

## **Graduating Student Survey Summary of Results for the 2014-2015 Class**

Each year, a survey is given to all graduating students of Eastern WV Community and Technical College for the year's graduating classes. Of the 158 graduates during the 2014-2015 academic year, 56 responded. This translated to a 35% completion rate, which is a decrease from the 51% achieved the previous year. Over the survey's life, we have achieved an average completion rate of 53.55%. The following is a summary of those results from the 2014-2015 graduate surveys along with a comparison to the prior year's results and the institutions' average rating over-all years of results.

### **THE RESULTS**

1. What access center(s) have you attended?

#### **Current Year**

Of the 56 respondents, 49, 65%, had at some point attended an access center. Of those who had taken advantage of access centers, 18% had classes at South Branch Vocational Center, 11% have used the Hampshire Discovery Center and the WV School for the Deaf and Blind, and 9% visited the discovery center at Petersburg High School. Pendleton County and Tucker County were not visited by this group of graduates.

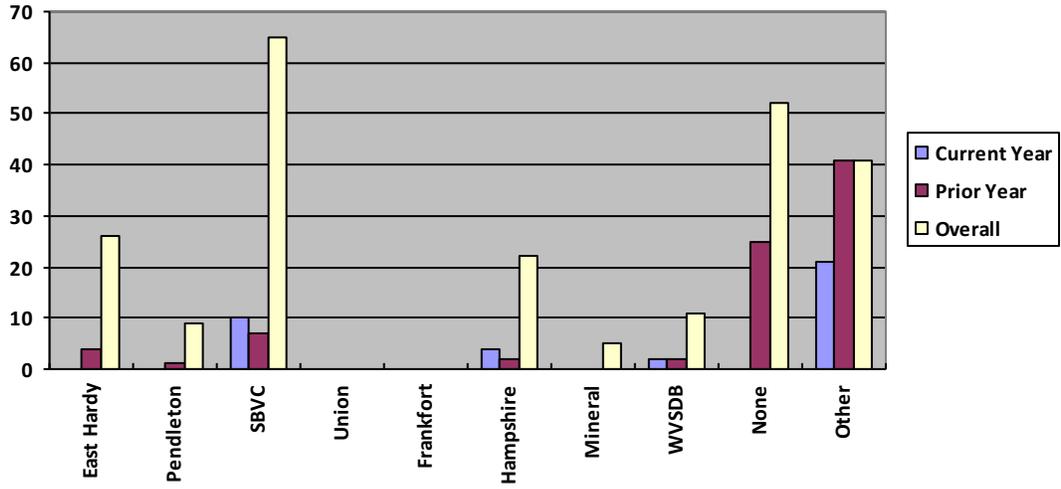
#### **Comparison**

Between the two graduating classes, usage of the access centers increased from 20% to 36%. Eastern Technology Center continues to be the top center with utilization.

#### **Overall**

Over the eight years of surveys, 37% of graduates have attended classes in at least one discovery center. East Hardy and Hampshire are very popular Discovery Centers as well as SBCTC. Unused by students in either class were the centers in Tucker, Union and Frankfort.

Access Centers Attended



2. What is your age?

**Current Year**

Of the 2014-2015 graduates, none were younger than 18 years old. 52% of them were between 19 and 29, 18% were in their thirties, 13% ranged between 40 and 49, and 17% were 50 or above in age.

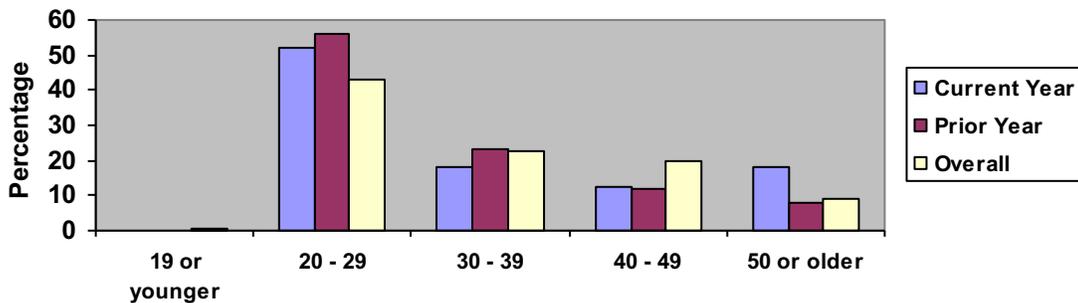
**Comparison**

While the 19-29 age group decreased from prior year. All other categories slightly increased. The 50 or older group percentage almost doubled.

**Overall**

Overall, most students fall into the 19-29 age group. The 30-39 years of age is the next most popular range. Those in their 40's are next in number. Fewest of the graduates fall into the 50 or above category.

