

## **Graduating Student Survey Summary of Results for the 2013-2014 Class**

Each year, a survey is given to all graduating students of Eastern WV Community and Technical College for the year's graduating classes. Of the 144 graduates during the 2013-2014 academic year, 73 responded. This translated to a 51% completion rate, which is an increase from the 33% achieved the previous year. Over the survey's life, we have achieved an average completion rate of 53.55%. The following is a summary of those results from the 2013-2014 graduate surveys along with a comparison to the prior year's results and the institutions' average rating over-all years of results.

### **THE RESULTS**

1. What access center(s) have you attended?

#### **Current Year**

Of the 73 respondents, 54, 74%, had at some point attended an access center. Of those who had taken advantage of access centers, 10% had attended East Hardy High School, 17% had classes at South Branch Vocational Center, 5% have used the Hampshire Discovery Center and the WV School for the Deaf and Blind, and 3% visited the discovery center in Pendleton County and Tucker County.

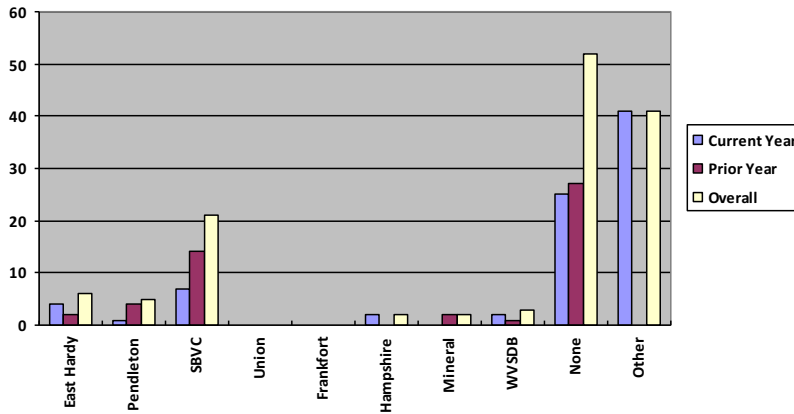
#### **Comparison**

Between the two graduating classes, usage of the access centers decreased from 49% to 24%. As listed as other is the Eastern Technology Center, it maintains the top center with utilization.

#### **Overall**

Over the seven years of surveys, 37% of graduates have attended classes in at least one discovery center. SBCTC saw the most students and was closely followed by East Hardy then Hampshire. WVSDB and Pendleton sites also were utilized. Unused by students in either class were the centers in Tucker, Mineral and Frankfort.

**Access Centers Attended**



2. What is your age?

**Current Year**

Of the 2013-2014 graduates, none were younger than 20 years old. 56% of them were between 19 and 29, 23% were in their thirties, 12% ranged between 40 and 49, and 9% were 50 or above in age.

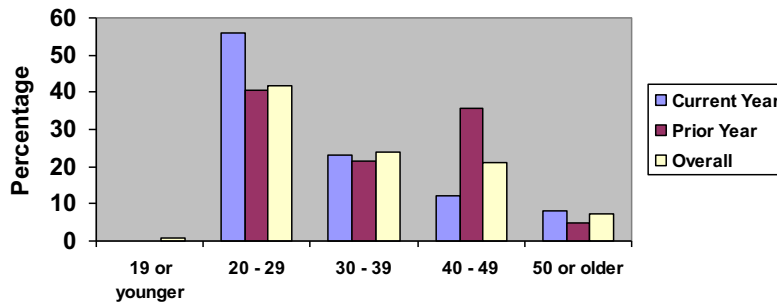
**Comparison**

There was a slight increase in 19-29 age group from prior year. All other categories slightly increased except for 40-49 age group.

**Overall**

Overall, most students fall into the 19-29 age group. The 30-39 years of age is the next most popular range. Those in their 40's are next in number. Fewest of the graduates fall into the 50 or above category.

### Age of Graduates



3. What is your gender?

#### Current Year

75% of survey completers were female, while 25% male.

