

Graduating Student Survey Summary of Results for the 2012-2013 Class

Each year, a survey is given to all graduating students of Eastern WV Community and Technical College for the year's graduating classes. Of the 143 graduates during the 2012-2013 academic year, 47 responded. This translated to a 33% completion rate, which is unfortunately down from the 54% achieved the previous year. Over the survey's life, we have achieved a completion rate of 53.55%. It is also important to note that the number of graduates increased from 108 in the previous year to 143 for the current year. This is an increase of 32.4%. The following is a summary of those results from the 2012-2013 graduate surveys along with a comparison to the prior year's results and the institutions' average rating over all years of results.

THE RESULTS

1. What access center(s) have you attended?

Current Year

Of the 47 respondents, 23, 49%, had at some point attended an access center. Of those who had taken advantage of access centers, 4% had attended East Hardy High School, 30% had classes at South Branch Vocational Center, 9% have used the Pendleton Access Center, and 4% visited the access center in Mineral County.

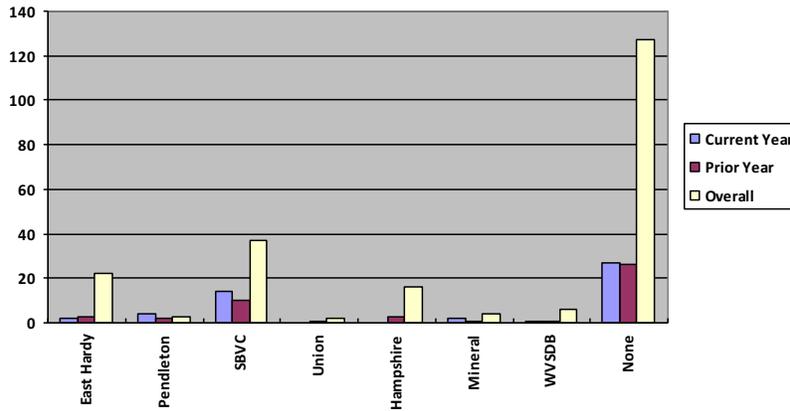
Comparison

Between the two graduating classes, usage of the access centers increased slightly from 47.62% - 49% with the South Branch Vocational Technical Center maintains the top access center with utilization.

Overall

Over the six years of surveys, 42.79% of graduates have attended classes in at least one access center. SBVC saw the most students and was closely followed by East Hardy then Hampshire. WVSDB and Pendleton sites also were utilized. Unused by students in either class were the centers in Tucker and Frankfort.

Access Centers Attended



2. What is your age?

Current Year

Of the 2012-13 graduates, none were younger than 20 years old. 40.8% of them were between 19 and 29, 21.3% were in their thirties, 35.71% ranged between 40 and 49, and 4.76% were 50 or above in age.

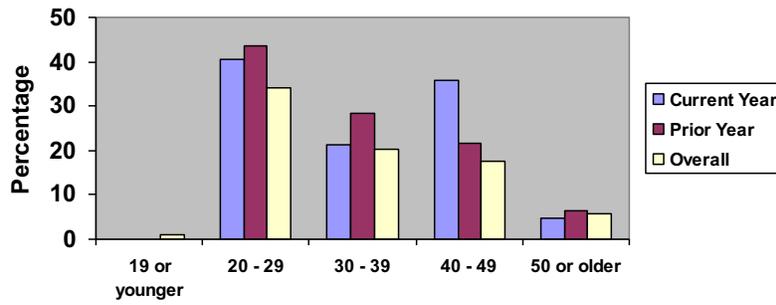
Comparison

There was a slight increase in 40-49 age group from prior year. All other categories fell. In analyzing, we must consider that drop in response rate of 32.4%.

Overall

Overall, most students fall into the 20-29 age group. 30-39 years of age is the next most popular range. Those in their 40's are next in number. Fewest of the graduates fall into the below category.

Age of Graduates



3. What is your gender?

Current Year

79% of survey completers were female, while 23% male.

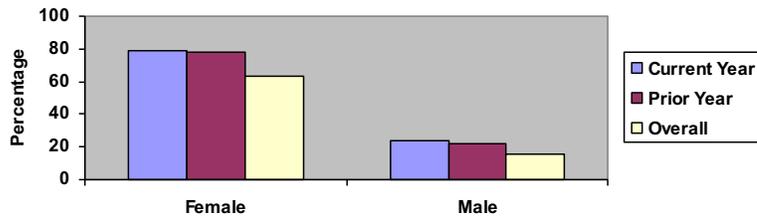
Comparison

The latest class of graduates saw a slight increase in the proportion of male students, but they are still greatly outnumbered.

