

**IDEA CENTER SUPPLEMENTAL QUESTIONS
FALL 2011 SURVEY RESULTS**

Seven supplemental questions were included in the Fall 2011 IDEA Center Course Evaluation Survey. The questions are a duplicate of those administered between Spring 2010 through Fall 2011. The questions were designed to assess student perceptions of the campus facility at Eastern Drive, adequacy of the facility in supporting the needs of students with disabilities, course requirements for library based assignments and students' level of satisfaction with the College's virtual library services. The survey questions are available in Appendix A. Results are presented in the following tables.

A series of five questions were used to determine the amount of library based assignments in the Fall 2011 courses, students' use and satisfaction with Eastern's online library resources, and degree of student use of Internet services not provided through the College. Thirty-seven percent of the students responding to the survey stated that they were required to conduct library research as part of the course assignments. This is a moderate decrease as compared to Spring 2011. Thirty-six percent used the on-line library services provided through a series of contractual agreements. Students reported satisfaction with the available services with 16% being very satisfied and 51% being satisfied. This is a moderate improvement in satisfaction as compared to the previous survey results. Sixty-six percent of the students responding to this question expressed some degree of satisfaction with the on-line library services. Sixty-nine percent of the students report using Internet services other than those provided by the College, a slight decrease over the previous semester. Given the phrasing of the question, it is not clear if this is by personal choice or as a result of access from their home connections. However, 33% of the students did respond that they were required by their instructors to use Internet services other than those provided by the College (See Tables 1 – 5 for results).

Table 1: Courses Requiring Students to Conduct Library Research
N= 670

Required to Conduct Library Research	N	Percent
Yes	247	37%
No	423	63%
Total	670	100%

Table 2: Students Reporting Use of On-line Library Services Through Eastern
N= 672

Students Using On-line Library Services	N	Percent
Yes	240	36%
No	432	64%
Total	672	100%

Table 3: Student Reported Level of Satisfaction with On-line Library Services Provided through Eastern
N= 445

Satisfaction with On-line Library Services	N	Percent
Very Satisfied	70	16%
Satisfied	227	51%
Dissatisfied	70	16%
Very Dissatisfied	78	18%
Total	445	101%*

* Percent does not equal 100% due to rounding error.

Table 4: Students Reported Use of Internet Services for Library Research Other Than Those Provided by Eastern
N= 661

Students Reporting Use of Off Campus Internet Services	N	Percent
Yes	457	69%
No	204	31%
Total	661	100%

Table 5: Instructors' Requirements to Use Internet Services Not Provided by College for Library Research
N= 661

Instructor Requires Internet Services Not Provided Through College	N	Percent
Yes	215	33%
No	446	67%
Total	661	100%

Two survey questions assessed students' perception of the main campus facility. One question focused on evaluation of the campus in general while the other question targeted perception of facilities in relation to supporting needs of students with disabilities. Eighty-six percent of the respondents believe the campus facilities effectively support the needs of students with disabilities. Overall, the ratings of the new campus facilities were positive with 66% of the students rating the facility as good (40%) or excellent (26%) (See Tables 6 and 7 for details). Only a few students provided comments regarding main campus facilities. Comments addressed positive perception of the facility, need for improvements in student lounge, vending/snack machines, climate control and parking. A comprehensive list of comments is provided in Appendix B.

Table 6: Student Perception of Adequacy of New Campus Facility to Support Needs of Students with Disabilities

N=623

Adequate Facilities to Support Students with Disabilities	N	Percent
Yes	536	86%
No	87	14%
Total	623	100%

Table 7: Student rating of the new campus facilities

N=617

Student Ratings of New Campus Facilities	N	Percent
Excellent	158	26%
Good	246	40%
Average	144	23%
Fair	41	7%
Poor	28	5%
Total	617	101%*

* Percent does not equal 100% due to rounding error.

A comparison of results for Spring 2010 through Fall 2011 are provided in Appendix C.