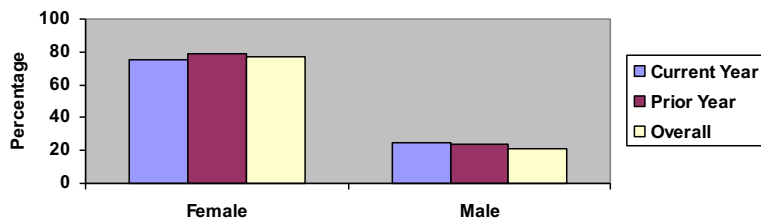
#### Comparison

The latest class of graduates saw a slight increase in the proportion of male students, but they are still greatly outnumbered.

#### Overall

Men tend to be the minority by a large margin. They comprise a meager 21% of graduates.

### Gender of Graduates



4. What is your marital status?

#### Current Year

Of the respondents, 53% were single and 38% were married. Divorced graduates were 5%, 3% reported being widowed.

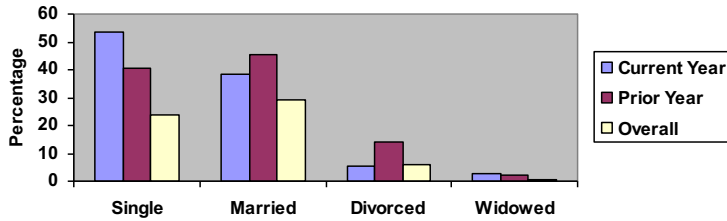
**Comparison**

Single student graduate population increased. The other populations decreased slightly.

**Overall**

The majority of Eastern graduates across years are married, but are followed closely in percentage by the single. 6% are divorcees and only .34% have lost a spouse.

**Graduates' Marital Status**



- 5. List the number of dependents under the age of 18 that live with you.

**Current Year**

51% have no dependents under 18 residing in their homes. 47% have 1 to 3. 3% reporting having 4 or more dependents in their home.

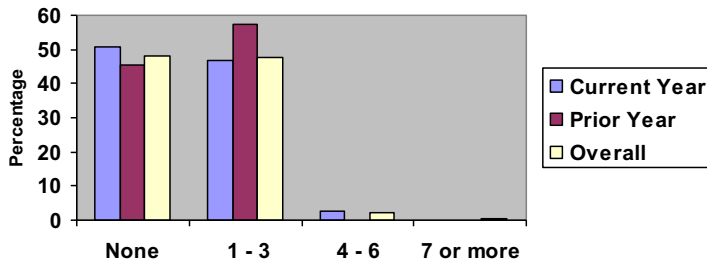
**Comparison**

Only the percentage of students with 1 to 3 children under the age of 18 decreased. All other groups increased, with the exception of 7 or more and it remained at zero.

**Overall**

The majority of graduates has between one and three children in the household, but is closely followed by none. Few graduates have more than four children and only 1 respondent has more than six.

**Number of Children Under 18**



6. While attending Eastern were you enrolled: full-time, part-time, or both?

**Current Year**

47% of the graduates attended on a full-time basis during their entire time at Eastern. 14% of the students attended Eastern only at part-time status. 40%, were enrolled at a mixed status of full- and part-time, varying by semester.

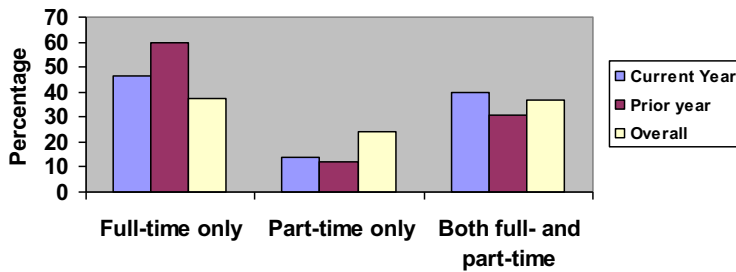
**Comparison**

Students attending full-time only decreased significantly from prior year. Part-time and hybrid of both full and part time both increased from last year.

**Overall**

The majority of Eastern graduates have attended at both full- and part-time enrollment levels. However, that percentage is followed closely by those that attended only part-time, with full-time only at only 13 % less.

