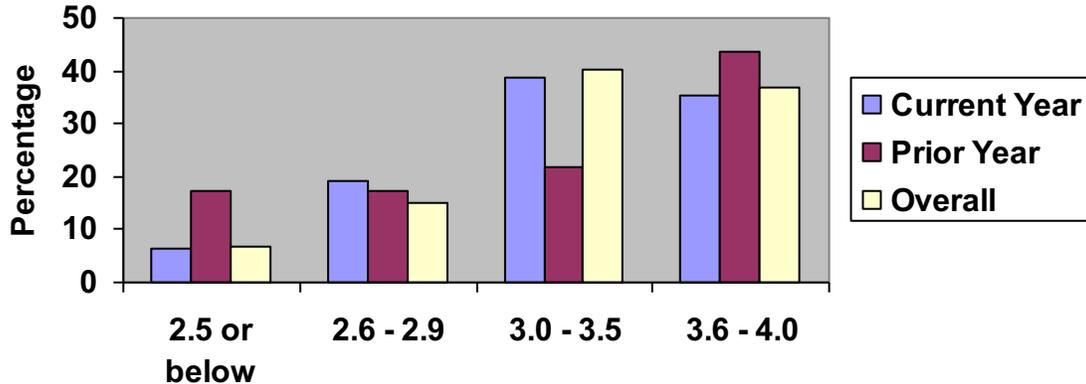
Comparison

The percentage of graduates who reported GPAs of between 2.0 and 2.5 and 3.6 to 4.0 decreased to the prior year reports. Meanwhile, the number of students who maintain GPAs in the range of 2.6 to 3.5 increased.

Overall

Most students, overall, report GPAs in the 3.0 to 3.5 range, with those in the 3.6 to 4.0 range following closely behind. Those with average grades of below 2.9 were fewest.

Graduate GPAs



10. Please rate the courses in your **MAJOR FIELD OF STUDY** on a scale of 1 Through 5, with 5 being the highest rating.

Current Year

Respondents rated the “Quality of instruction” with a 3.87. “Grading and testing” received a 3.94. “Course content” was ranked 4.10. They gave “Instructional material” a 3.87. “Laboratory facilities and equipment” rated a 3.82 and “Preparation for future employment” received a 3.71. Overall, this area received a 3.89 rating for all questions.

Comparison

All areas received lower scores by the most recent graduates than by the prior class, with the exception of “Course content” and “Laboratory facilities and equipment”, which saw a slight increase. The areas overall rating fell from 3.96 among the 2008-2009 graduates to 3.89 the following year.

Overall

Among all respondents, the area received an average rating of 3.97.

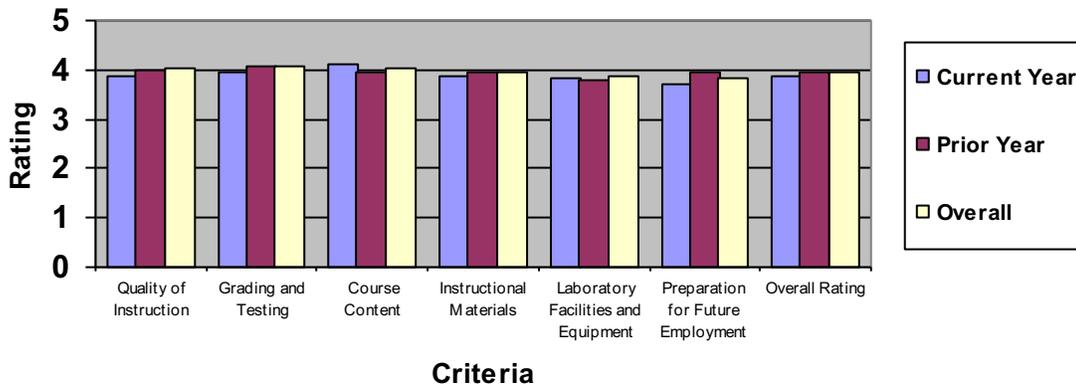
Highest rating: “Grading and testing” 4.09 (good to excellent)

Lowest rating: “Preparation for future employment” 3.85 (satisfactory to good)

Average rating: 3.97 (satisfactory to good)

While still above the satisfactory level, “Preparation for future employment” received the lowest score from respondents. This area should be reviewed for improvement.