APPENDIX A: Supplemental Questions for Fall 2011 IDEA Center Survey

**Additional Questions for IDEA Center Survey
New Campus Facility and Library**

NOTE: Do Not Write On This Paper—Mark your answers on the Answer Sheet

48. Were you required to conduct library research in this course?
1) Yes 2) No
48. Have you used the on-line library services through Eastern?
1) Yes 2) No
49. If you used on-line library services through Eastern, how satisfied were you with the services?
1) Very Dissatisfied 2) Dissatisfied 3) Satisfied 4) Very Satisfied
50. Have you used Internet services other than those provided by Eastern to conduct your library research?
1) Yes 2) No
51. Does your instructor require you to use Internet services for your library research other than those provided by the College?
1) Yes 2) No
52. Does Eastern's new campus facility provide adequate services to support the needs of students with disabilities?
1) Yes 2) No
53. What is your rating of the new campus facilities?
1) Poor 2) Fair 3) Average 4) Good 5) Excellent

In the comment section on the answer sheet (located at the bottom of the form), please provide us with your suggestions to improve the College's facilities.

APPENDIX B:

Categorized List of Student Comments Related to New Campus Facilities

New Facility, Positive Comments

- I give Eastern an overall rating of 5. The school is great, and the staff is very helpful and nice.
- Facilities are excellent. It would be good to have more computers available for students to use at the media center.
- I don't feel that there anything that needs to be done to improve the college's facilities.
- I think the facility at Eastern is great. I give it an overall rating of 5.
- I give the overall rating of Eastern a 5. It is an excellent school, and the staff is very helpful. They work with you when there is a problem.

Library

- Need a larger library (access center)

Resource Center

- Students need a place to study other than in Resource Room; A commons area.
- There is a need for more computers in Resource Room.
- More place where you can study at...where there is t so much noise!! The testing room is not is a good place due to the steps being above and too much noise in the Resource Room.

Facilities: Student Lounge/Food

- We need a cafeteria!
- We need a café. School would make money and the students could have healthier options.
- Eastern needs a café.
- Eastern needs a café.
- A café to eat at would also be nice.
- Also we need to have the option to eat a full lunch here.
- A vending machine with selections of grab and go sandwiches and etc. would be great.
- The school needs to add a cafeteria

Facilities: Heating/AC

- Poor air conditioning.
- Air freshener in the halls
- Better air conditioning system.

Facilities: Accessibility/Rooms

- New facility has poor classroom space.
- Could not get wheelchair in most of rooms.
- Nice building, kind of small but I hear they are expanding soon.

Course Offerings

- More available courses for recreation and fine arts such as a hands-on art course, yoga, music, etc.
- Offer more classes.
- I would like to see more courses offered at the college.

