

**IDEA CENTER SUPPLEMENTAL QUESTIONS  
SPRING 2012 SURVEY RESULTS**

Seven supplemental questions were included in the Spring 2012 IDEA Center Course Evaluation Survey. The questions are a duplicate of those administered between Spring 2010 through Fall 2011. The questions were designed to assess student perceptions of the campus facility at Eastern Drive, adequacy of the facility in supporting the needs of students with disabilities, course requirements for library based assignments and students' level of satisfaction with the College's virtual library services. The survey questions are available in Appendix A. Results are presented in the following tables.

A series of five questions were used to determine the amount of library based assignments in the Spring 2012 courses, students' use and satisfaction with Eastern's online library resources, and degree of student use of Internet services not provided through the College. Thirty-seven percent of the students responding to the survey stated that they were required to conduct library research as part of the course assignments. Thirty-three percent used the on-line library services provided through a series of contractual agreements. Students reported satisfaction with the available services with 17% being very satisfied and 51% being satisfied. Sixty-seven percent of the students responding to this question expressed some degree of satisfaction with the on-line library services. This is a slight improvement in satisfaction as compared to the previous survey results. Seventy-two percent of the students report using Internet services other than those provided by the College, a slight increase over the previous semester. Given the phrasing of the question, it is not clear if this is by personal choice or as a result of access from their home connections. However, 38% of the students did respond that they were required by their instructors to use Internet services other than those provided by the College (See Tables 1 – 5 for results).

Table 1: Courses Requiring Students to Conduct Library Research  
N= 838

Required to Conduct Library Research	N	Percent
Yes	312	37%
No	526	63%
Total	838	100%

Table 2: Students Reporting Use of On-line Library Services Through Eastern  
N= 833

Students Using On-line Library Services	N	Percent
Yes	278	33%
No	555	67%
Total	833	100%

Table 3: Student Reported Level of Satisfaction with On-line Library Services Provided through Eastern  
N= 534

Satisfaction with On-line Library Services	N	Percent
Very Satisfied	92	17%
Satisfied	274	51%
Dissatisfied	100	19%
Very Dissatisfied	68	13%
Total	534	100%

Table 4: Students Reported Use of Internet Services for Library Research Other Than Those Provided by Eastern  
N= 828

Students Reporting Use of Off Campus Internet Services	N	Percent
Yes	600	72%
No	228	28%
Total	828	100%

Table 5: Instructors' Requirements to Use Internet Services Not Provided by College for Library Research  
N= 824

Instructor Requires Internet Services Not Provided Through College	N	Percent
Yes	309	38%
No	515	63%
Total	824	101%*

\* Percent does not equal 100% due to rounding error.

Two survey questions assessed students' perception of the main campus facility. One question focused on evaluation of the campus in general while the other question targeted perception of facilities in relation to supporting needs of students with disabilities. Eighty-eight percent of the respondents believe the campus facilities effectively support the needs of students with disabilities. Overall, the ratings of the new campus facilities were positive with 62% of the students rating the facility as good (37%) or excellent (25%) (See Tables 6 and 7 for details). Only a few students provided comments regarding main campus facilities. Comments addressed need for a café'/cafeteria, increase in handicap parking spaces and closer location to building, projection equipment in a classroom and cleanliness of desks. A comprehensive list of comments is provided in Appendix B.

Table 6: Student Perception of Adequacy of New Campus Facility to Support Needs of Students with Disabilities

N=758

Adequate Facilities to Support Students with Disabilities	N	Percent
Yes	670	88%
No	88	12%
Total	758	100%

Table 7: Student rating of the new campus facilities

N=770

Student Ratings of New Campus Facilities	N	Percent
Excellent	195	25%
Good	287	37%
Average	219	28%
Fair	50	6%
Poor	19	2%
Total	770	98%*

\* Percent does not equal 100% due to rounding error.

A comparison of results for Spring 2010 through Spring 2012 are provided in Appendix C.