Satisfaction: Major Field of Study



11. Please rate the following **ACADEMIC SERVICES/COURSES** on a scale of 1 through 5, with 5 being the highest rating.

Current Year

“Quality of instruction in general education courses” was rated by the respondents as 3.93. They gave “Availability of courses” a 3.63, “Accessibility of instructors” a 3.93, and “Variety of courses offered” a 3.37. Overall, this areas received a 3.72 rating.

Comparison

Ratings in “Availability of courses” and “Accessibility of instructors” increased from those of the prior class. The average rating increased to 3.72 from 3.62.

Overall

Among all respondents the overall average rating for this section was 3.74.

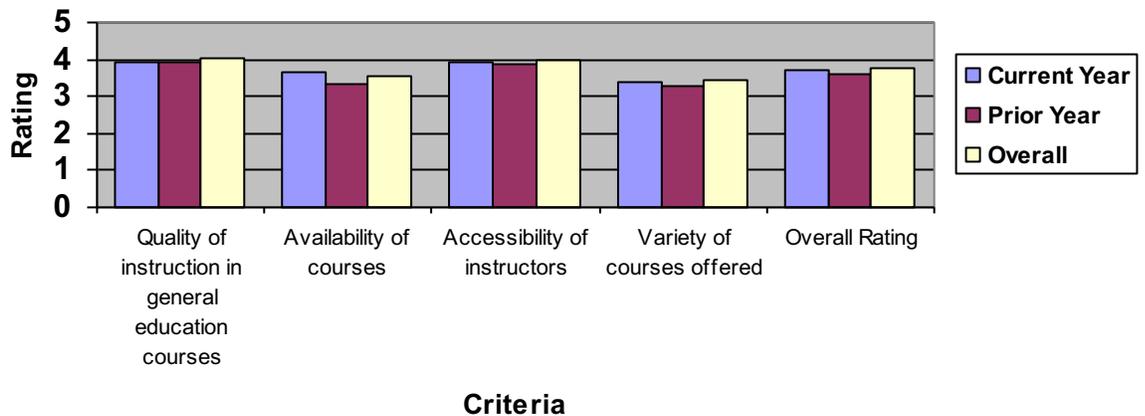
Highest rating: “Quality of instruction in general education courses” 4.03
(good to excellent)

Lowest rating: “Variety of courses offered” 3.44 (satisfactory to good)

Average rating: 3.74 (satisfactory to good)

This area received the lowest overall rating by the students, indicating that it should be reviewed for improvements. Of particular low rating, while still above satisfactory, was “Variety of courses offered”. This clearly shows that this is where the respondents would like to see the greatest change.

Satisfaction: Academic Services/Courses



12. Please rate your experience with the following services provided by the college.

Current Year

- a. Admissions Services
100% of students have used these services and rated those 4.39.
- b. Orientation
67.74% have used the service and gave it a 4.29 rating. 32.26% said that they did not use this.
- c. Registration Services
100% did use this and rated it 4.45.
- d. Academic Advising
70.97% reported using this service and rated it at 4.23. 25.81% say they did not participate in this and surprisingly, 3.23% did not know that it was available.
- e. Financial Aid Services
77.42% utilized these services and gave it a 3.75 rating. 22.58% did not use this office.
- f. Information for Transfer
74.19% requested this type of information and rated the service provided at 4.13. 25.81% never took part in this.
- g. Bookstore Services
74.19% took advantage of this and rated the service a 3.65. 25.81% never used the bookstore.

- h. Library Services
45.16% used the library and rated it at 4.50. 51.61% never used the service. 3.23% did not know this was available.
- i. Personal Counseling
22.58% took advantage of this service and rated it at 4.29. 67.74% did not use the service. 9.68% did not know this was offered.
- j. Career Counseling
22.58% used this service and rated it 4.29. 64.52% did not take advantage of the service. 12.90% did not know it was available.