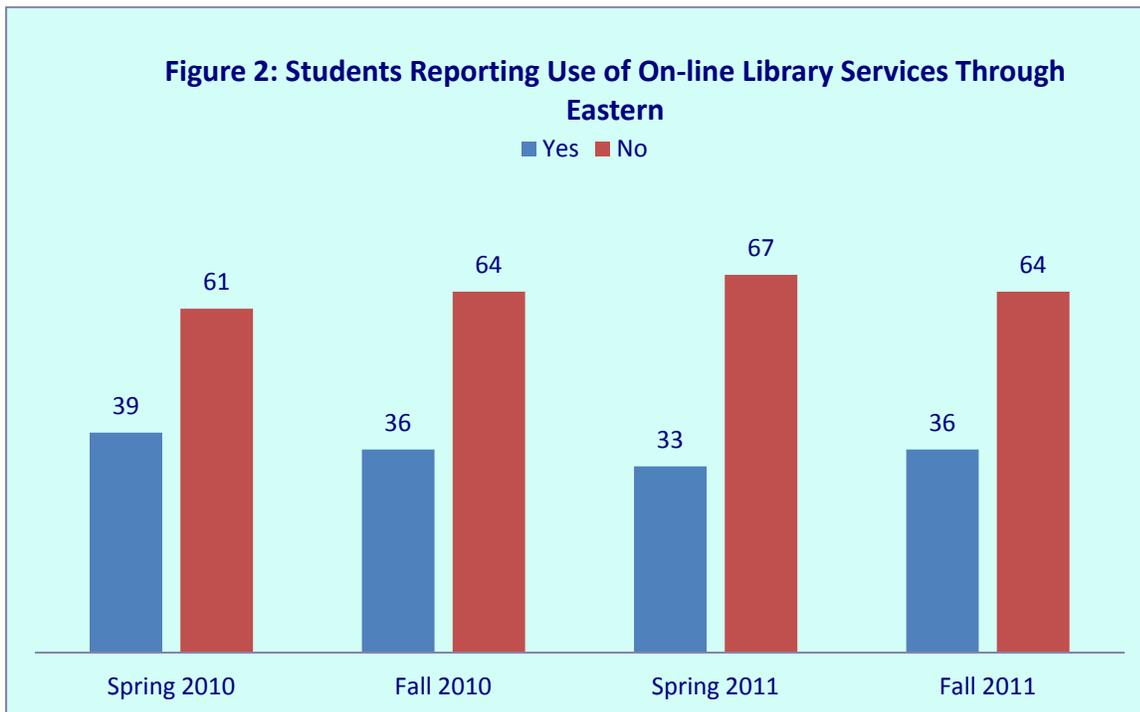
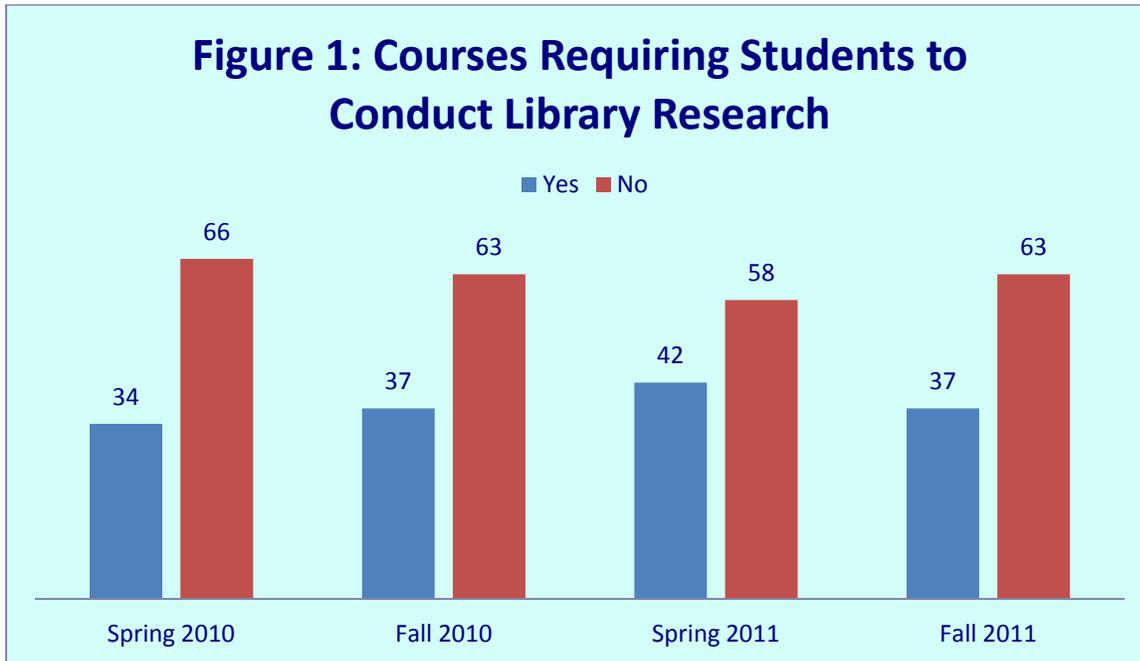
Parking