Overall

Men tend to be the minority by a large margin. They comprise a meager 15.77% of graduates.

Gender of Graduates



4. What is your marital status?

Current Year

Of the respondents, 40.48% were single and 45.24% were married. Divorced graduates were 14.29%, 2.38% reported being widowed.

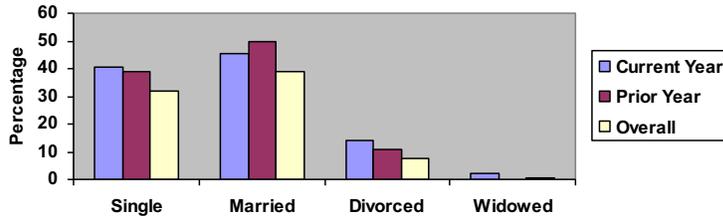
Comparison

Single, divorced and widowed student graduate population increased. The population decreased slightly.

Overall

The majority of Eastern graduates across years are married, but are followed closely in percentage by the single. 7.66% are divorcees and only .45% have lost a spouse.

Graduates' Marital Status



- 5. List the number of dependents under the age of 18 that live with you.

Current Year

45.24% have no dependents under 18 residing in their homes. 57.14% have 1 to 3. No respondents reporting having 4 or more dependents in their home.

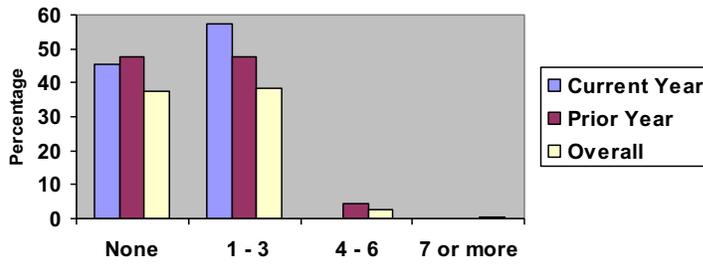
Comparison

Only the percentage of students with 1 to 3 children under the age of 18 increased. All other groups decreased, with the exception of 7 or more and it remained at zero.

Overall

The majority of graduates has between one and three children in the household, but is closely followed by none. Few graduates have more than four children and only 1 respondent has more than six.

Number of Children Under 18



6. While attending Eastern were you enrolled: full-time, part-time, or both?

Current Year

59.52% of the graduates attended on a full-time basis during their entire time at Eastern. 11.9% of the students attended Eastern only at part-time status. 30.95% were enrolled at a mixed status of full- and part-time, varying by semester.

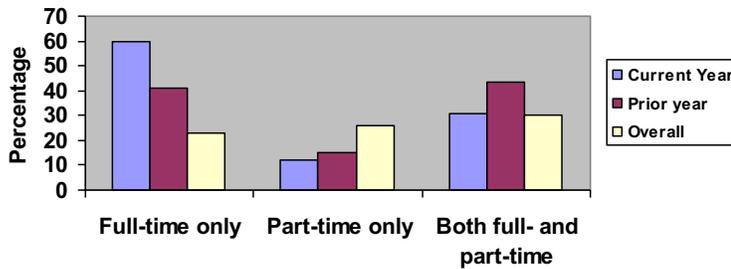
Comparison

Students attending full-time only increased significantly from prior year. Part-time and hybrid of both full and part time both decreased from last year.

Overall

The majority of Eastern graduates have attended at both full- and part-time enrollment levels. However, that percentage is followed closely by those that attended only part-time, with full-time only at only 3% points less.