Comparison

Use of admissions services, financial aid, information for transfer, and library services increased between the two classes. Increasing in experience ratings were admissions services, registration services, and library services.

Overall

Participation in these services can be ranked as follows:

1. Admissions Services and Registration Services
2. Academic Advising and Bookstore Services
3. Orientation Services
4. Financial Aid
5. Information for Transfer
6. Library Services
7. Personal Counseling and Career Counseling

Students responded that they did not know that several of these services were even available. The following is a ranking of those, with 1 being the known the least.

1. Personal Counseling and Career Counseling
3. Library Services
4. Information for Transfer
5. Orientation Services
6. Academic Advising
7. Financial Aid and Bookstore Services

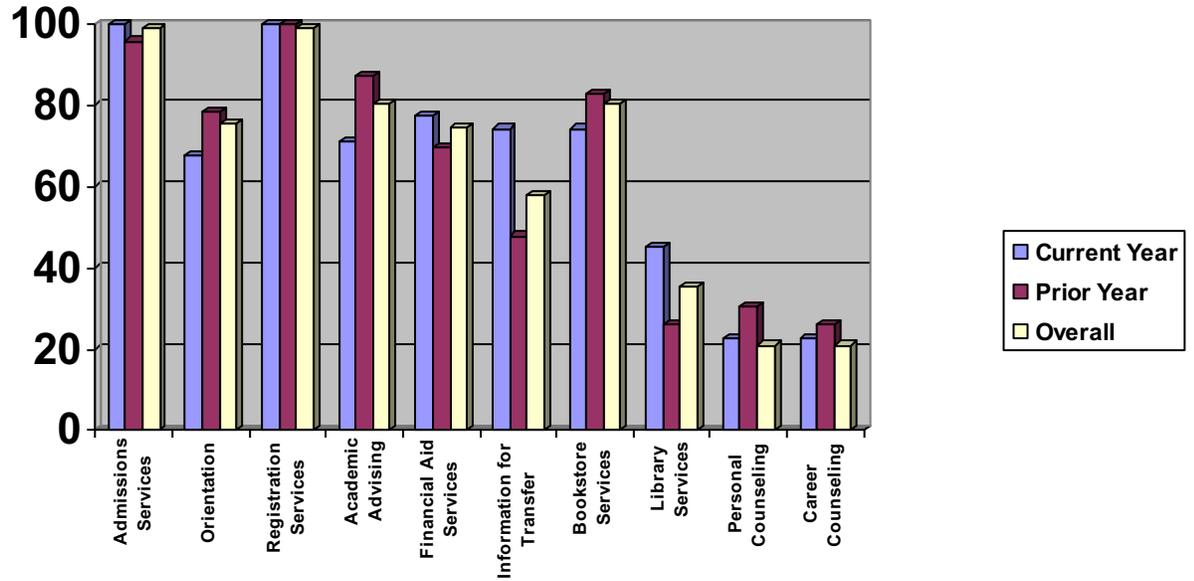
The College will have to make certain that students know all of these services are available. It is also important that students actually are able to identify that these services have been provided to them. All students of Eastern are given academic advising as a part of orientation and before registering for classes, so all students have received this at some point despite the results. Also Eastern does not offer an on-site bookstore, but does make one available on-line. It is likely that all or most students have used this service as well.

Highest score: Registration Services and Personal Counseling 4.39 (good to excellent)