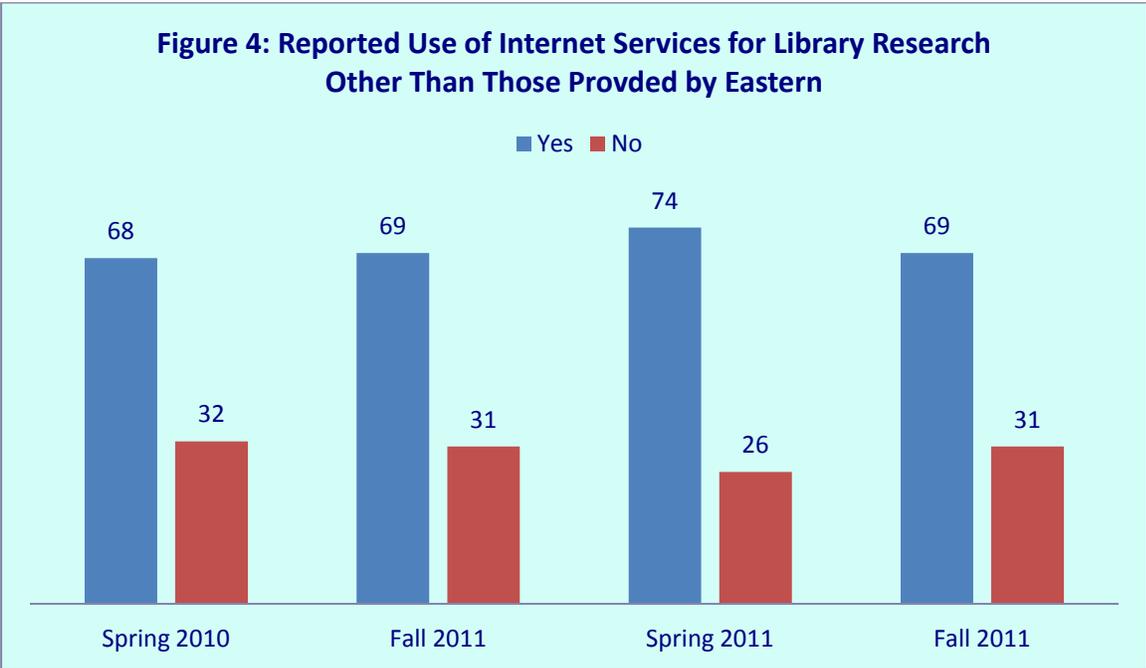
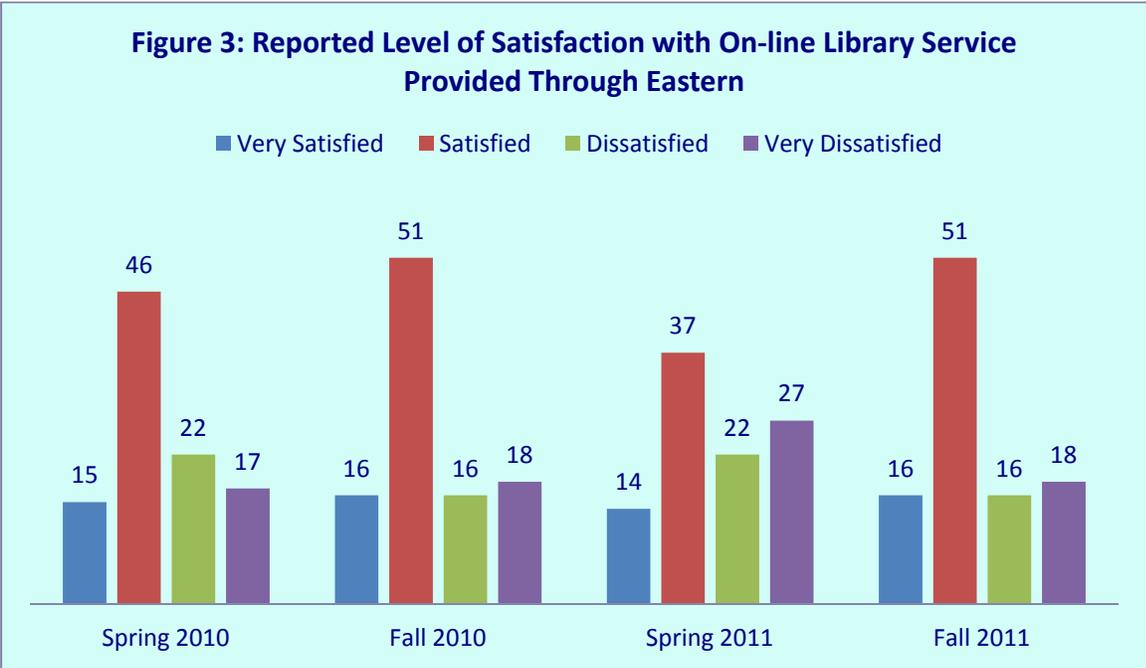
- There needs to be a larger parking lot.
- I think the college should expand the parking lot for more accessible spots other than by the wood line.
- Allow more parking.