**APPENDIX A: Supplemental Questions for Spring 2012 IDEA Center Survey**

**Additional Questions for IDEA Center Survey  
New Campus Facility and Library**

**NOTE: Do Not Write On This Paper—Mark your answers on the Answer Sheet**

48. Were you required to conduct library research in this course?  
1) Yes 2) No
48. Have you used the on-line library services through Eastern?  
1) Yes 2) No
49. If you used on-line library services through Eastern, how satisfied were you with the services?  
1) Very Dissatisfied 2) Dissatisfied 3) Satisfied 4) Very Satisfied
50. Have you used Internet services other than those provided by Eastern to conduct your library research?  
1) Yes 2) No
51. Does your instructor require you to use Internet services for your library research other than those provided by the College?  
1) Yes 2) No
52. Does Eastern's new campus facility provide adequate services to support the needs of students with disabilities?  
1) Yes 2) No
53. What is your rating of the new campus facilities?  
1) Poor 2) Fair 3) Average 4) Good 5) Excellent

**In the comment section on the answer sheet (located at the bottom of the form), please provide us with your suggestions to improve the College's facilities.**

**APPENDIX B:**  
**Categorized List of Student Comments Related to Campus Facilities**

**Facilities: Student Lounge/Food**

- We need a cafeteria!
- I do also think the campus needs to have a café
- We need somewhere to eat.

**Facilities**

- Can you put more emphasis in cleaning the desks?
- The projector only worked half the time and we had to find creative ways to see our slides without it.
- The projector did not work most of the time.
- Projector was a constant problem, shuts off.

**Campus Culture**

- Employees need to be nicer and more available to students.

**Course Offerings**

- I also think they need to offer more classes because I'm finding it hard to find the required classes to graduate for my 2nd year.
- Offer more classes.
- Eastern needs more class options!!
- I think a bigger campus could offer more classes so they wouldn't have to be waiting lists and maybe they could offer more of a variety.