**Enrollment Status of Graduates**



7. What degree have you completed?

**Current**

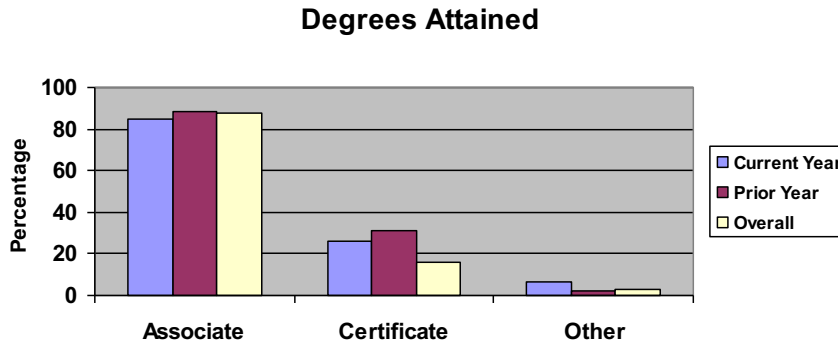
Most students, 85%, graduated with an associate degree. 26% completed a certificate program. 7% graduated with any other type of degree.

**Comparison**

The percentages of degrees attained varied little among the two years. The percentage receiving an associate and certificates decreased slightly.

**Overall**

The majority of Eastern graduates, leave with an associate degree. A few graduate with a certificate or other type of completion.



8. What was your major?

**Current Year**

In the current year, the most popular majors were as follows:

1. Associate in Arts—15%
2. Nursing----(2 year cohort) 13%
3. Business Management-8%
4. Wind Energy-7%

**Comparison**

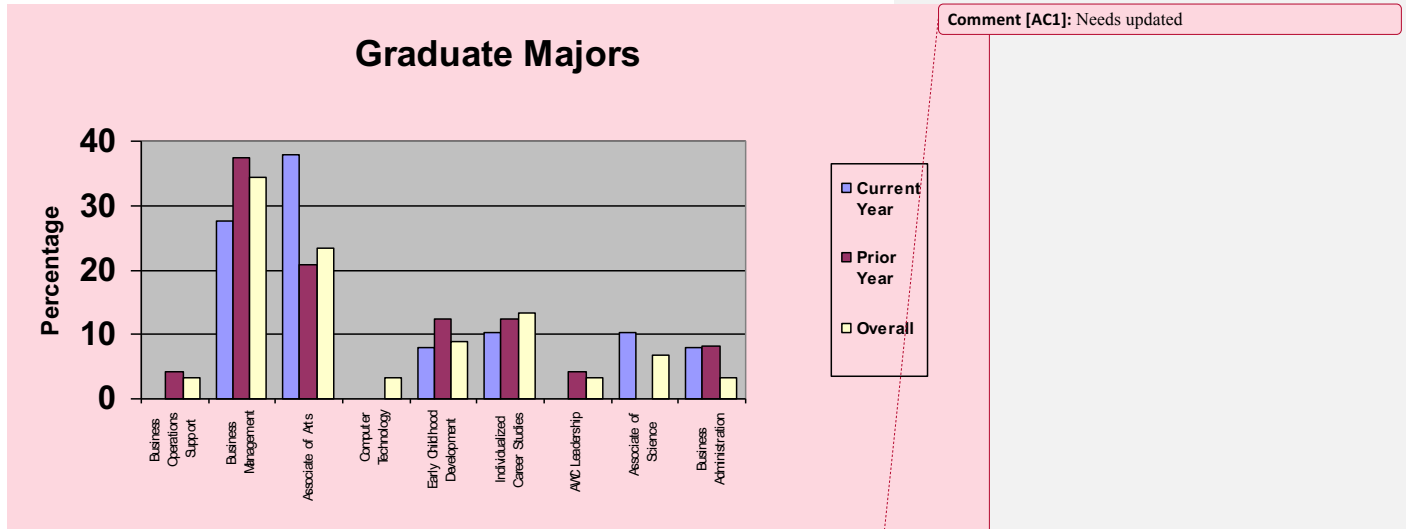
Prior Year:

1. Associate of Arts – 19%
2. Business Management or Accounting – 29.7%
3. Wind Energy – 12.7%
4. Medical field – 10.6%

**Overall---Monica pull from BBDA**

On average, below is the ranking of majors among graduates.