Age of Graduates



3. What is your gender?

**Current Year**

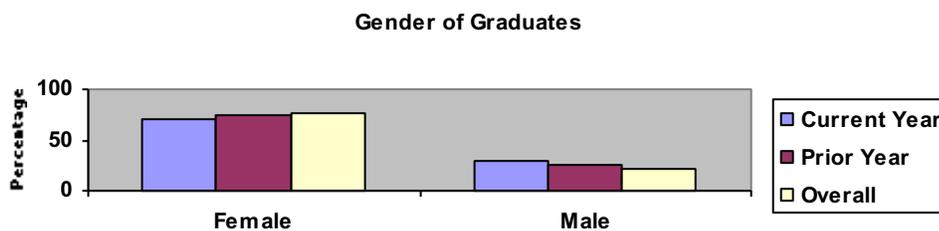
70% of survey completers were female, while 30% male.

**Comparison**

The latest class of graduates saw an increase in the proportion of male students, but they are still greatly outnumbered.

**Overall**

Females tend to be the majority by a large margin. They comprise 76% of graduates.



4. What is your marital status?

**Current Year**

Of the respondents, 41% were single and 55% were married. Divorced graduates were 3.5%. No respondents reported being widowed.

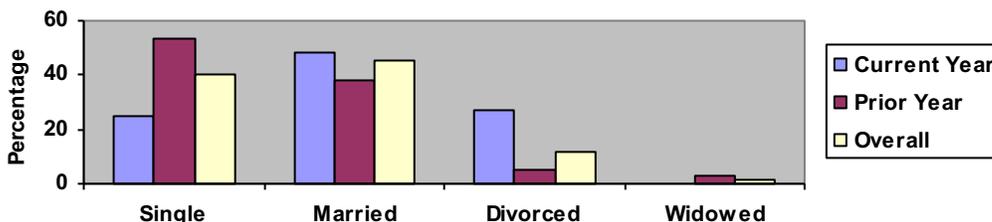
**Comparison**

Compared to the previous year, the number of married and divorced graduates greatly increased. The Single population decreased by almost half.

**Overall**

The majority of Eastern graduates across years are married, but are followed closely in percentage by the single. 11% are divorcees and only 1.13% have lost a spouse.

**Graduates' Marital Status**



5. List the number of dependents under the age of 18 that live with you.

**Current Year**

50% have no dependents under 18 residing in their homes. 48% have 1 to 3. 1.79% of Spring Graduates report having 4 or more dependents in their home.

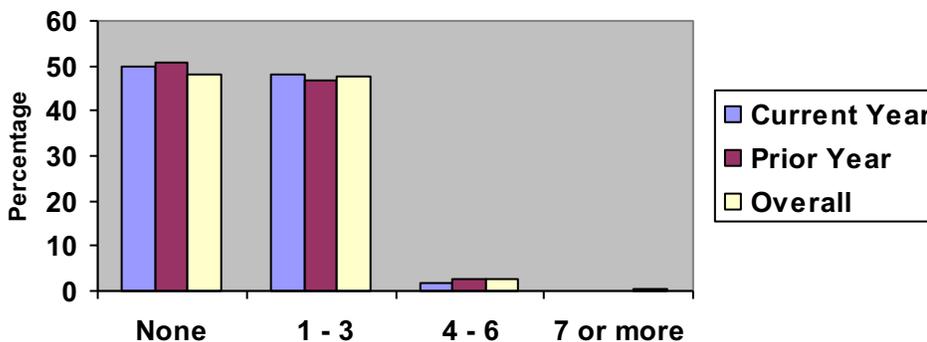
**Comparison**

Only the percentage of students with 4 to 6 children under the age of 18 decreased. All other groups increased, with the exception of 7 or more and it remained at zero.

**Overall**

The majority of graduates has between one and three children in the household, but is closely followed by none. Few graduates have more than four.

**Number of Children Under 18**



6. While attending Eastern were you enrolled: full-time, part-time, or both?

**Current Year**

51.8% of the graduates attended on a full-time basis during their entire time at Eastern. 9.6% of the students attended Eastern only at part-time status. 35.7%, were enrolled at a mixed status of full- and part-time, varying by semester.

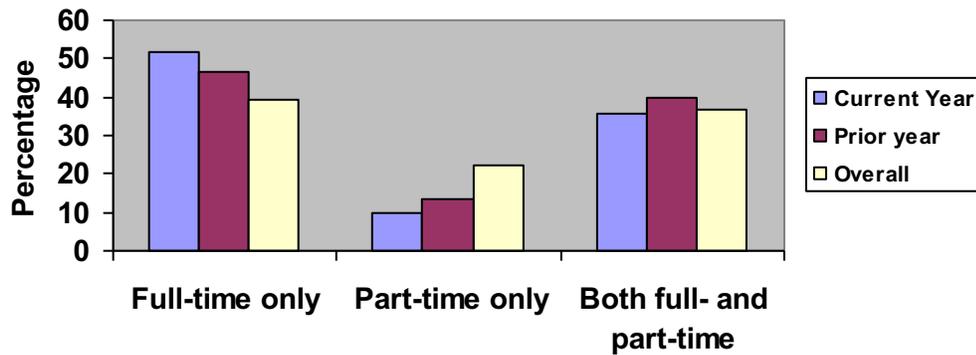
### Comparison

Students attending full-time increased from previous year. Part-time and hybrid of both full and part time both decreased from former year.