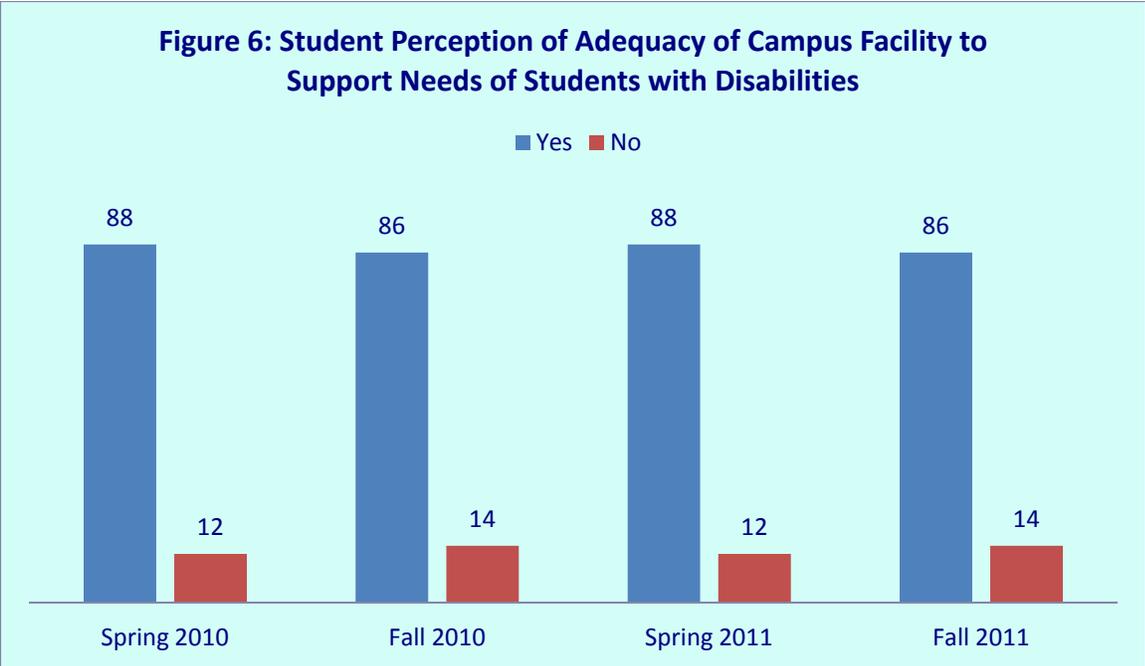
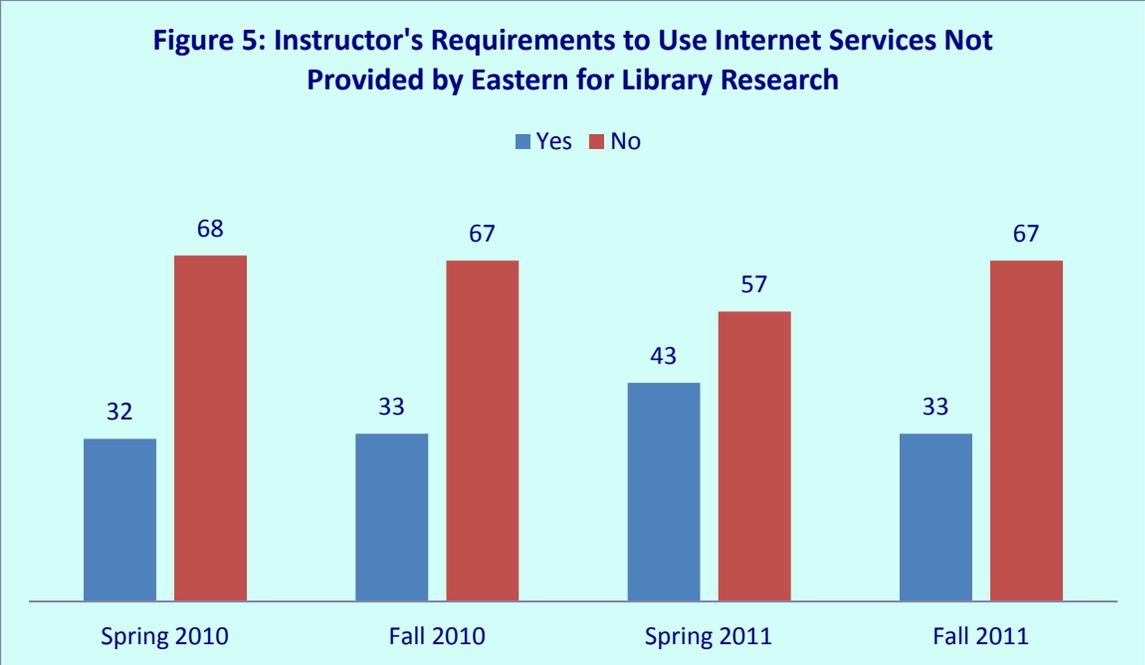
Bookstore

- None listed

APPENDIX C: Comparison of Responses for Spring 2010 through Fall 2011







Student Rating of Main Campus Facility

■ Excellent ■ Good ■ Average ■ Fair ■ Poor