Enrollment Status of Graduates



7. What degree have you completed?

Overall

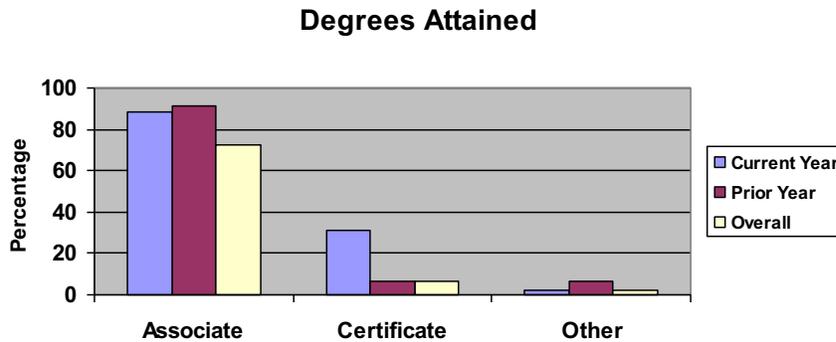
Most students, 88.1%, graduated with an associate degree. 30.95% completed a certificate program. 2.38% graduated with any other type of degree.

Comparison

The percentages of degrees attained varied little among the two classes. The percentage receiving an associate decreased slightly. Inversely, the percentage receiving a certificate or other completion type increased significantly, more than double.

Overall

The majority of Eastern graduates, leave with an associate degree. A few graduate with a certificate or other type of completion.



8. What was your major?

Current Year

In the current year, the most popular majors were as follows:

1. Associate of Arts – 19%
2. Business Management or Accounting – 29.7%
3. Wind Energy – 12.7%
4. Medical field – 10.6%

Comparison

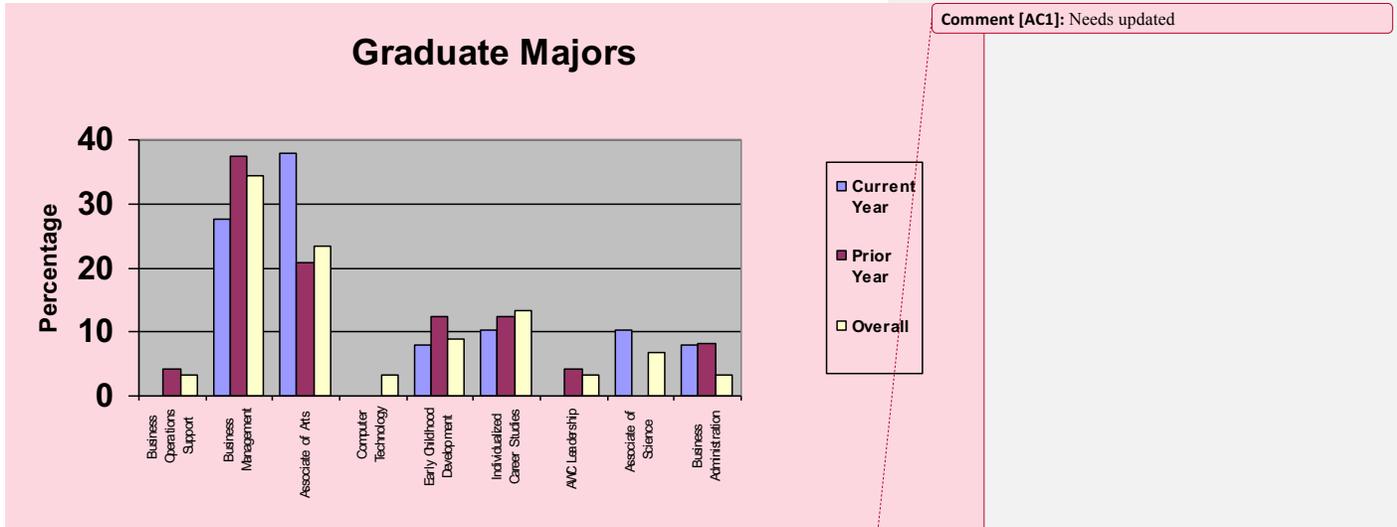
Prior Year:

5. Associate of Arts – .06%
6. Business Management or Accounting – 14.8%
7. Wind Energy – .06%
8. Medical field – 42% (Graduation year for Nursing cohort)

Overall

On average, below is the ranking of majors among graduates.

1. Business Management
2. Associate of Arts
3. Individualized Career Studies
4. Early Childhood Development
5. Associate of Science
6. Business Operations Support, Computer Technology, AWC Leadership, and Business Administration



9. What was your approximate GPA?

Current Year

7.14% of the responding graduates reported a GPA of 2.0 to 2.5, while 16.67% reported having a 2.6 to 2.9. 40.48% maintained GPAs between 3.0 and 3.5. And the remaining 35.71%, achieved GPAs of 3.6 to 4.0.