### Overall

The majority of Eastern graduates have attended at full or mixed enrollment levels. The percentage of respondents attending part-time declined which has not been the trend of the previous years.

### Enrollment Status of Graduates



7. What degree have you completed?

### Current

Most students, 83.9%, graduated with an associate degree. 50% completed a certificate program. 1.7% graduated with any other type of degree.

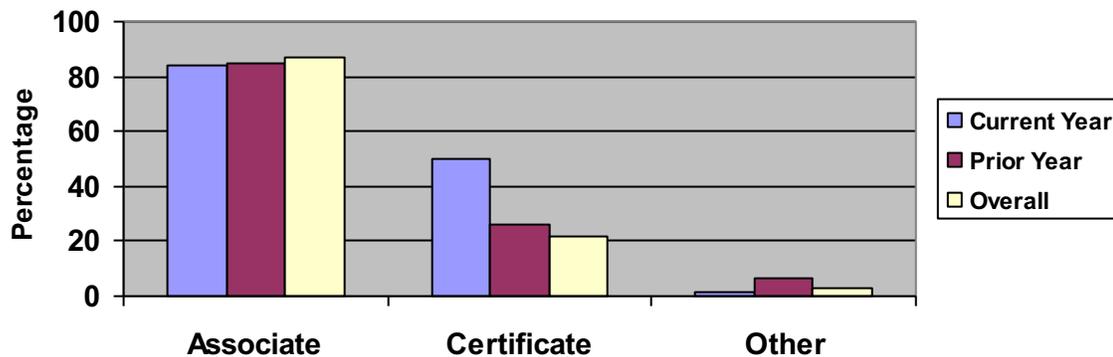
### Comparison

The percentages of degrees attained varied little among the two years. The percentage receiving an certificates increased greatly.

### Overall

Collectively, the associate degree has the greatest percentage. While 50% graduate with a certificate.

## Degrees Attained



8. What was your major?----Pull from BBDA

### Current Year

In the current year, the most popular majors were as follows:

1. Business Management AAS/CP- 20%
2. Associate in Arts-8%
3. Wind Energy- 8%
4. Electromechanical Tech- 7%

### Comparison

Prior Year:

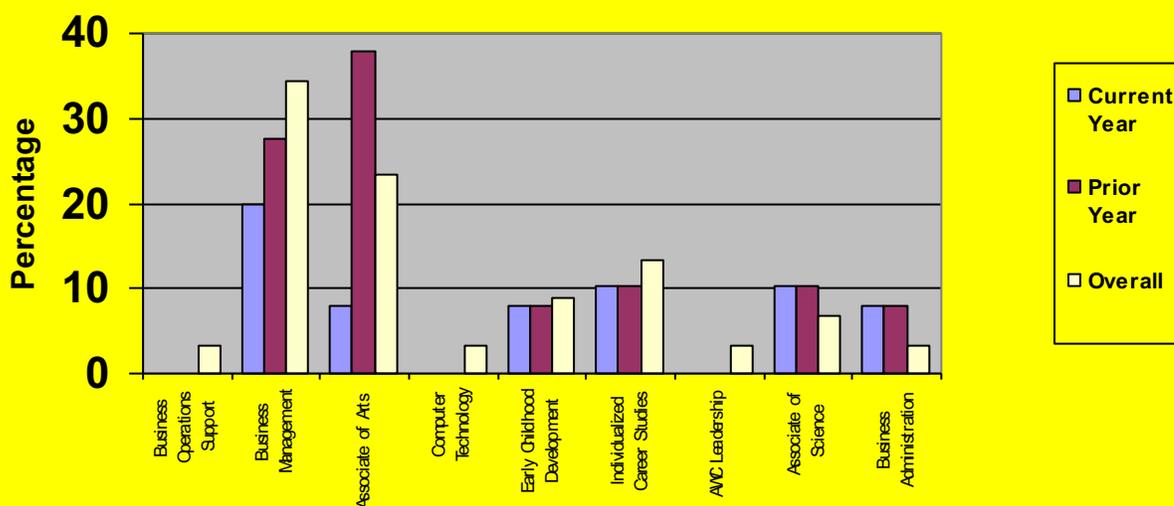
1. Associate in Arts—15%
2. Nursing----(2 year cohort) 13%
3. Business Management-8%
4. Wind Energy-7%

### Overall

On average, below is the ranking of majors among graduates.