1. Business Management
2. Associate of Arts
3. Individualized Career Studies
4. Early Childhood Development
5. Associate of Science
6. Business Operations Support, Computer Technology, AWC Leadership, and Business Administration



9. What was your approximate GPA?

**Current Year**

5% of the responding graduates reported a GPA of 2.0 to 2.5, while 15% reported having a 2.6 to 2.9. 40% maintained GPAs between 3.0 and 3.5. And the remaining 40%, achieved GPAs of 3.6 to 4.0.

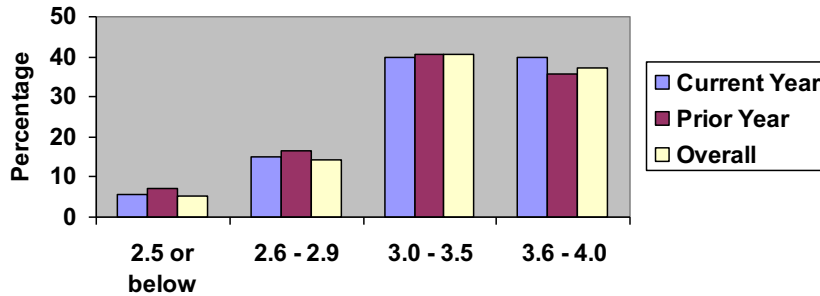
**Comparison**

The percentage of graduates who reported GPAs of between 2.0 and 2.9 decreased to the prior year reports. Meanwhile, the number of students who maintain GPAs in the range of 3.0-3.5 maintained the same. However, the 3.6 to 4.0 GPAs increased.

**Overall**

Most students, overall, report GPAs in the 3.0 to 3.5 range, with those in the 3.6 to 4.0 range following closely behind. Those with average grades of below 2.9 were fewest.

**Graduate GPAs**



- 10. Please rate the courses in your **COURSES IN THE FIELD OF STUDY** on a scale of 1 through 5, with 5 being the highest rating.

**Current Year**

32% of Respondents rated the Quality of instruction as outstanding, with 63% rating it Satisfactory or higher. 30% rated Grading and testing as outstanding, 66% rated it as satisfactory or higher with 1% rating it unsatisfactory. 23% rated course content as outstanding, 56% rated it satisfactory or higher. 37% felt instructional materials were outstanding with 62% rating as satisfactory or higher. 36% rated laboratory facilities and equipment as outstanding, 52% rated satisfactory or higher, 2% rated as poor, and 2% had no basis for rating. 224% felt instruction was outstanding preparation for future employment, 60% rated as satisfactory or above with 4% giving unsatisfactory rating.

**Comparison**

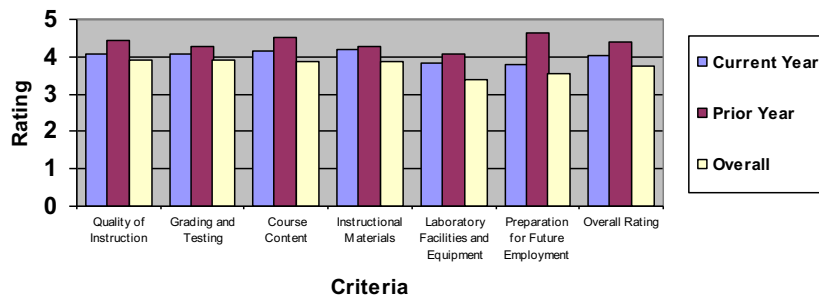
All areas received satisfactory or higher scores as compared to 2012-2013.

**Overall**

When comparing 2013-2014 cohort to overall average, great improvements have been made. All areas received 4.02 or higher rating on a 5.0 scale. College staff and faculty should continue to monitor and make adjustments based on feedback.



## Satisfaction: Rate of Course of Study



11. Please rate the following Skills on a scale of 1 through 5, with 5 being the highest rating.

### Current Year

Logical Thinking, Problem Solving and Analytical rated the highest at 4.44.