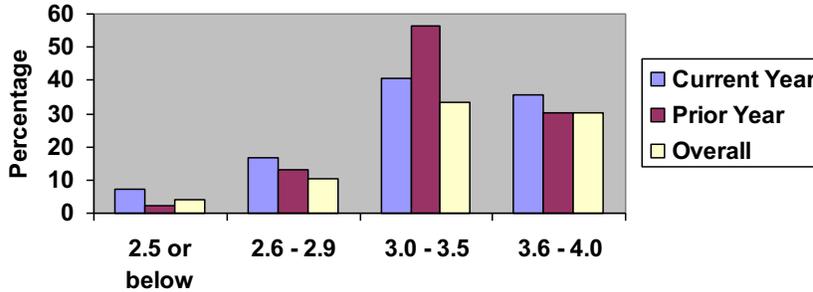
Comparison

The percentage of graduates who reported GPAs of between 2.0 and 2.9 and 3.6 to 4.0 increased to the prior year reports. Meanwhile, the number of students who maintain GPAs in the range of 3.0-3.5 decreased.

Overall

Most students, overall, report GPAs in the 3.0 to 3.5 range, with those in the 3.6 to 4.0 range following closely behind. Those with average grades of below 2.9 were fewest.

Graduate GPAs



- 10. Please rate the courses in your **MAJOR FIELD OF STUDY** on a scale of 1 Through 5, with 5 being the highest rating.

Current Year

45% of Respondents rated the Quality of instruction as outstanding, with 53% rating it Satisfactory or higher. 38% rated Grading and testing as outstanding, 57% rated it as satisfactory or higher with 2% rating it unsatisfactory. 36% rated course content as outstanding, 62% rated it satisfactory or higher. 38% felt instructional materials were outstanding with 60% rating as satisfactory or higher. 32% rated laboratory facilities and equipment as outstanding, 34% rated satisfactory or higher, 2% rated as poor, and 11% had no basis for rating. 34% felt instruction was outstanding preparation for future employment, 58% rated as satisfactory or above with 4% giving unsatisfactory rating.

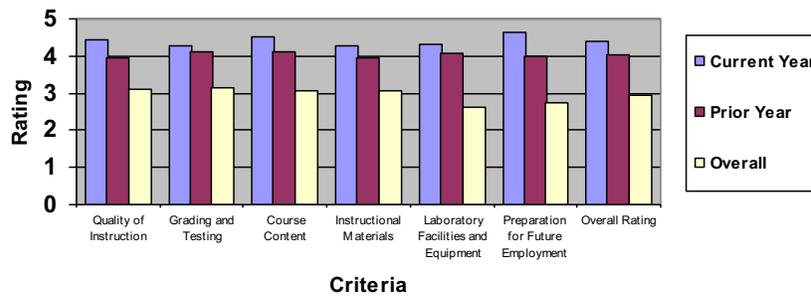
Comparison

All areas received higher scores as compared to 2011-2012.

Overall

When comparing 2012-2013 cohort to overall average, great improvements have been made. All areas received 4.28 or higher rating on a 5.0 scale. College staff and faculty should continue to monitor and make adjustments based on feedback.

Satisfaction: Major Field of Study



11. Please rate the following **ACADEMIC SERVICES/COURSES** on a scale of 1 through 5, with 5 being the highest rating.

Current Year

Quality of Instruction and Accessibility of instructors rated highest at 4.62 and 4.28.

Comparison

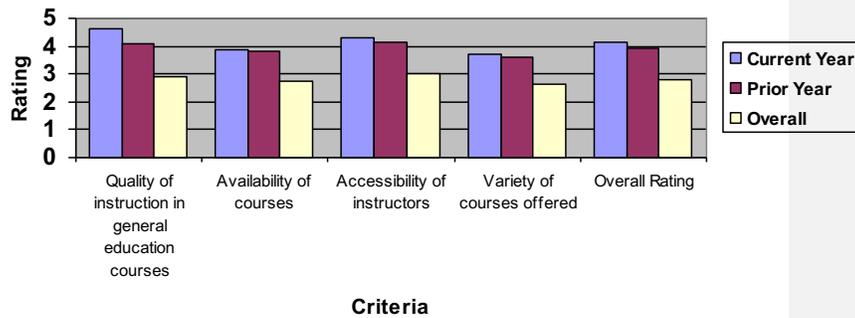
Ratings in “Availability of courses” and “Accessibility of instructors” increased from those of the prior class.