1. Associate of Arts
2. Business Management
3. Wind Energy Technology
4. Board of Governors
5. Associate of Science
6. Nursing, Early Childhood, Admin Support

## Graduate Majors



9. What was your approximate GPA?

### Current Year

5% of the responding graduates reported a GPA of 2.0 to 2.5, while 8.9% reported having a 2.6 to 2.9. 26.7% maintained GPAs between 3.0 and 3.5. And the remaining 58.9%, achieved GPAs of 3.6 to 4.0.

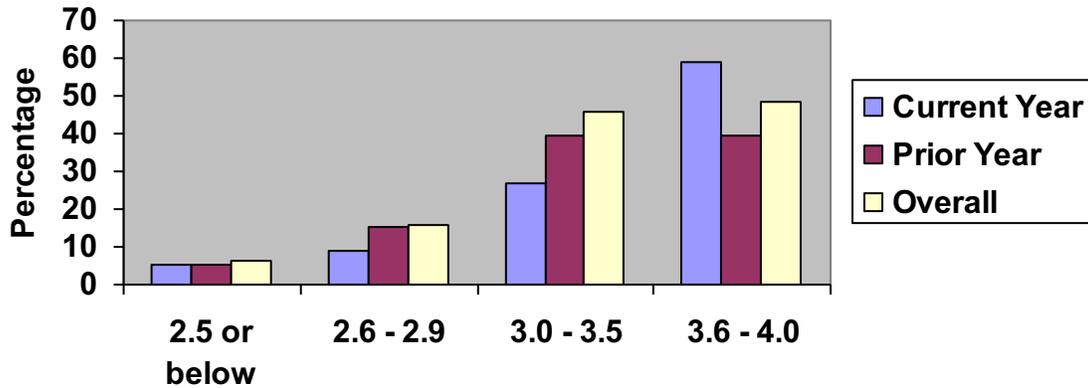
### Comparison

The 3.6 to 4.0 GPAs increased impressively compared to the previous year. All other GPA ranges decreased.

### Overall

Most students, overall, report GPAs in the 3.6 to 4.0 range, with those in the 3.0 to 3.5 range following closely behind. Those with average grades of below 2.5 were fewest.

## Graduate GPAs



10. Please rate the courses in your **COURSES IN THE FIELD OF STUDY** on a scale of 1 through 5, with 5 being the highest rating.

### **Current Year**

39% of Respondents rated the Quality of instruction as outstanding, with 59% rating it Satisfactory or higher. 41% rated Grading and testing as outstanding, 57% rated it as satisfactory or higher with 1.8% rating it unsatisfactory. 43% rated course content as outstanding, 55% rated it satisfactory or higher. 46% felt instructional materials were outstanding with 52% rating as satisfactory or higher. 44.6% rated laboratory facilities and equipment as outstanding, 41% rated satisfactory or higher, 1% rated as poor, and 12.5% had no basis for rating. 42.8% felt instruction was outstanding preparation for future employment, 41% rated as satisfactory or above with 14% giving unsatisfactory rating.

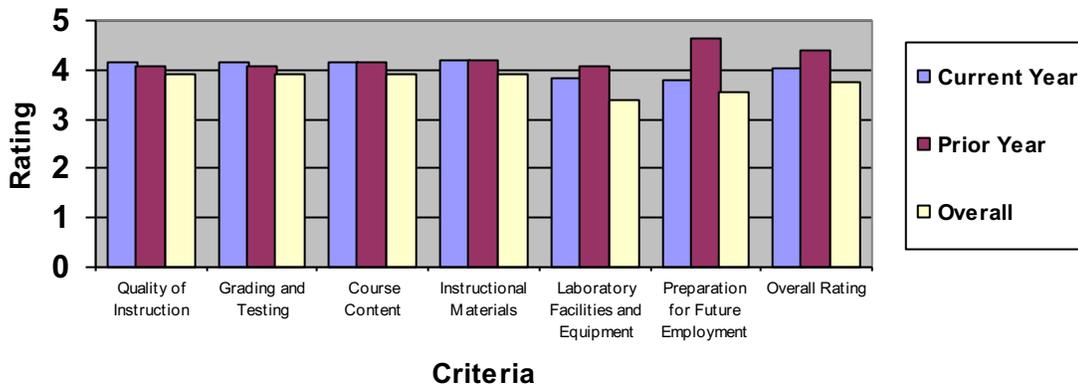
### **Comparison**

All areas received satisfactory or higher scores which was similar to the results of 2013-2014.