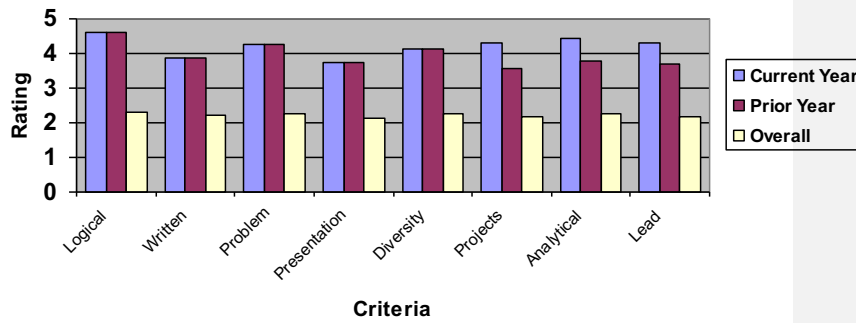
### Comparison

Ratings in all the areas remain the same or increased from those of the prior class.

### Overall

Although numbers have improved over the years, courses still remain of concern.

## Satisfaction: Improved Skills



12. Please rate your experience with the following services provided by the college.

### Current Year

- a. Admissions Services  
94% of students have used these services and rated those 4.85.
- b. Orientation  
100% have used the service and gave it a 4.77 rating. 15% said that they did not use this service.
- c. Registration Services  
99% did use this and rated it 4.70. 1.3% said they did not use this service.
- d. Academic Advising  
89% reported using this service and rated it at 4.81.
- e. Financial Aid Services  
93% utilized these services and gave it a 4.26 rating. 7% did not use this office.
- f. Information for Transfer  
53% requested this type of information and rated the service provided at 3.21. 44% never took part in this.
- g. Bookstore Services  
84% took advantage of this and rated the service a 3.82. 16% never used the bookstore.

- h. Library Services  
46% used the library and rated it at 4.94. 54% never used the service.
- i. Personal Counseling  
35% took advantage of this service and rated it at 4.21. 62% did not use the service. 7.69% did not know this was offered.
- j. Career Counseling  
40% used this service and rated it 3.21. 51% did not take advantage of the service. 15.38% did not know it was available.

#### **Comparison**

Admissions, Orientation participation, Registration, Financial Aid use remained at the 90% to 100% rate. Academic Advising and Bookstore Services usage maintain at the 80%.

#### **Overall**

Participation in these services can be ranked as follows:

1. Orientation
2. Registration Services
3. Admissions Services
4. Financial Aid
5. Academic Advising
6. Bookstore Services
7. Information to Transfer and Library Services

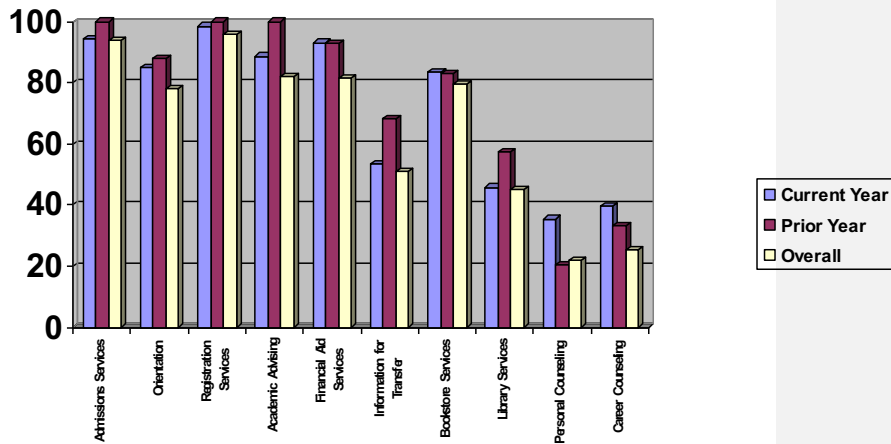
Students responded that they did not know that several of these services were even available. The following is a ranking of those, with 1 being the known the least.