**Parking**

- Disabled parking needs to expand and possibly be closer to the buildings

**Bookstore**

- No comments listed

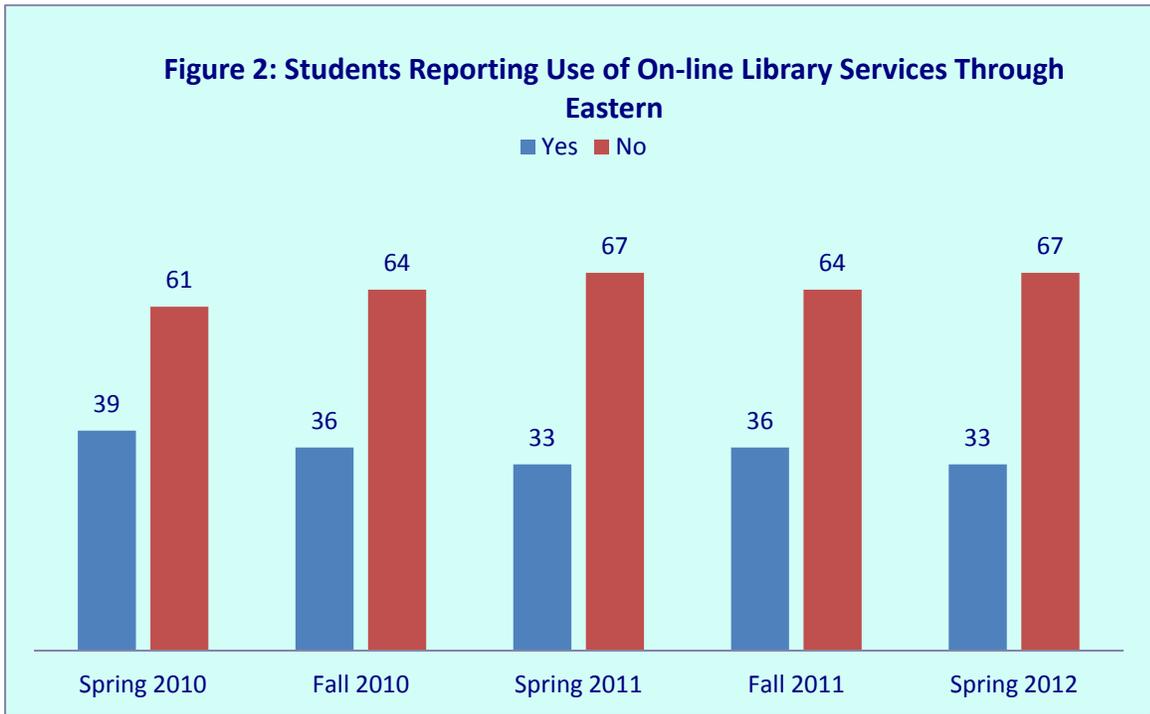
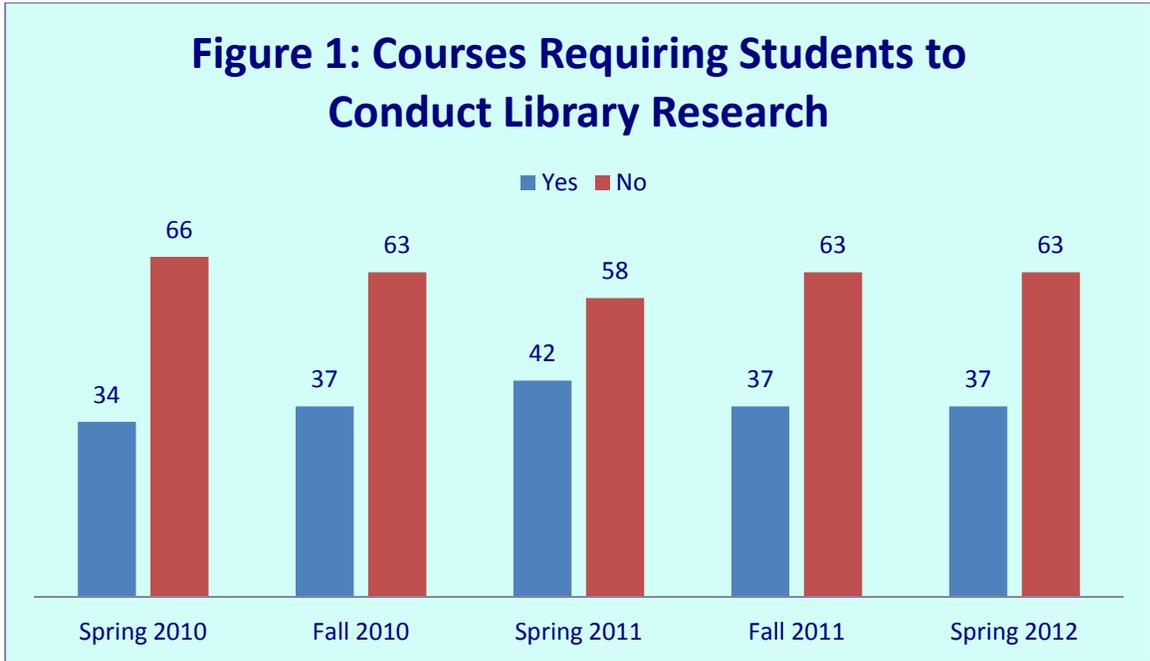
**Library**