### **Overall**

While the 2014-2015 cohort averages increased from 2013-2014 results, the cumulative of all the areas are 3.4 or higher rating on a 5.0 scale. College staff and faculty should continue to monitor and make adjustments based on feedback.

## Satisfaction: Rate of Course of Study



11. Please rate the following Skills on a scale of 1 through 5, with 5 being the highest rating.

### Current Year

Thinking and communication skills rated the highest at 4.34. Appreciation of Diversity, Analytical thinking and Problem solving are scoring close with 4.25.

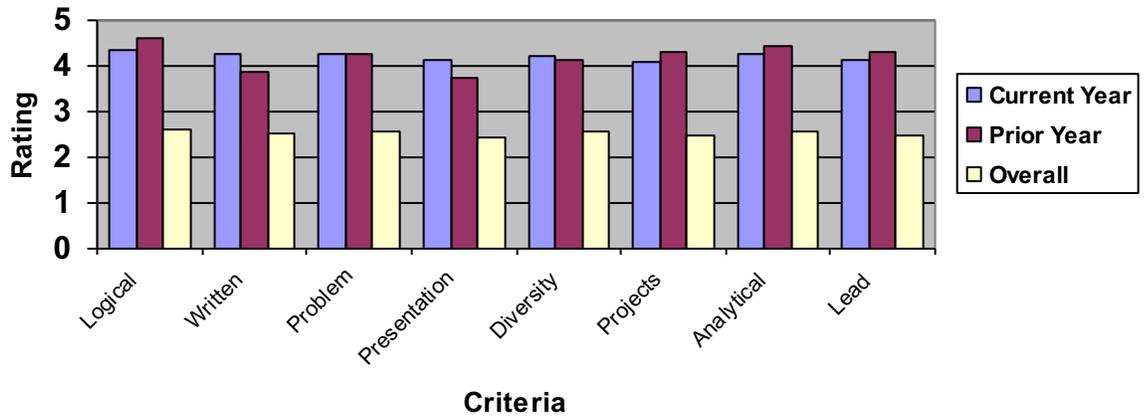
### Comparison

Ratings in all the areas are extremely similar to those from the prior class.

### Overall

Although numbers continue to improve, the cumulative results still remain low.

## Satisfaction: Improved Skills



12. Please rate your experience with the following services provided by the college.

### Current Year

- a. Admissions Services  
92.8% of students have used these services and rated those 4.52.
- b. Orientation  
87.5% have used the service and gave it a 4.22 rating. 12.5% said that they did not use this service.
- c. Registration Services  
96.4% did use this and rated it 4.31. 3.6% said they did not use this service.
- d. Academic Advising  
85.7% reported using this service and rated it at 4.42. 14.3% indicated that did not this service.
- e. Financial Aid Services  
92.9% utilized these services and gave it a 3.88 rating. 7% did not use this office.
- f. Information for Transfer  
51.8% requested this type of information and rated the service provided at 5.07. 48.2% never took part in this.
- g. Bookstore Services  
89.3% took advantage of this and rated the service a 4.02. 10.7% never used the bookstore.

- h. Library Services  
42.9% used the library and rated it at 4.21. 55 % never used the service.  
2% were unaware of the service.
- i. Personal Counseling  
12.5% took advantage of this service and rated it at 3.7. 76.8% did not use  
the service. 10.7% did not know this was offered.
- j. Career Counseling  
17.9% used this service and rated it 3.6. 66% did not take advantage of  
the service. 16.1% did not know it was available.

### **Comparison**

Admissions, Orientation participation, Registration, Financial Aid use remained at the 90% to 100% rate. Academic Advising and Bookstore Services usage maintain at the 80% or higher.

### **Overall**

Participation in these services can be ranked as follows:

1. Registration Services
2. Admissions Services
3. Financial Aid
4. Orientation
5. Bookstore Services
6. Academic Advising
7. Information to Transfer

Students responded that they did not know that several of these services were even available. The following is a ranking of those, with 1 being the known the least.