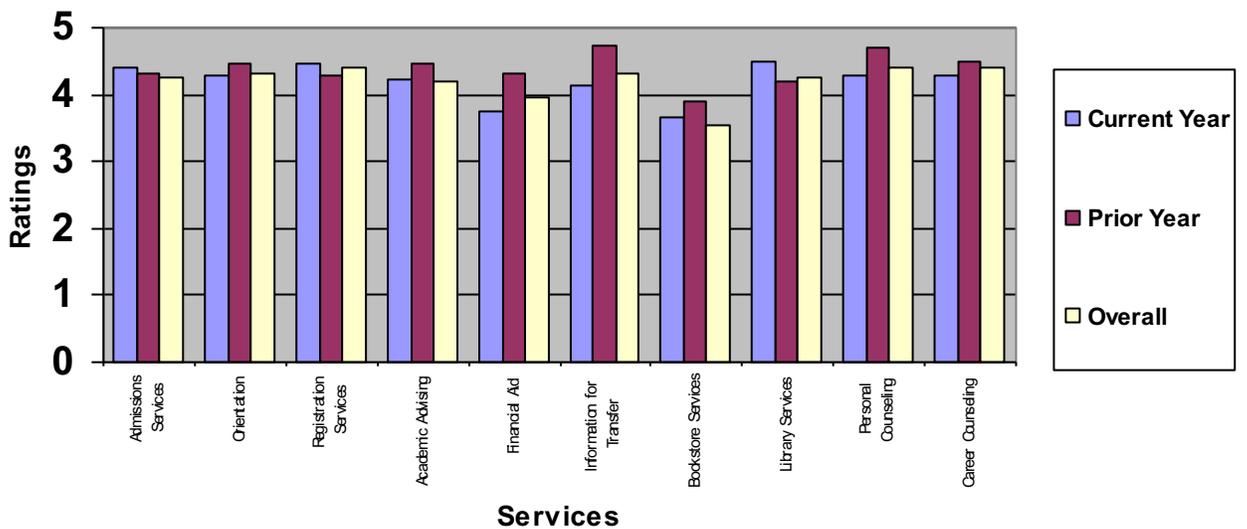
Lowest score: Bookstore Services 3.55 (satisfactory to good)

Average score: 4.20 (good to excellent)

Percentage of Students Using College Services



Student Experience Ratings



13. What was your primary reason for attending Eastern?

Current Year

16.13% of respondents indicated “Preparation for a specific job” or “improvement of existing job skills” as being the main reason to attend Eastern. 38.71% answered “transfer credits earned at Eastern to a 4 year college”. 22.58%, responded with “personal development”. 3.23% responded with “other”, indicating that being closer to home was the reason.

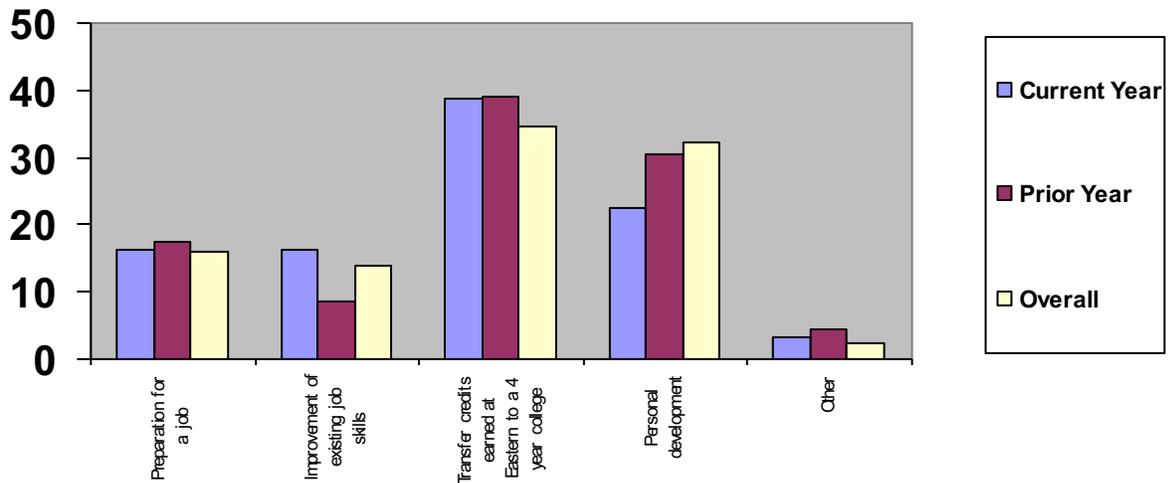
Comparison

“Improvement of existing job skills” was the only reason for attending Eastern that increased among the most recent graduates. All other areas saw declines.

