

**IDEA CENTER SUPPLEMENTAL QUESTIONS
SPRING 2014 SURVEY RESULTS**

Seven supplemental questions were included in the Spring 2014 IDEA Center Course Evaluation Survey. The questions are a duplicate of those administered between Spring 2010 through Spring 2014. The questions were designed to assess student perceptions of the campus facility at Eastern Drive, adequacy of the facility in supporting the needs of students with disabilities, course requirements for library based assignments and students’ level of satisfaction with the College’s virtual library services. The survey questions are available in Appendix A. Results are presented in the following tables.

Three questions were used to determine the amount of library based assignments in the Spring 2014 courses, courses requiring library research, and students’ use and satisfaction with Eastern’s online library resources. Twenty-nine percent of the students responding to the survey stated that they were required to conduct library research as part of the course assignments. Thirty-five percent used the on-line library services provided through a series of contractual agreements. Students reported satisfaction with the available services with 16% being very satisfied and 44% being satisfied. In all, 60% of the students responding to this question expressed some degree of satisfaction with the on-line library services. This is a decrease in satisfaction as compared to the previous survey results (See Tables 1 – 3 for results).

Table 1: Courses Requiring Students to Conduct Library Research
N=879

Required to Conduct Library Research	N	Percent
Yes	253	29%
No	626	71%
Total	879	100%

Table 2: Students Reporting Use of On-line Library Services Through Eastern
N=880

Students Using On-line Library Services	N	Percent
Yes	310	35%
No	570	65%
Total	880	100%

Table 3: Student Reported Level of Satisfaction with On-line Library Services Provided through Eastern
N= 502

Satisfaction with On-line Library Services	N	Percent
Very Satisfied	80	16%
Satisfied	223	44%
Dissatisfied	59	12%
Very Dissatisfied	140	28%
Total	502	100%

Two survey questions assessed students' perception of the campus facilities. One question focused on evaluation of the campus in general while the other question targeted perception of facilities in relation to supporting needs of students with disabilities. Ninety-three percent of the respondents believe the campus facilities effectively support the needs of students with disabilities. Overall, the ratings of the campus facilities were positive with 67% of the students rating the facility as good (40%) or excellent (27%) (See Tables 4 and 5 for details). Students provided a few additional comments regarding campus facilities. Comments addressed need for a café/cafeteria, evening tutoring hours, Blackboard training, and additional parking. A comprehensive list of comments is provided in Appendix B.

Table 4: Student Perception of Adequacy of Campus Facilities to Support Needs of Students with Disabilities
N=730

Adequate Facilities to Support Students with Disabilities	N	Percent
Yes	680	93%
No	50	7%
Total	730	100%

Table 5: Student Ratings of Eastern Facilities
N= 765

Student Ratings of Eastern Facilities	N	Percent
Excellent	204	27%
Good	306	40%
Average	179	23%
Fair	55	7%
Poor	21	3%
Total	765	100%

A comparison of results for Spring 2010 through Spring 2014 is provided in Appendix C.

APPENDIX A: Supplemental Questions for Spring 2013 IDEA Center Survey

**Additional Questions for IDEA Center Survey
Eastern Campus Facilities and Library**

NOTE: Do Not Write On This Paper—Mark your answers on the Answer Sheet

48. Were you required to conduct library research in this course?
1) Yes 2) No
49. Have you used Eastern's on-line library services?
1) Yes 2) No
50. If you used Eastern's on-line library services, how satisfied were you with the services?
1) Very Dissatisfied 2) Dissatisfied 3) Satisfied 4) Very Satisfied
51. Do Eastern's facilities provide adequate services to support the needs of students with disabilities?
1) Yes 2) No
52. What is your rating of Eastern's facilities?
1) Poor 2) Fair 3) Average 4) Good 5) Excellent

In the comment section on the answer sheet (located at the bottom of the form), please provide us with your suggestions to improve the College's facilities.

APPENDIX B:
Categorized List of Student Comments Related to Campus Facilities

Bookstore

- None listed

Library

- None listed

Resource Center

- None listed

Facilities: Student Lounge/Food

- Eastern should provide free lunch to students and have a racquetball court
- Eastern should provide free lunch to all students
- Eastern should provide free lunch to all students
- Eastern should provide free lunch to all students

Parking

- We need a bigger parking lot because sometimes they are all full.

Facilities:

- The chairs are comfortable, but many do not lower or raise. This is very interruptive of school work with the level of the desks.
- Some people and I have been talking about asking for a couch or something upstairs.
- The nursing lab needs to be updated + expanded.