1. Personal Counseling
2. Library Services
3. Career Counseling
4. Information for Transfer

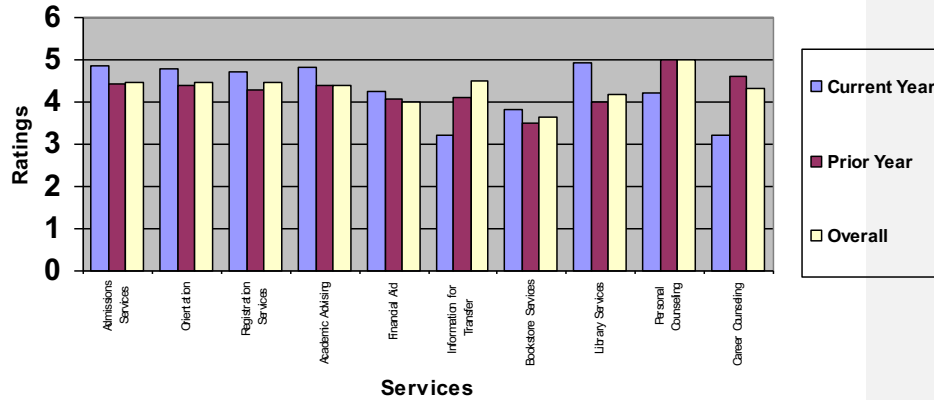
The College will have to make certain that students know all of these services are available. It is also important that students actually are able to identify that these services have been provided to them. All students of Eastern are given academic advising as a part of orientation and before registering for classes, so all students have received this at some point despite the results. Also Eastern does not offer an on-site bookstore, but does make one available on-line. It is likely that all or most students have used this service as well.

Highest score: Academic Advising and Library services 4.80-4.94 (good to excellent)  
 Lowest score: Career Counseling and Information to Transfer 3.21 (satisfactory to good)  
 Average score: 4.20 (good to excellent)

**Percentage of Students Using College Services**



## Student Experience Ratings



13. What was your primary reason for attending Eastern?

### Current Year

53% of respondents indicated “Preparation for a specific job” or “improvement of existing job skills” as being the main reason to attend Eastern. 22% answered “transfer credits earned at Eastern to a 4 year college”. 10% responded with “personal development”. 10% responded with “other”, indicating that being closer to home was the reason.

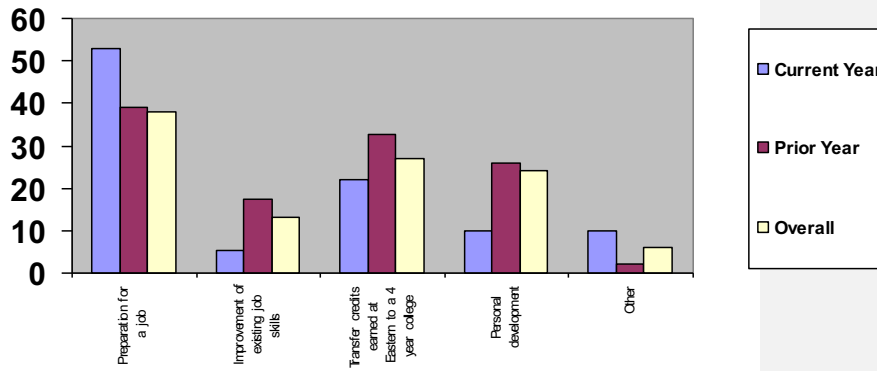
### Comparison

“Transfer credits”, “Personal Development”, Improving Job Skills” decreased.

### Overall

Top 2 reasons to attend Eastern, “Preparation for a Job” and “Transfer credits”. “Personal Development” is a very close second.

## Reasons to Attend Eastern



14. Are you currently employed?

### Current Year

51% of students are currently employed. 42% are not employed.

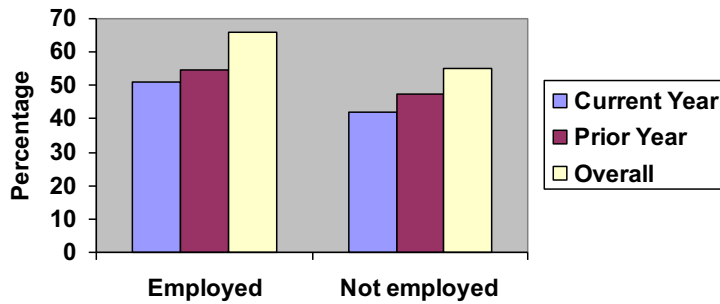
### Comparison

Fewer students from the 2013-2014 class are employed while at Eastern than those from the previous class.

### Overall

Most, 66%, of Eastern graduates are employed while attending classes.