Overall

Although numbers have improved over the years, courses still remain of concern.

The Availability of courses offered received the lowest overall rating by the students, indicating that it should be reviewed for improvements. Of particular low rating, while still above satisfactory, was “Variety of courses offered”. This clearly shows that this is where the respondents would like to see the greatest change.

Satisfaction: Academic Services/Courses



12. Please rate your experience with the following services provided by the college.

Current Year

- a. Admissions Services
100% of students have used these services and rated those 4.44.
- b. Orientation
88% have used the service and gave it a 4.41 rating. 11.9% said that they did not use this.
- c. Registration Services
100% did use this and rated it 4.29.
- d. Academic Advising
100% reported using this service and rated it at 4.39.
- e. Financial Aid Services
92.93% utilized these services and gave it a 4.08 rating. 7.14% did not use this office.
- f. Information for Transfer
68.42% requested this type of information and rated the service provided at 4.12. 31.58% never took part in this.
- g. Bookstore Services
74.19% took advantage of this and rated the service a 3.5. 17.07% never used the bookstore.
- h. Library Services

57.5% used the library and rated it at 4.00. 42.5% never used the service.

- i. Personal Counseling
20.51% took advantage of this service and rated it at 5. 71.79% did not use the service. 7.69% did not know this was offered.
- j. Career Counseling
33.33% used this service and rated it 4.62. 51.28% did not take advantage of the service. 15.38% did not know it was available.

Comparison

Admissions, Orientation participation, Registration, Academic Advising, Library use increased with ratings remaining level. Financial Aid, Career Counseling use increased as well as the rating. Transfer Information & Bookstore use were increase with a slightly lower rating than previous year. Personal counseling decreased but the rating was significantly improved.

Overall

Participation in these services can be ranked as follows:

1. Admissions Services and Registration Services
2. Academic Advising and Bookstore Services
3. Financial Aid
4. Orientation
5. Information for Transfer
6. Library Services
7. Personal Counseling and Career Counseling

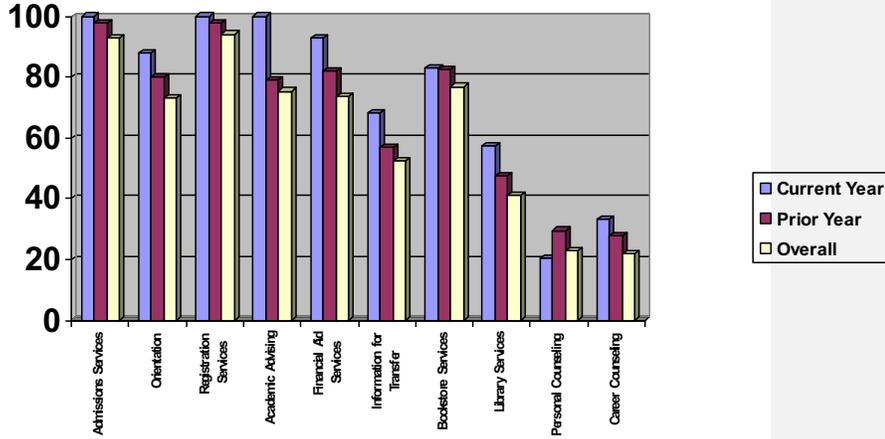
Students responded that they did not know that several of these services were even available. The following is a ranking of those, with 1 being the known the least.

1. Personal Counseling and Career Counseling
3. Library Services
4. Information for Transfer
5. Orientation Services & Academic Advising
6. Financial Aid and Bookstore Services