Overall

Overall, the biggest reason that students select Eastern is for “transfer credits earned at Eastern to a 4 year college”, but it is followed closely by “personal development”.

Reasons to Attend Eastern



14. Are you currently employed?

Current Year

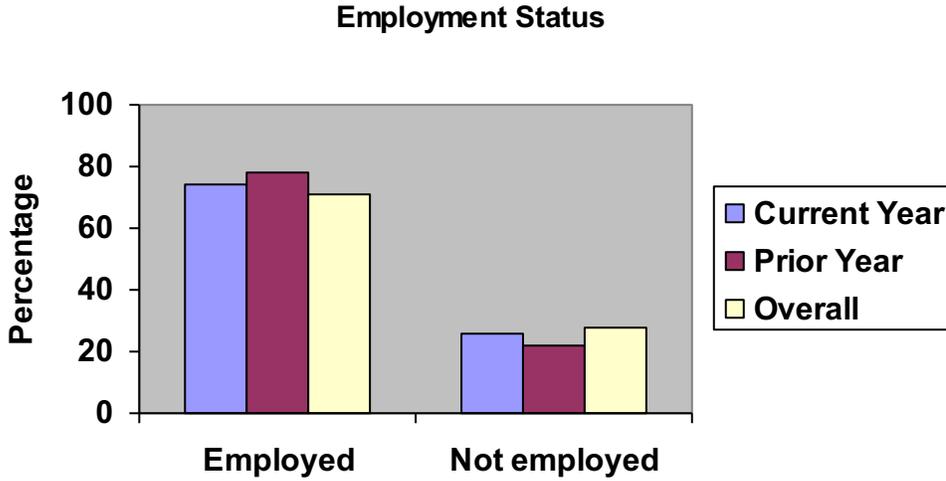
74.19% of students are currently employed. 25.81% are not employed.

Comparison

Fewer students from the 2009-2010 class are employed while at Eastern than those from the previous class.

Overall

Most, 71.26%, of Eastern graduates are employed while attending classes.



15. Is your current job related to your education at Eastern?

Current Year

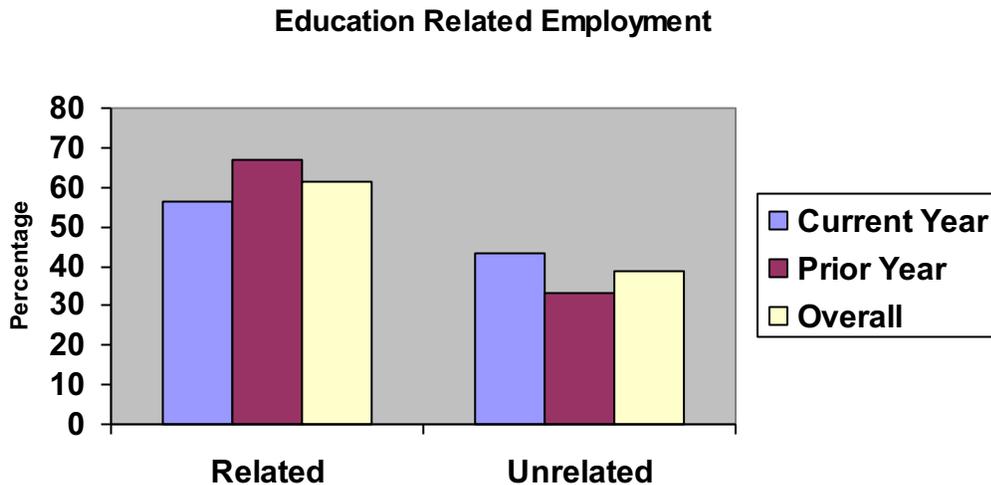
Of those that are employed, 56.52% of these jobs are related to their education and 43.48% said no.

Comparison

Fewer of the most recent graduates, who were working, have jobs that relate to their education.