Support Services

- I am not entirely sure how to use all of the blackboard features and functions. It did not interfere with my ability to complete this class, and I did take the blackboard tutorial class, but there seems to be a lot more to it that with more knowledge, would enhance ones learning experience.
- We need more tutoring available in the evenings.
- More flexible schedule for students who work all day.
- For Eastern's improvement: I am seeking my RN license but I wish to feel like I am getting somewhere. Should offer LPN class and RN class.

APPENDIX C: Comparison of Responses for Spring 2010 through Spring 2014

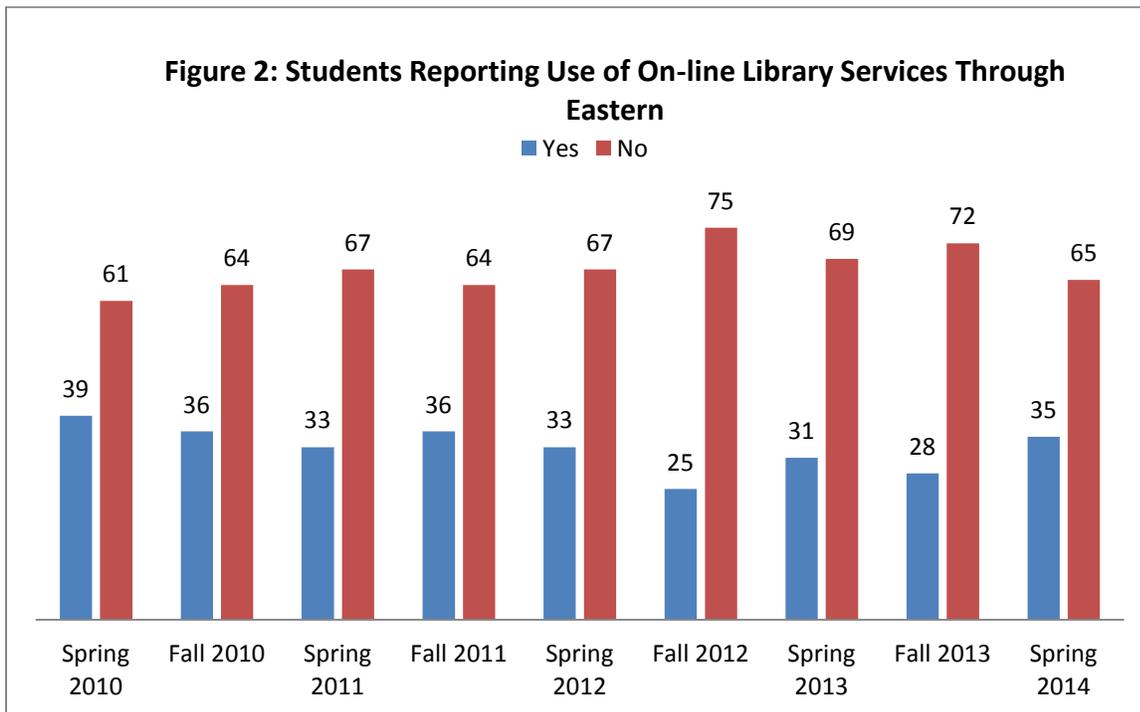
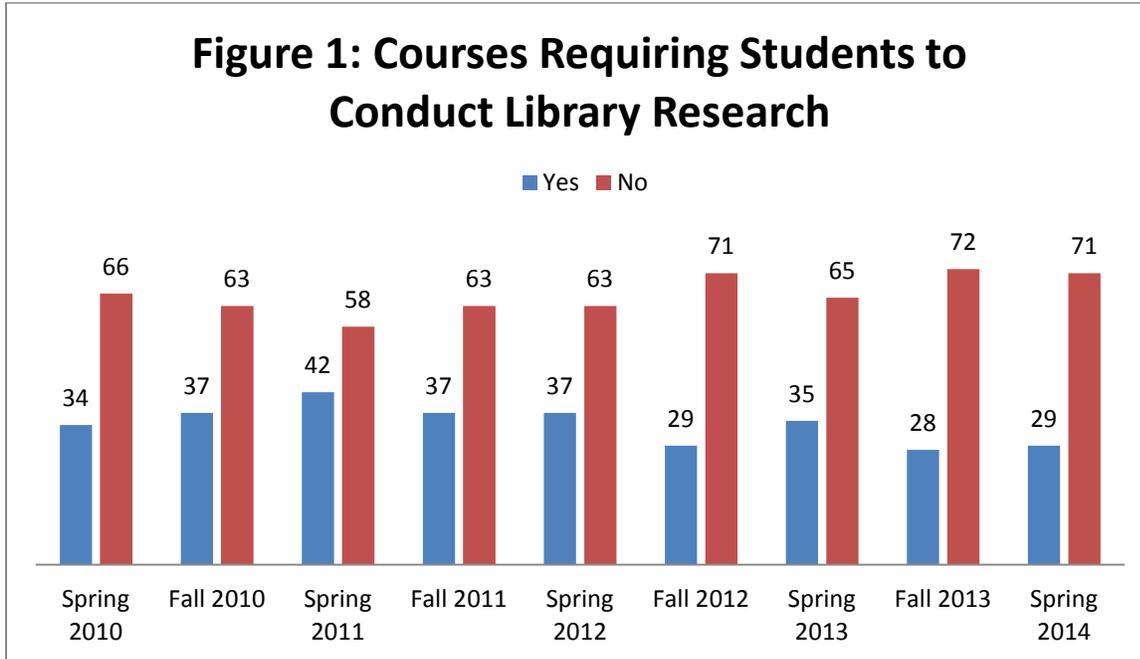