### Employment Status



15. Is your current job related to your education at Eastern?

**Current Year**

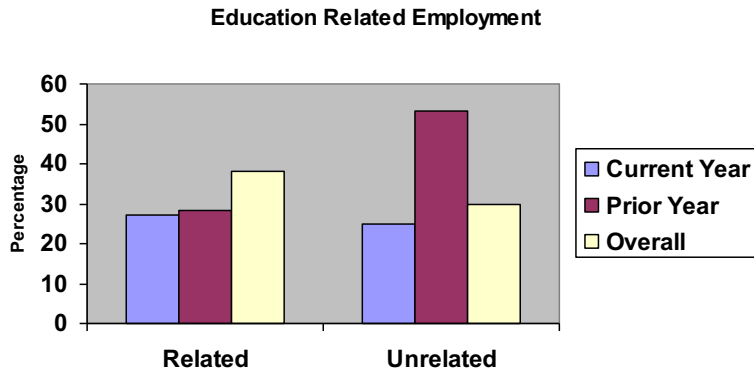
Of those that are employed, 27% of their jobs are related to their education and 25% said no.

**Comparison**

The previous cohort included Nursing graduates, many were working when the survey was completed and the employment was related to their education.

**Overall**

Most working graduates of Eastern, have jobs that directly relate to their field of study.



16. How many hours per week are you employed?

**Current Year**

Of those that are employed, 19% work 37 to 40 hours per week. 10% work 31 to 36 hours per week. 8% work 21 to 30 hours per week. 5% of those working work either 11 to 20 hours per week. 43% working only occasionally.

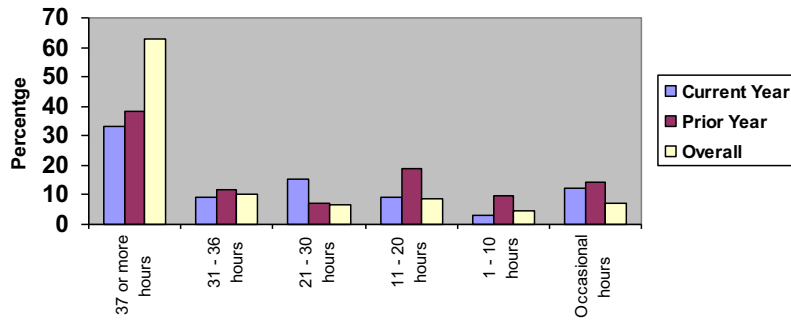
**Comparison**

The percentage of graduates working decreased in every category except 31-40 hour grouping.

**Overall**

Most Eastern graduates are full-time employees working between 37 and 40 hours per week.

**Hours Worked by Employed Graduates**



17. What is your overall rating of Eastern?

**Current Year**

Students gave an overall rating of 4.53, which is good to excellent.

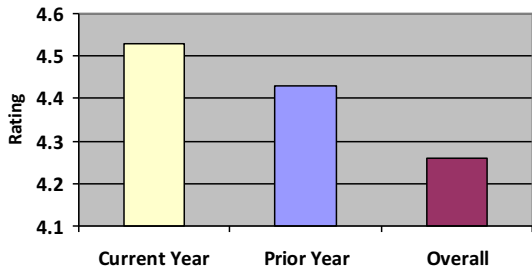
**Comparison**

The overall rating of Eastern graduates improved with the latest class.

**Overall**

Graduates across classes rate Eastern with a 4.26.

**Overall Eastern Experience**



18. Would you recommend Eastern to others?

**Current Year**

100% of respondents said that they would recommend Eastern to others.



**Comparison**

100% of respondents said they would recommend Eastern to others.

**Overall**

2% of previous years reported Eastern graduates indicated that they would not recommend Eastern to others, 98% would recommend Eastern to others.

**THE AVERAGE EASTERN GRADUATE**

With all of this information, we are able to form a picture of the average graduate of Eastern WV Community & Technical College for our 2013-2014 class. That graduate would typically be a single woman between the ages of 20 and 29. She would have 1 to 3 dependents under 18 living with her or no dependents. She has a job related to her course of study at Eastern, which would be Associate in Arts, and would work 37 or more hours per week. This student attended full-time, and has not attended classes at our access centers. She came to Eastern to prepare for a job. When she graduated, she would earn an Associate's degree and would have maintained a GPA of 3.0 to 3.5. She rates her overall experience at Eastern as positive and would recommend Eastern to others.