- No comments listed

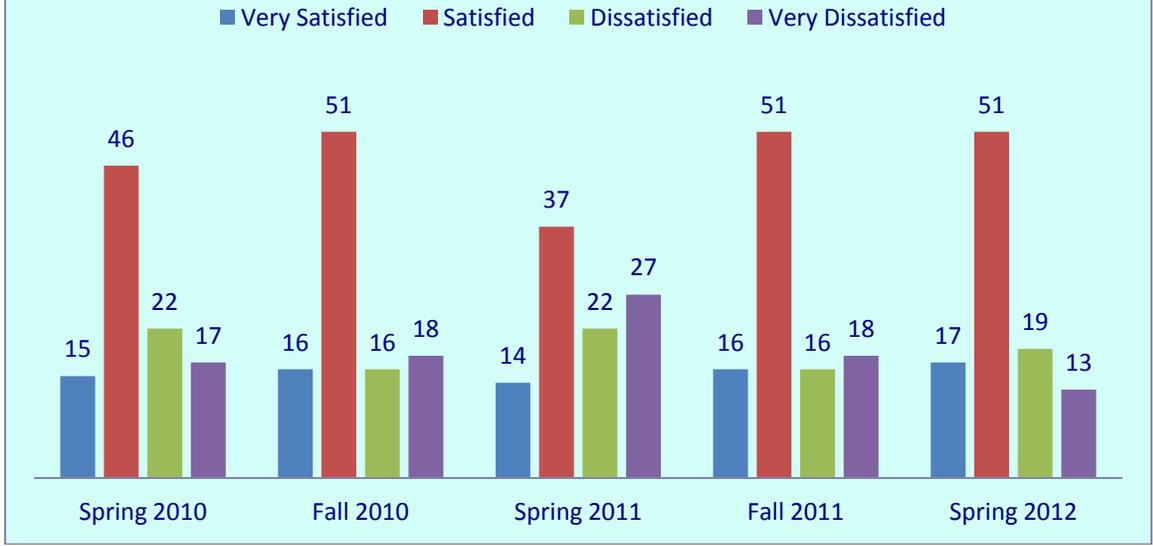
**Resource Center**

- No comments listed

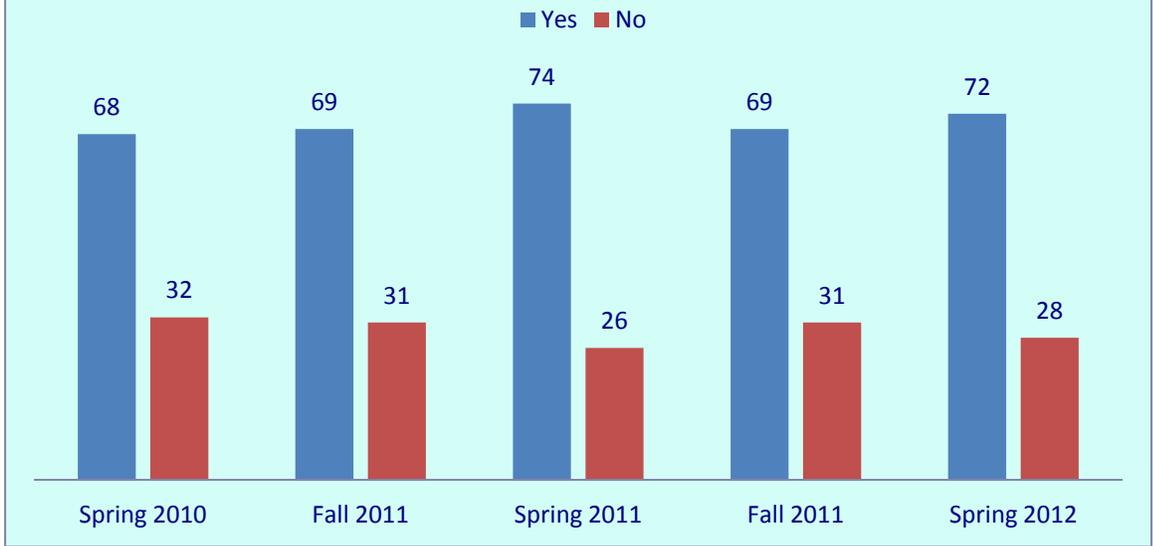
APPENDIX C: Comparison of Responses for Spring 2010 through Spring 2012