1. Personal Counseling
2. Career Counseling
3. Library Services

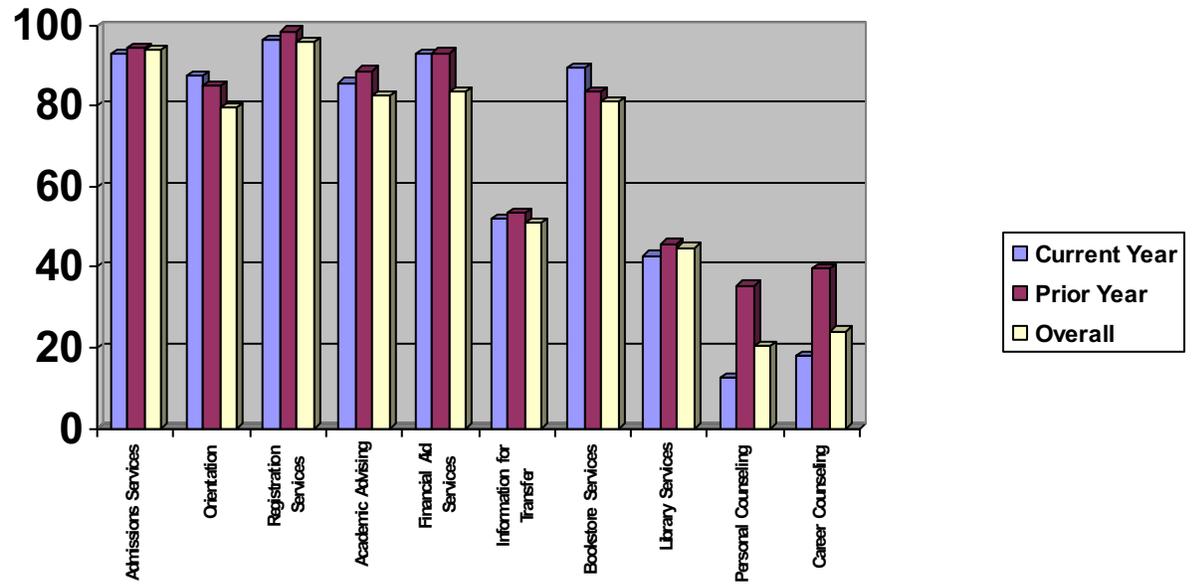
The College will have to make certain that students know all of these services are available. It is also important that students actually are able to identify that these services have been provided to them. All students of Eastern are given academic advising as a part of orientation and before registering for classes, so all students have received this at some point despite the results. Also Eastern does not offer an on-site bookstore, but does make one available on-line. It is likely that all or most students have used this service as well.

Highest score: Information for Transfer and Admissions 4.80-5.0 (good to excellent)

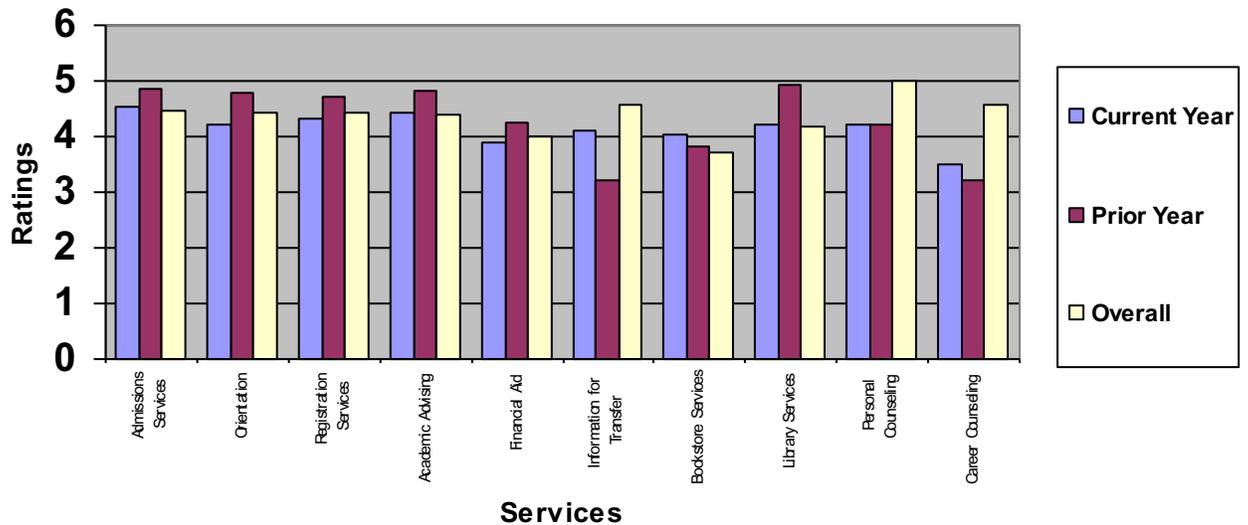
Lowest score: Career Counseling and Registration 3.6 (satisfactory to good)

Average score: 4.19 (good to excellent)

### Percentage of Students Using College Services



## Student Experience Ratings



13. What was your primary reason for attending Eastern?

### **Current Year**

57% of respondents indicated “Preparation for a specific job” or “improvement of existing job skills” as being the main reason to attend Eastern. 16% answered “transfer credits earned at Eastern to a 4 year college”. 23%, responded with “personal development”. 4% responded with “other”, indicating a career change as the reason