Overall

Most working graduates of Eastern, have jobs that directly relate to their field of study.



16. How many hours per week are you employed?

Current Year

Of those that are employed, 69.57% work 37 to 40 hours per week. 13.04% work 31 to 36 hours per week. 8.70% work 21 to 30 hours per week. 4.35% of those working work either 11 to 20 hours per week or only occasionally.

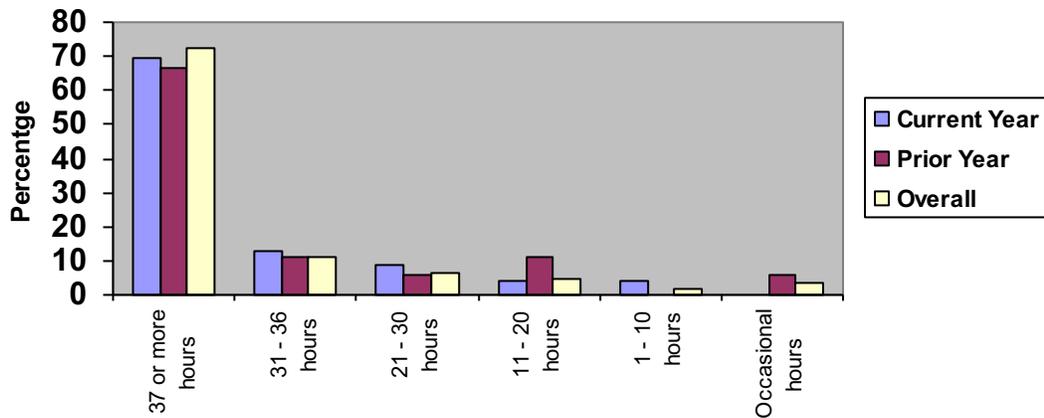
Comparison

The percentage of graduates working full-time increased with the most recent group.

Overall

Most Eastern graduates are full-time employees working between 37 and 40 hours per week.

Hours Worked by Employed Graduates



17. What is your overall rating of Eastern?

Current Year

Students gave an overall rating of 4.26, which is good to excellent.

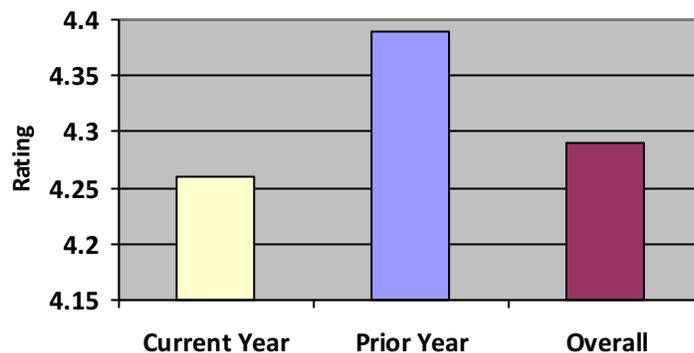
Comparison

The overall rating of Eastern graduates declined with the latest class.

Overall

Graduates across classes rate Eastern with a 4.29.

Overall Eastern Experience



18. Would you recommend Eastern to others?

Current Year

96.77% of respondents said that they would recommend Eastern to others, with 1 replying maybe.

Comparison

No Eastern graduates have reported that they would not recommend Eastern to others.

Overall

No Eastern graduates have reported that they would not recommend Eastern to others.

THE AVERAGE EASTERN GRADUATE

With all of this information, we are able to form a picture of the average graduate of Eastern WV Community & Technical College. That graduate would typically be a single woman between the ages of 20 and 29. She would have 1 to 3 dependents under 18 living with her. She has a job related to her course of study at Eastern, which would be Business Management, and would work 37 or more hours per week. This student attended both full-time and part-time, depending on the semester, and has not attended classes at our access centers. She came to Eastern to transfer her credits earned here to a 4 year institution. When she graduated, she would earn an Associate's degree and would have maintained a GPA of 3.0 to 3.5. She rates her overall experience at Eastern as 4.26 on a 5 point scale and she would recommend the College to others.