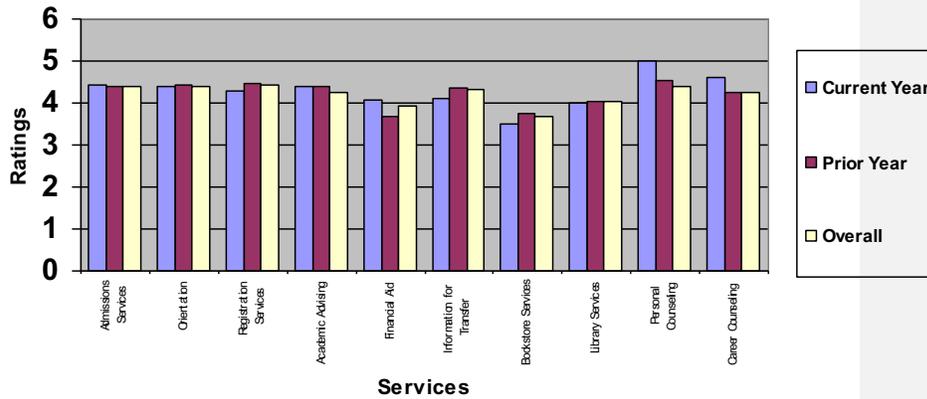
The College will have to make certain that students know all of these services are available. It is also important that students actually are able to identify that these services have been provided to them. All students of Eastern are given academic advising as a part of orientation and before registering for classes, so all students have received this at some point despite the results. Also Eastern does not offer an on-site bookstore, but does make one available on-line. It is likely that all or most students have used this service as well.

Highest score: Registration Services and Personal Counseling 4.41 (good to excellent)
 Lowest score: Bookstore Services 3.67 (satisfactory to good)
 Average score: 4.20 (good to excellent)

Percentage of Students Using College Services



Student Experience Ratings



13. What was your primary reason for attending Eastern?

Current Year

56.52% of respondents indicated “Preparation for a specific job” or “improvement of existing job skills” as being the main reason to attend Eastern. 32.61% answered “transfer credits earned at Eastern to a 4 year college”. 26%, responded with “personal development”. 2% responded with “other”, indicating that being closer to home was the reason.

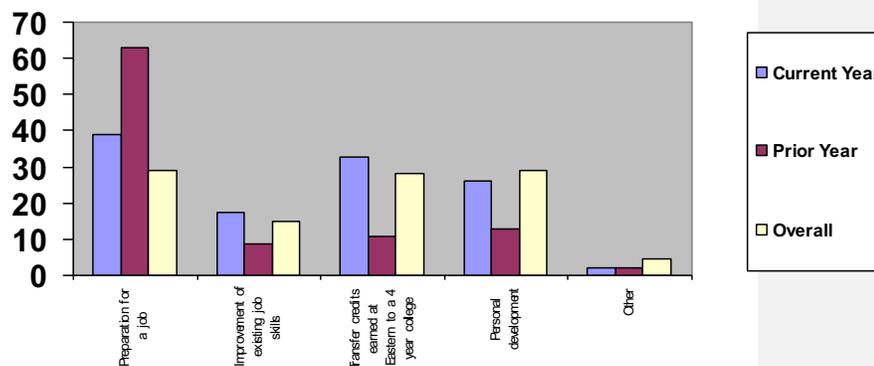
Comparison

“Transfer credits earned at Eastern to 4 year college”, “Personal Development”, and “Improving existing job skills” increased.

Overall

Top 2 reasons to attend Eastern, “Preparation for a Job” and “Personal Development”. “Transfer credits” is a very close second.

Reasons to Attend Eastern



14. Are you currently employed?

Current Year

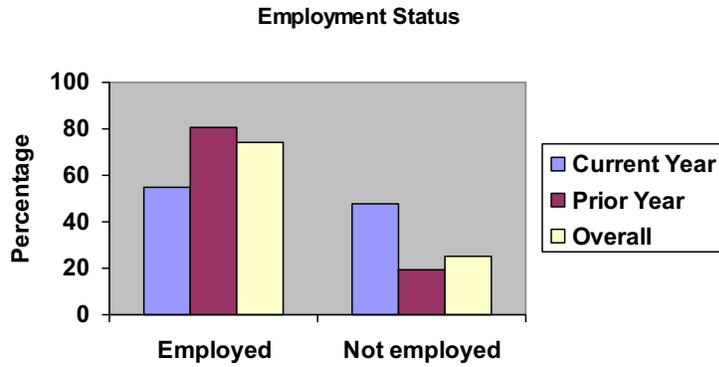
54.76% of students are currently employed. 47.62% are not employed.

Comparison

Fewer students from the 2012-2013 class are employed while at Eastern than those from the previous class.

Overall

Most, 74.29%, of Eastern graduates are employed while attending classes.