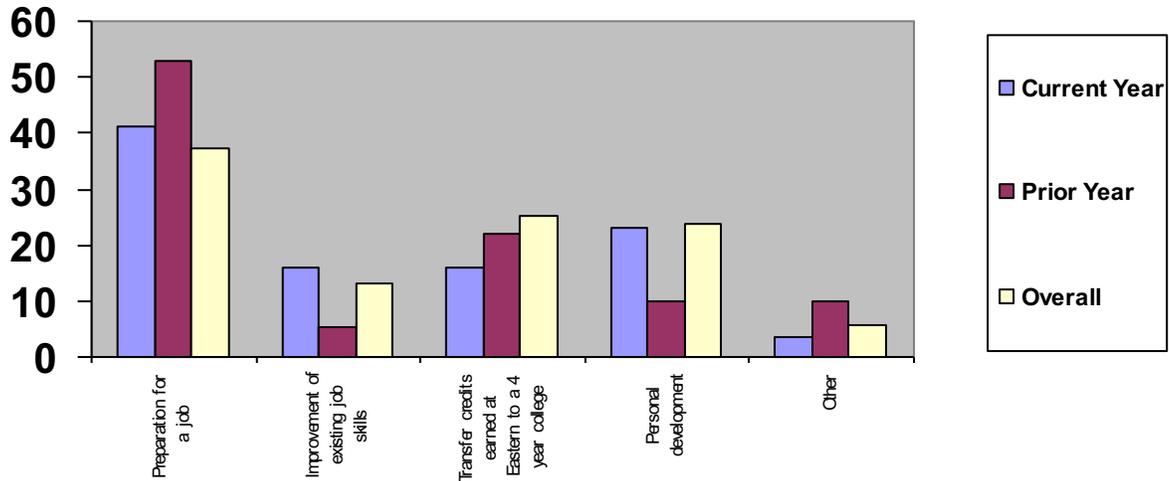
### **Comparison**

“Personal Development” and Improving Job Skills” increased from the previous year.

### **Overall**

Top 2 reasons to attend Eastern, “Preparation for a Job” and “Transfer credits”. “Personal Development” is the next popular reason.

## Reasons to Attend Eastern



14. Are you currently employed?

### Current Year

76.8% of students are currently employed. 23.2% are not employed.

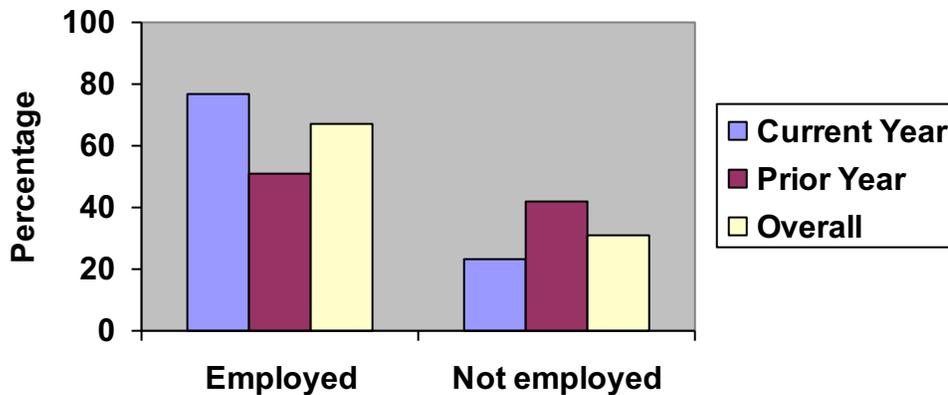
### Comparison

More students from the 2014-2015 class are employed while at Eastern than those from the previous class.

### Overall

Most, 67%, of Eastern graduates are employed while attending classes.

## Employment Status



15. Is your current job related to your education at Eastern?

**Current Year**

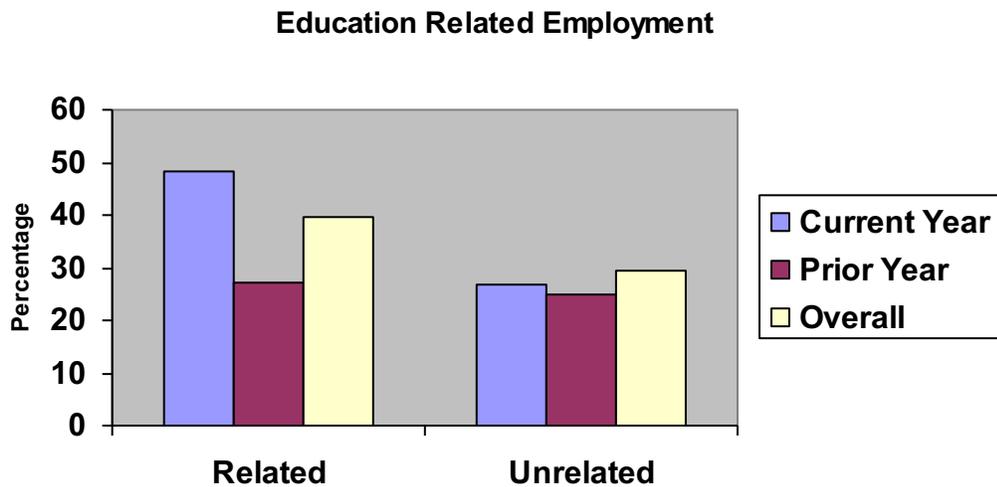
Of those that are employed, 48.2% of their jobs are related to their education and 26.8% said no.