Figure 3: Reported Level of Satisfaction with On-line Library Service Provided Through Eastern

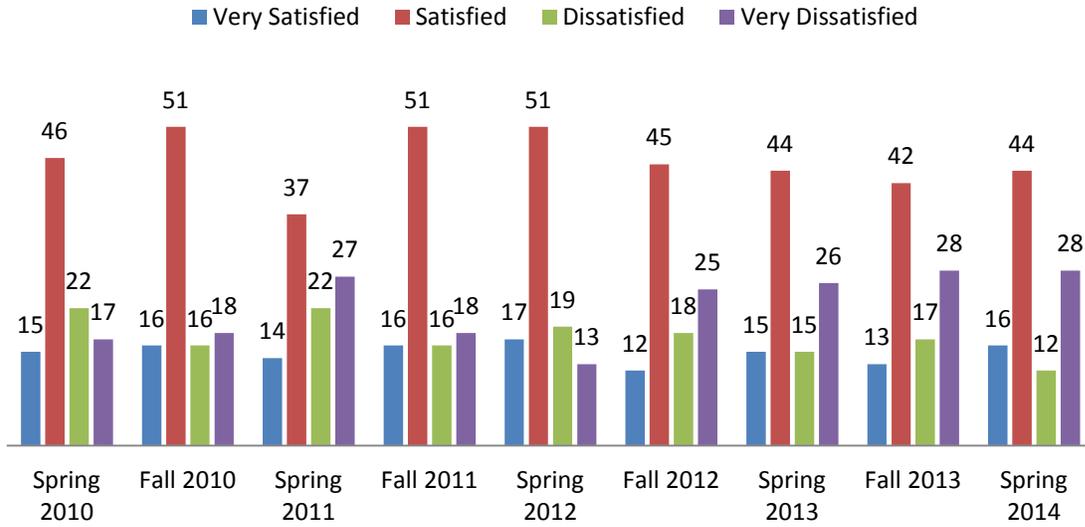
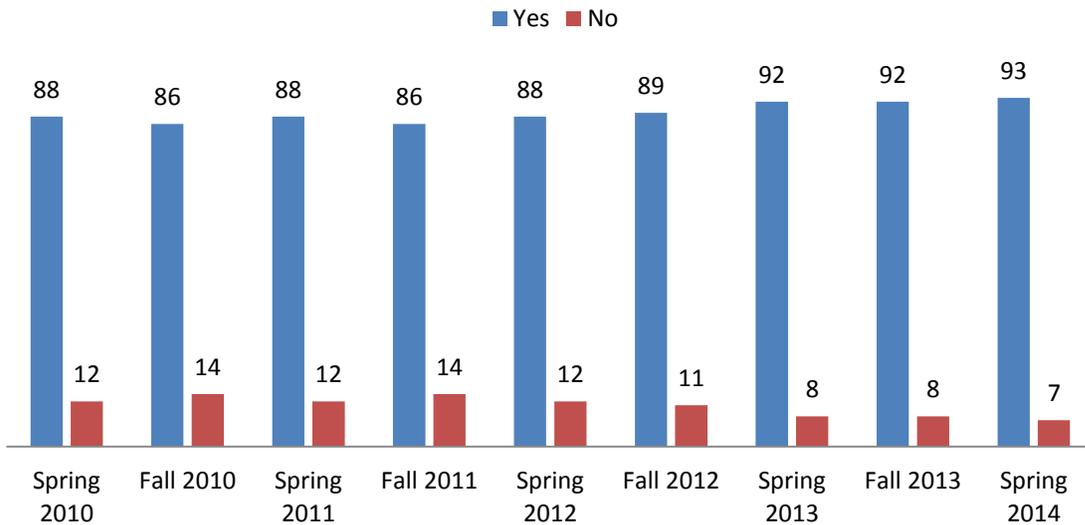


Figure 4: Student Perception of Adequacy of Campus Facilities to Support Needs of Students with Disabilities



Student Rating of Main Campus Facilities