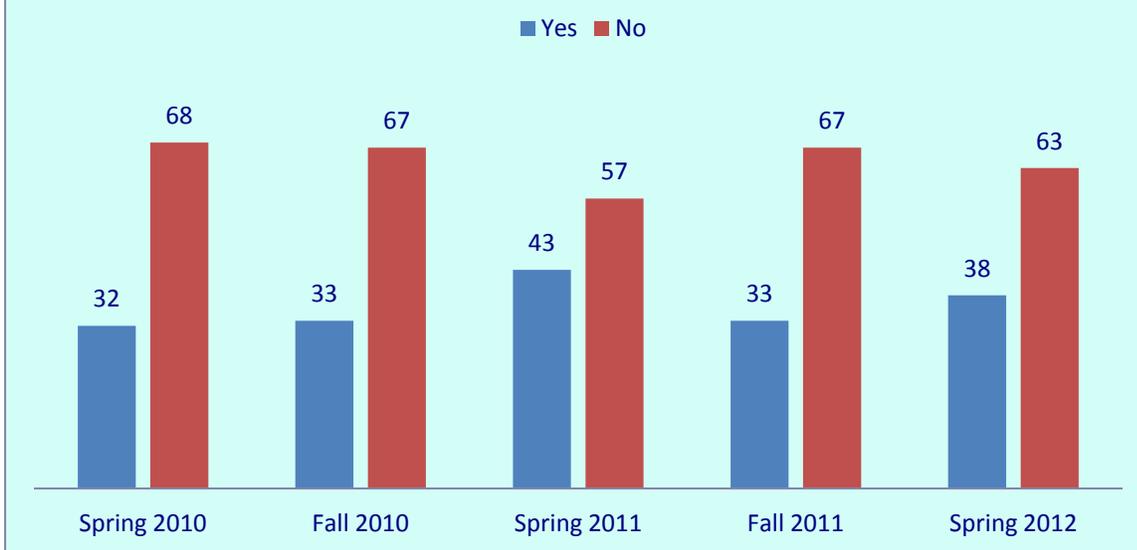
**Figure 3: Reported Level of Satisfaction with On-line Library Service Provided Through Eastern**



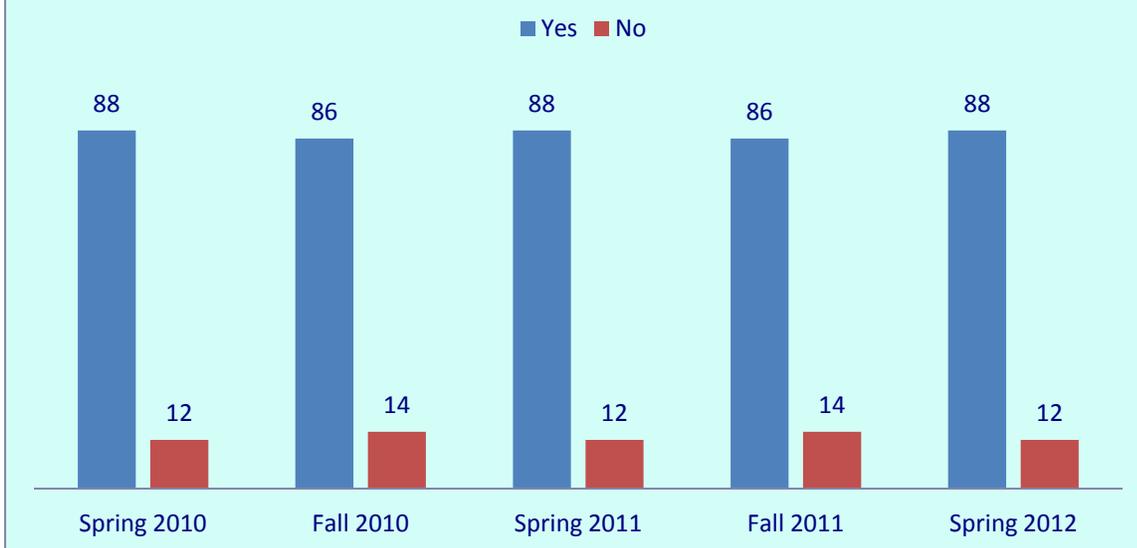
**Figure 4: Reported Use of Internet Services for Library Research Other Than Those Provided by Eastern**



**Figure 5: Instructor's Requirements to Use Internet Services Not Provided by Eastern for Library Research**



**Figure 6: Student Perception of Adequacy of Campus Facility to Support Needs of Students with Disabilities**



## Student Rating of Main Campus Facility

■ Excellent ■ Good ■ Average ■ Fair ■ Poor