**Comparison**

While the majority for respondents were working in a field related to their program of study, the percentages decreased from the previous cohort.

**Overall**

Overall, most working graduates of Eastern, have jobs that directly relate to their field of study.



16. How many hours per week are you employed?

**Current Year**

Of those that are employed, 44.6% work 37 to 40 hours per week. 8.9% work 31 to 36 hours per week. 8.9% work 21 to 30 hours per week. 7% of those working work either 11 to 20 hours per week. 23.2% working only occasionally.

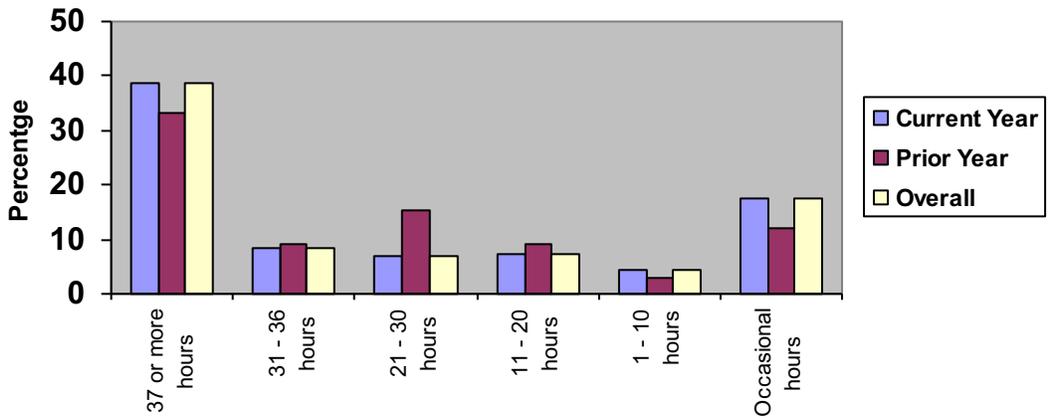
**Comparison**

The percentage of graduates working 37+ hours almost doubled from the previous year while occasional work decreased. Slight changes occurred in the other categories.

**Overall**

Most Eastern graduates are full-time employees working between 37 to 40 hours per week.

### Hours Worked by Employed Graduates



17. What is your overall rating of Eastern?

#### Current Year

Students gave an overall rating of 3.89, which is good to excellent.

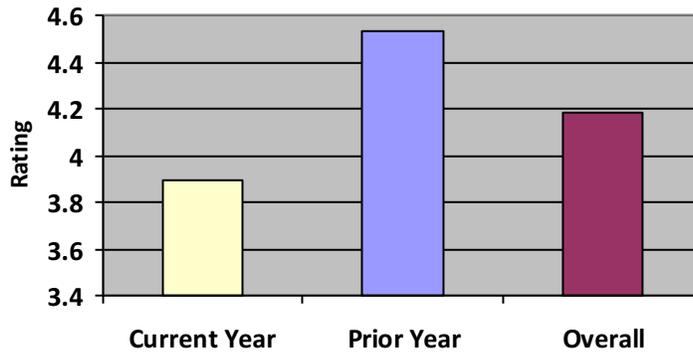
#### Comparison

The overall rating of Eastern graduates decreased with the latest class.

#### Overall

Graduates across classes rate Eastern with a 4.18.

### Overall Eastern Experience



18. Would you recommend Eastern to others?

#### Current Year

94.6% of respondents said that they would recommend Eastern to others.

**Comparison**

In 2014-2015, there was a slight decrease in the respondents that said they would recommend Eastern to others compared to 2013-2014.

**Overall**

22% of previous years reported Eastern graduates indicated that they would not recommend Eastern to others, 97% would recommend Eastern to others.

**THE AVERAGE EASTERN GRADUATE**

With all of this information, we are able to form a picture of the average graduate of Eastern WV Community & Technical College for our 2014-2015 class. That graduate would typically be a single woman between the ages of 19 and 29. She does not have dependents under 18 living with her. She has a job related to her course of study at Eastern, which would be Associate in Arts, and would work 37 or more hours per week. This student attended full-time, and may have attended classes at our discovery centers. She came to Eastern to prepare for a job. When she graduated, she would earn an Associate's degree and would have maintained a GPA of 3.6 to 4.0. She rates her overall experience at Eastern as positive and would recommend Eastern to others.