15. Is your current job related to your education at Eastern?

Current Year

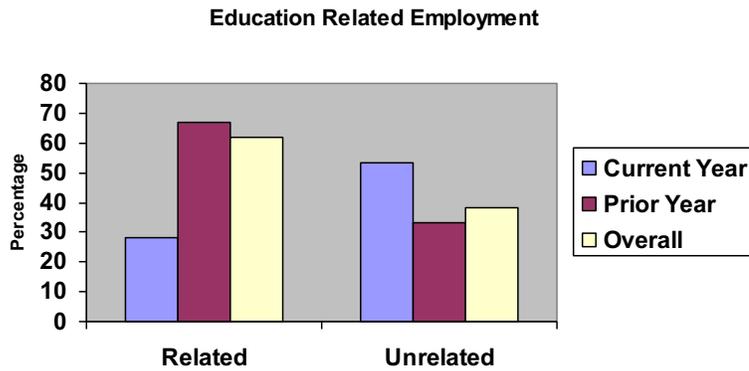
Of those that are employed, 28.13% of these jobs are related to their education and 53.13% said no.

Comparison

The previous cohort included Nursing graduates, many were working when the survey was completed and the employment was related to their education.

Overall

Most working graduates of Eastern, have jobs that directly relate to their field of study.



16. How many hours per week are you employed?

Current Year

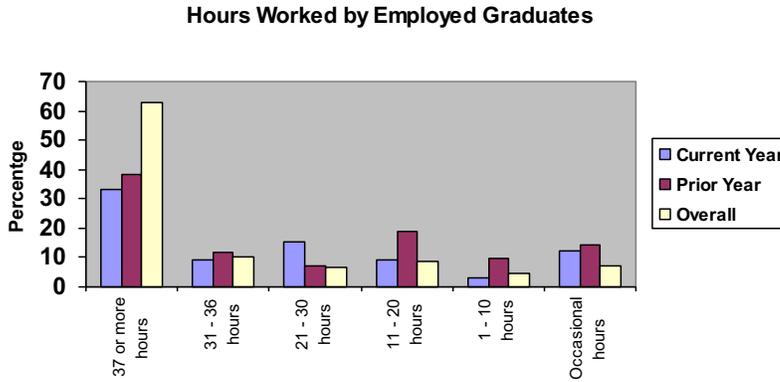
Of those that are employed, 33.33% work 37 to 40 hours per week. 9.09% work 31 to 36 hours per week. 15.15% work 21 to 30 hours per week. 12.12% of those working work either 11 to 20 hours per week or only occasionally.

Comparison

The percentage of graduates working decreased in every category except 21-30 hour grouping.

Overall

Most Eastern graduates are full-time employees working between 37 and 40 hours per week.



17. What is your overall rating of Eastern?

Current Year

Students gave an overall rating of 4.43, which is good to excellent.

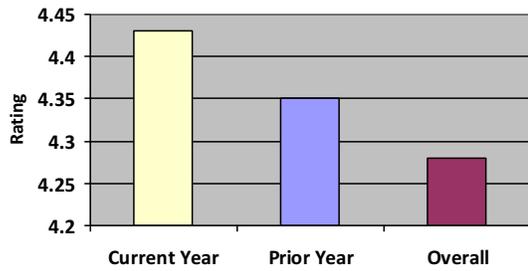
Comparison

The overall rating of Eastern graduates improved with the latest class.

Overall

Graduates across classes rate Eastern with a 4.28.

Overall Eastern Experience



18. Would you recommend Eastern to others?

Current Year

100% of respondents said that they would recommend Eastern to others.

Comparison

100% of respondents said they would recommend Eastern to others.

Overall

No Eastern graduates have reported that they would not recommend Eastern to others, 77.48% would recommend Eastern to others.

THE AVERAGE EASTERN GRADUATE

With all of this information, we are able to form a picture of the average graduate of Eastern WV Community & Technical College for our 2012-2013 class. That graduate would typically be a married woman between the ages of 20 and 29. She would have 1 to 3 dependents under 18 living with her. She has a job related to her course of study at Eastern, which would be Business Management, and would work 37 or more hours per week. This student attended full-time, and has not attended classes at our access centers. She came to Eastern to prepare for a job. When she graduated, she would earn an Associate's degree and would have maintained a GPA of 3.0 to 3.5. She rates her overall experience at Eastern as positive and would recommend Eastern to others.